

# Provide Better Patient Care with New Clinical Tools in Dentrix Ascend



## Overview

4 Dentrix Ascend Clinical Tools  
to provide better patient care





### What Is It?

- Combines the tooth chart, progress notes, and images together in one view

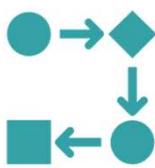


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# Chairside Dashboard: Benefits



Eliminates the need to switch tabs to see clinical information



Streamlines your workflow

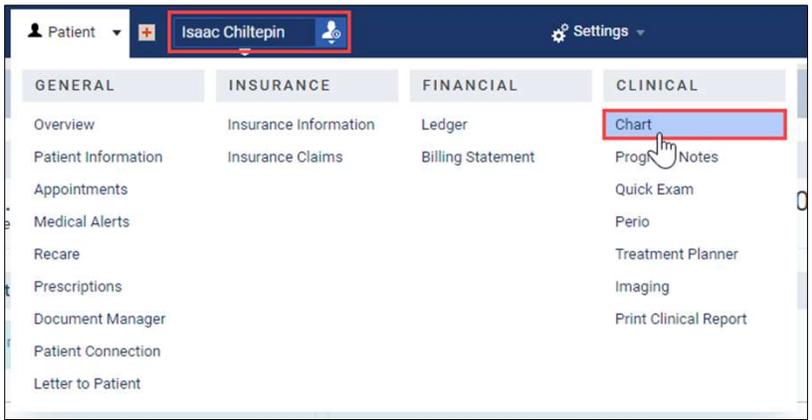


Improves your working efficiency



## Where to Find It

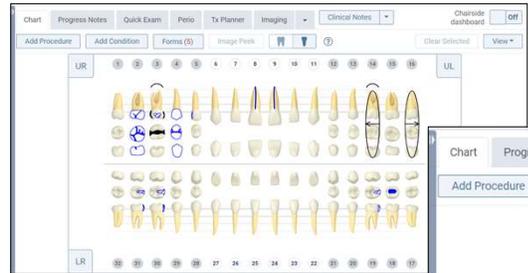
1. Search for the patient
2. Click the **Patient** dropdown
3. Select **Chart**



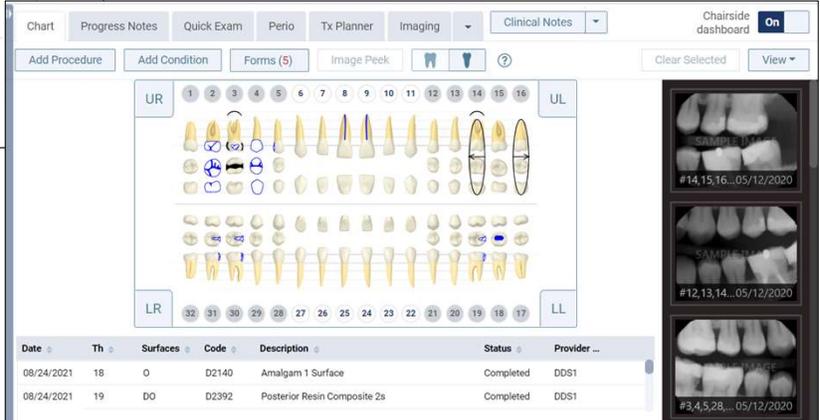


# How To Use It

- Toggle the Chairside dashboard switcher to **On**



Chairside Dashboard Off

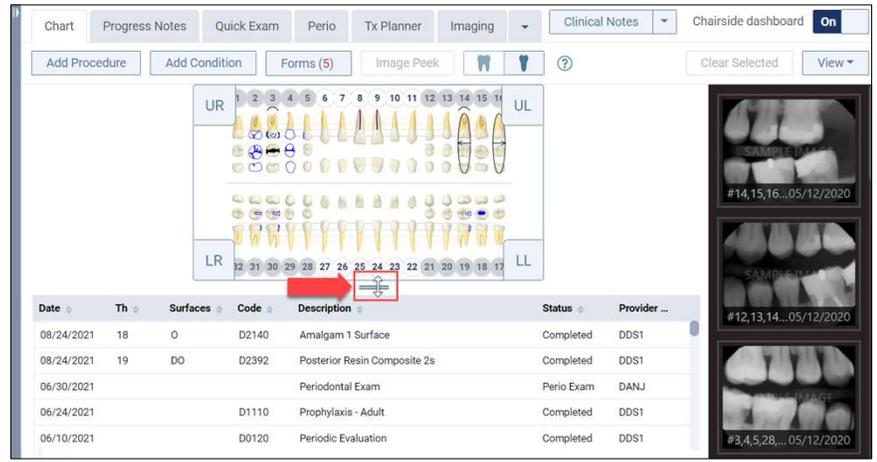


Chairside Dashboard On



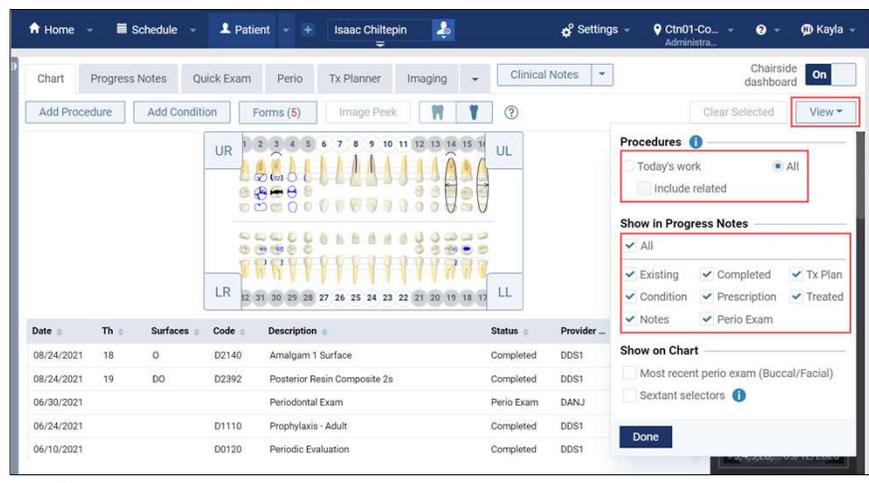
Resize the Progress Notes panel by dragging the sizing handle.

Ascend will save your preferences and open to that configuration the next time.



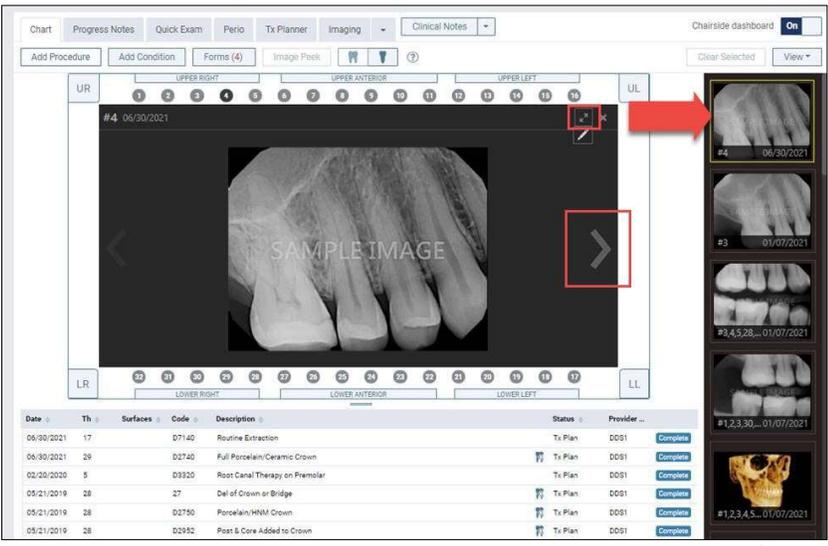
Use the View menu to filter the procedures and progress notes.

Customize the view to work for you.

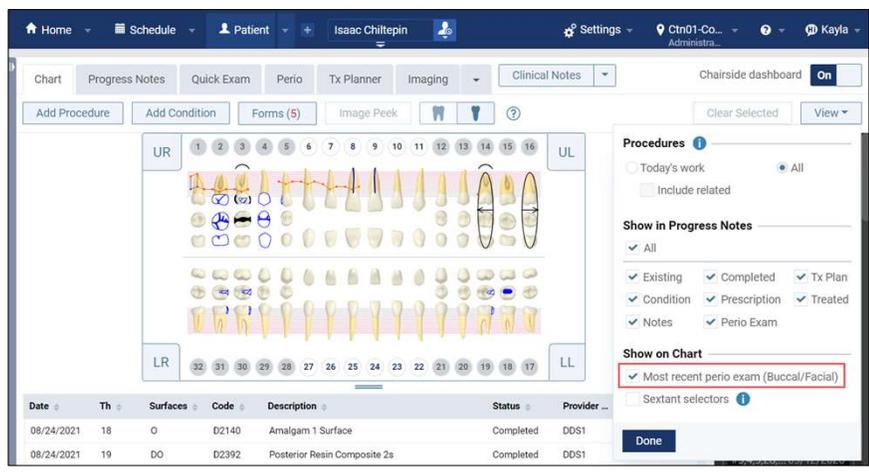


Click any thumbnail to open a larger view of the image.

Click the arrow to scroll through the images.

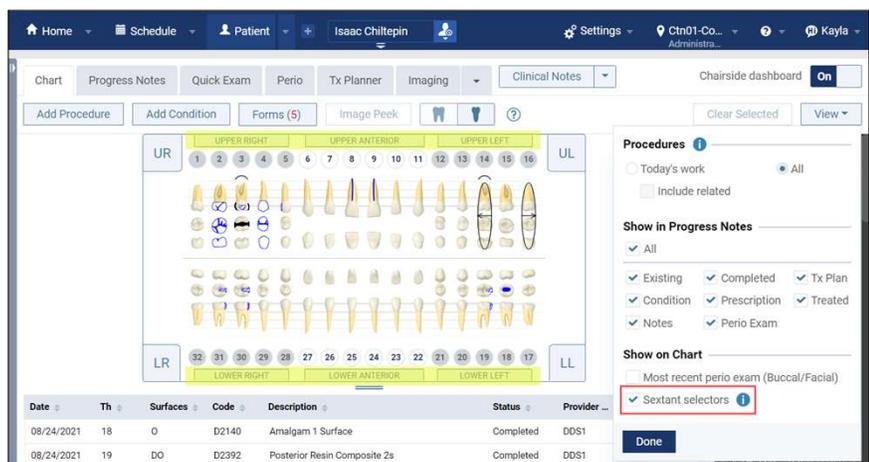


**Tip:** Overlay the most recent perio exam.

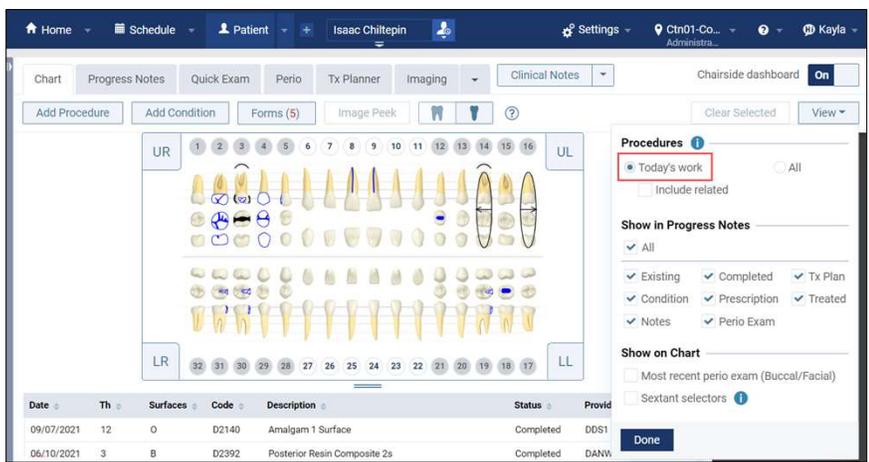




**Tip:** Enable a sextant view.



**Tip:** Simplify your view by selecting the **Today's work** option.





**Tip:** See prescription information without leaving the chart.

The screenshot shows the Dentrix Ascend software interface. At the top, there are navigation tabs: Home, Schedule, Patient (Isaac Chillepin), Settings, Cln01-Co..., and Kayfa. Below these are tabs for Chart, Progress Notes, Quick Exam, Perio, Tx Planner, Imaging, and Clinical Notes. A 'Chairside dashboard' toggle is set to 'On'. The main area displays a dental chart with teeth numbered 1-16 (UR) and 17-32 (LR). A sidebar on the right titled 'Procedures' has a 'Today's work' radio button selected. Under 'Show in Progress Notes', there are checkboxes for 'Existing', 'Completed', 'Tx Plan', 'Condition', 'Prescription' (highlighted with a red box), and 'Treated'. Under 'Show on Chart', there are checkboxes for 'Most recent perio exam (Buccal/Facial)' and 'Sextant selectors'. A 'Done' button is at the bottom of the sidebar. Below the chart is a table with columns: Date, Th, Surfaces, Code, Description, Status, and Provider.

Date	Th	Surfaces	Code	Description	Status	Provid
09/07/2021	12	0	D2140	Amalgam 1 Surface	Completed	DDS1
06/10/2021	3	B	D2392	Posterior Resin Composite 2s	Completed	DANW



Click the prescription entry to see more details.

This screenshot shows the same software interface as the first image. In the table below the chart, the entry for 'Amoxicillin' is highlighted with a red box. A pop-up window titled 'Prescription' is open, displaying the following details:

- Category: Antibiotic
- Sig: 500 mg every 12 hours
- Dispense: 10 10
- Generic substitution permitted
- 1 Refills
- Provider: Ben - Ben Nielsen

The 'Procedures' sidebar on the right now shows a message: 'There are no images to display.'



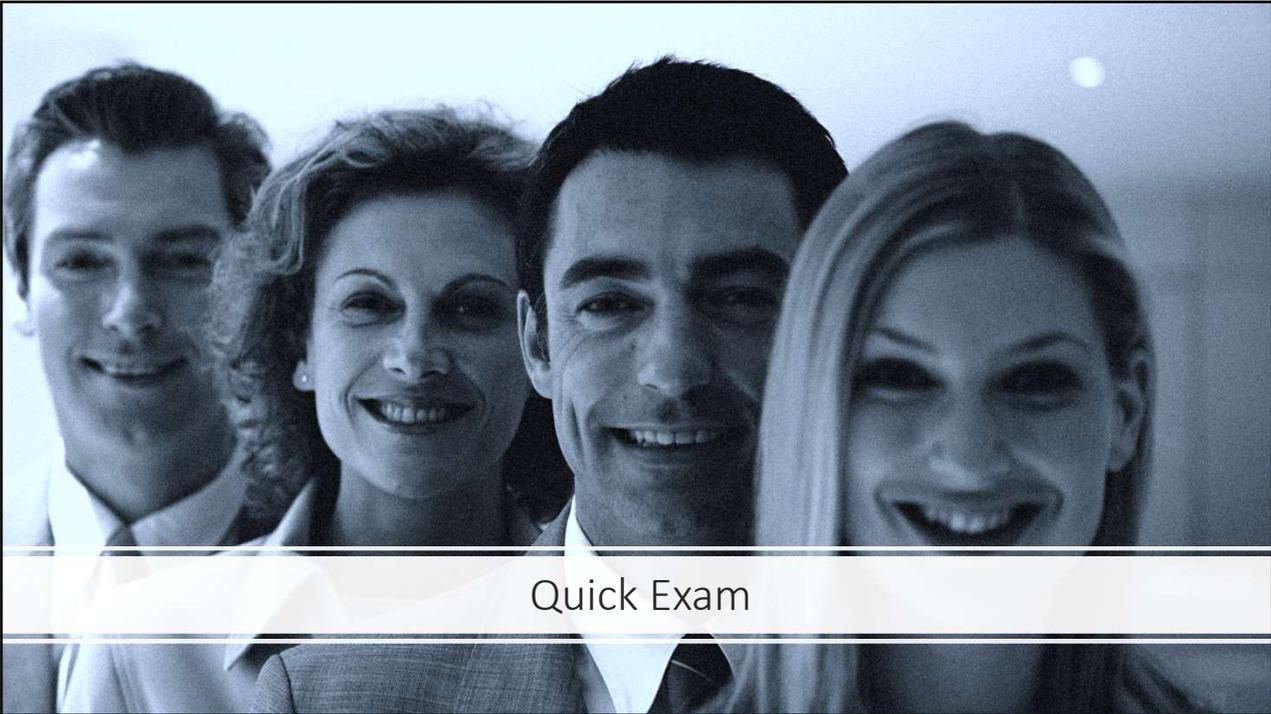
## Where to Get Help

- [Viewing the chairside dashboard](#)
- [Using the Chairside Dashboard \[video\]](#)



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## What Is It?

- A charting system that helps you record comprehensive oral exams.
- All the information is captured at the same time.



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## Quick Exam: Benefits



Smooth workflow designed for a comprehensive exam



Quickly chart conditions, existing treatment, and treatment needs on one screen

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## Where to Find It

1. Search for the patient
2. Click the **Patient** dropdown
3. Select **Quick Exam**

The screenshot shows the patient record for Isaac Chiltepin. The 'Patient' dropdown menu is open, displaying various options. The 'Quick Exam' option is highlighted in blue, and a mouse cursor is pointing at it. The 'CLINICAL' tab is selected, and the 'Quick Exam' option is highlighted in blue. The 'Patient' dropdown menu is open, showing options like 'Overview', 'Patient Information', 'Appointments', 'Medical Alerts', 'Recare', 'Prescriptions', 'Document Manager', 'Patient Connection', and 'Letter to Patient'. The 'CLINICAL' tab is selected, showing options like 'Chart', 'Progress Notes', 'Quick Exam', 'Perio', 'Treatment Planner', 'Imaging', and 'Print Clinical Report'.



## How To Use It

- Follow the process of a full mouth exam.
- Click on a tooth or range of teeth.
- Record conditions or existing work, and plan treatment.

The screenshot shows the Quick Exam interface. At the top, there are tabs for 'Chart', 'Progress Notes', 'Quick Exam', 'Perio', 'Tx Planner', 'Imaging', 'Clinical Notes', and 'DDS1'. Below the tabs is a dental chart with teeth numbered 1-32. Below the chart are three panels: 'Conditions (1)', 'Existing Work (2)', and 'Treatment Plan (1)'. The 'Conditions' panel lists items like 'Dental caries', 'Bleeding gums', 'Cementum caries', 'Chronic enamel dental caries', 'Cyst of jaw', 'Dental calculus', 'Dental caries', and 'Dental restoration failure of margina...'. The 'Existing Work' panel lists items like '1 Description', 'Amalgam 1 Surface', 'Anterior Resin Composite 1s', 'Comprehensive Evaluation', 'Core Buildup w/ Any Pins', 'CT Image, Lmt'd View < 1 Jaw', 'Endosteal Implant Placement', and 'Extraction of Erupted Tooth with Bo...'. The 'Treatment Plan' panel lists items like 'Posterior Resin Composite 3s', '1 Description', 'Amalgam 1 Surface', 'Anterior Resin Composite 1s', 'Comprehensive Evaluation', 'Core Buildup w/ Any Pins', 'CT Image, Lmt'd View < 1 Jaw', and 'Endosteal Implant Placement'.



Video

Francisco Alvarado  
10/30/1957 (63) M  
Chart # A000062  
Call me M (737) 808-2401  
Primary Provider DDS1  
Related Patients Ms Jacob Alvarado

Chart Progress Notes Quick Exam Perio Tx Planner Imaging Clinical Notes DDS1 - Adam McDermott

Conditions (1)  
Cyst of jaw 100836D  
Teething syndrome 112701D  
Tobacco user 104709D  
Tongue tie 104296D  
Traumatic ulcer of oral mucosa 114290D

Existing Work (0)

Treatment Plan (0)

Comprehensive Evaluation D0150  
Full Mouth Debridement D4355  
Teledentistry - synchronous; real-time encounter D9995  
Whitening Internal 9974

The CDS suggestions come from a set of ADA recommendations and can be customized to your office.

Chart Progress Notes Quick Exam Perio Tx Planner Imaging Clinical Notes DDS1 Clear Selected

UR 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 UL  
LR 32 31 30 29 28 27 26 25 24 23 22 21 20 19 18 17 LL

Conditions (1)  
Th: 4  
Dental caries 05/29/2019  
Bleeding gums 10/06/2020  
**Sensitive dentin**  
Bleeding gums 142683D  
Cementum caries 199051D

Existing Work (0)

Treatment Plan (0)

Potential Treatment (Clinical Decision Support)

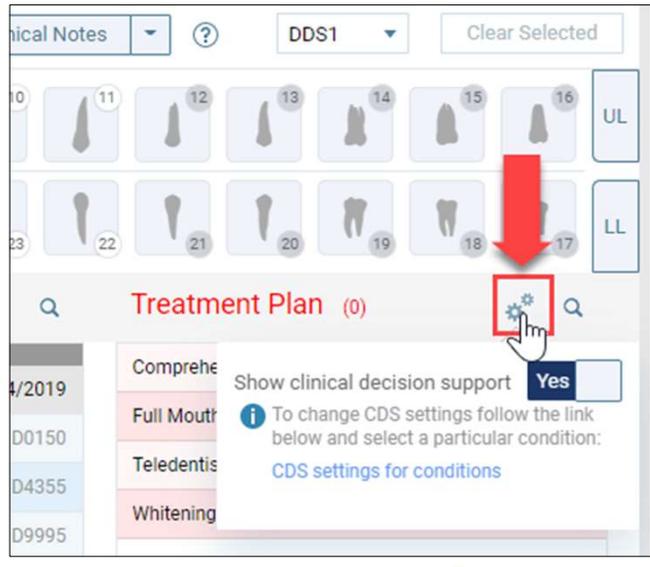
- Desensitizing Medicament D9910
- Desensitizing Resin D9911
- Topical Applic Fluoride Varnish D1206

1 Description 0001  
Amalgam 1 Surface D2140

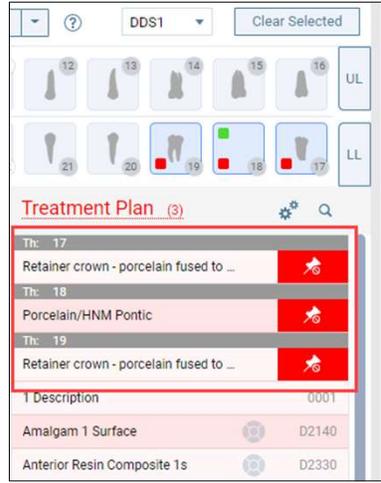
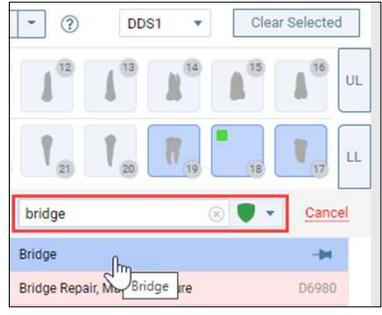


**Tip:** Turn on Clinical Decision Support to see suggested treatment procedures based on the conditions you chart.

Click **CDS settings for conditions** to customize the suggested treatment.



**Tip:** Add multi-codes to Clinical Decision Support to quickly plan treatment for conditions that require multiple procedures (e.g. root canal & crown).





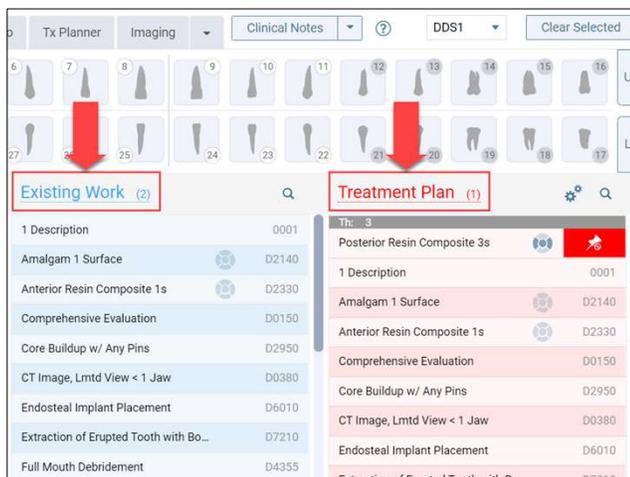
# When To Use It

- During a comprehensive exam for a new or returning patient



**Tip:** The entries in the **Existing Work** and **Treatment Plan** columns are populated from your procedure code Favorites list.

For more information, see [Adding procedure codes to the list of favorites.](#)



# Customer Perspective

Amanda Bell

*Business Manager  
Bell Family Dentistry*



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## Where to Get Help

- [Quick Exam \[video\]](#)
- [Clinical Decision Support \[video\]](#)
- [Charting a quick exam](#)
- [Adding procedure codes to the list of favorites](#)



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### What Is It?

- Integrated electronic prescription service
- Powered by DoseSpot



## ePrescribe: Benefits



Comply with state mandates for ePrescriptions



Automatic checks for drug allergies, drug interactions, dosage errors, and duplicate therapies



Dosing guidance for pediatric patients

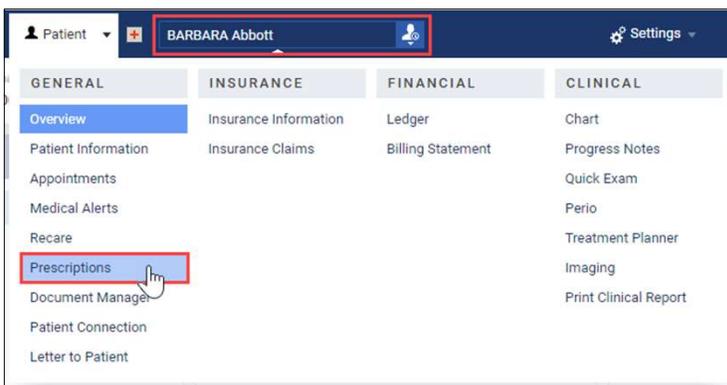


Avoid safety risks associated with written prescriptions



## Where to Find It

1. Search for the patient
2. Click the **Patient** dropdown
3. Click **Prescriptions**





## How To Use It

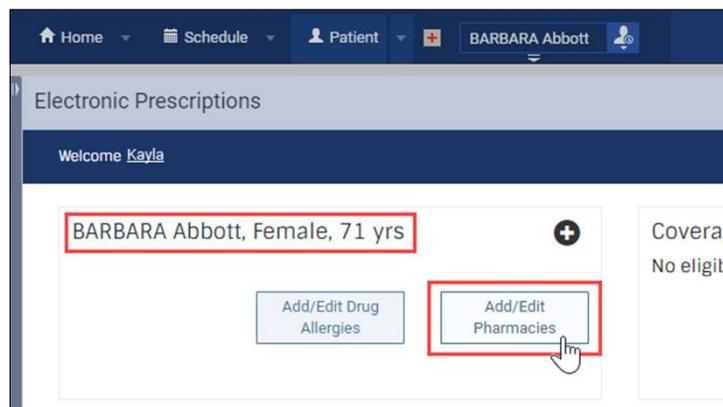
1. Click the **Prescription** dropdown
2. Select **New Electronic Prescription**



The prescription module opens. All basic patient information (name, gender, and age) populates in DoseSpot.

Add the patient's preferred pharmacy:

1. Click **Add/Edit Pharmacies**

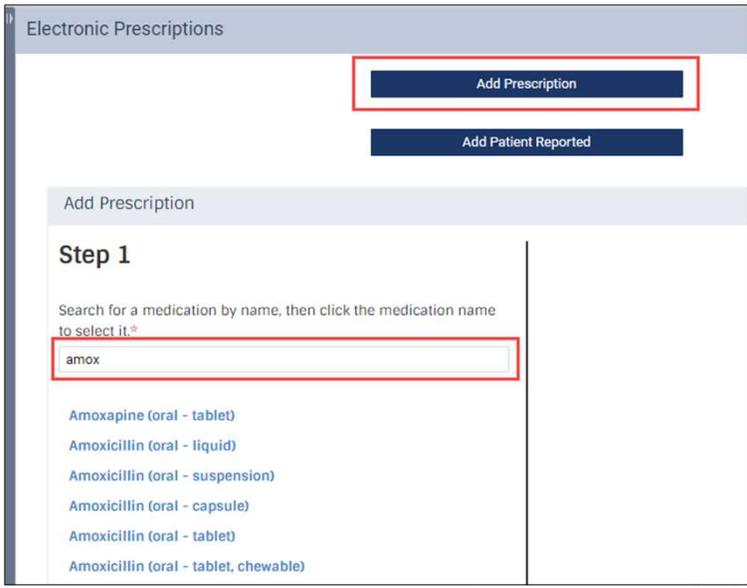


- 2. Check **EPCS** to search for pharmacies that accept ePrescriptions for controlled substances.

**Note:** Pharmacy information is stored in DoseSpot, not in Ascend.



- Add a prescription:
- 1. Click **Add Prescription**.
  - 2. Search for the medication and select it from the list.



3. Fill in the rest of the prescription information.
4. Add notes for the Pharmacy by clicking **Show Pharmacy Notes**.
5. Click **Save as a Favorite** for future prescribing ease.

Electronic Prescriptions

Add Prescription

**Step 3**

Current medication: Amoxicillin (oral - tablet)

Current strength: 500 mg

Effective Date: 09/08/2021

Patient Directions\*: TAKE ONE CAPSULE BY MOUTH EVERY 12 HOURS

Dispense\*: 20 Dispense Unit\*: Tablets

Refills\*: 0 Days Supply: 10

Show Pharmacy Notes  No Substitutions  Urgent

Plan Selected For: None Available

Formulary Status: Unknown

When you click **Save Prescription**, DoseSpot checks:

- Drug-to-Drug Interactions
- Drug/allergy interactions
- Prescription Drug Monitoring Program (PDMP)

Electronic prescriptions create a trail that can help providers ensure the safety of their patients

Electronic Prescriptions

Add Prescription

**Step 3**

Current medication: Amoxicillin (oral - tablet)

Current strength: 500 mg

Effective Date: 09/08/2021

Patient Directions\*: TAKE ONE CAPSULE BY MOUTH EVERY 12 HOURS

Dispense\*: 20 Dispense Unit\*: Tablets

Refills\*: 0 Days Supply: 10

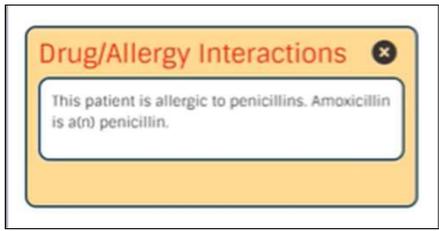
Show Pharmacy Notes  No Substitutions  Urgent

Plan Selected For: None Available

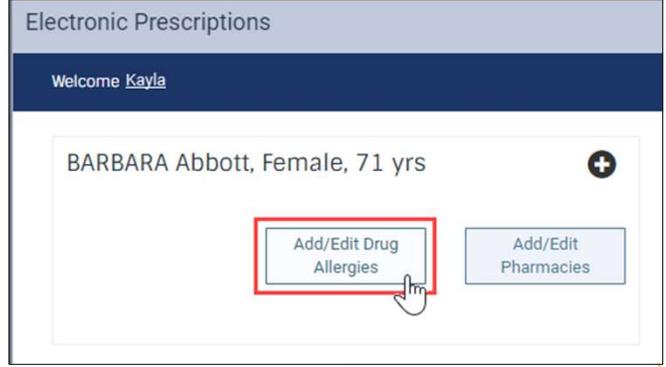
Formulary Status: Unknown



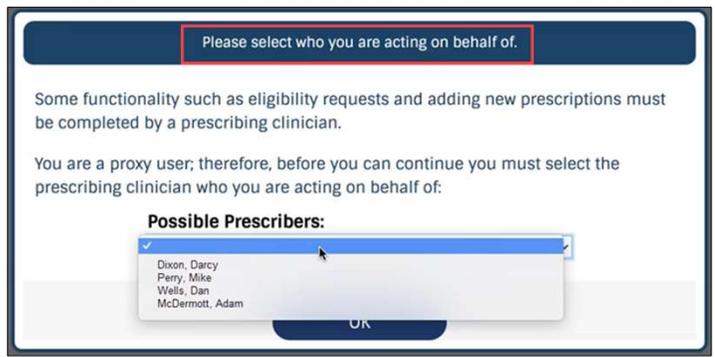
**Tip:** DoseSpot shows Drug/Allergy Interactions alerts.



**Note:** Allergy information does NOT transfer from Ascend to DoseSpot. The first time you create an ePrescription for a patient, you need to enter allergy information in DoseSpot for allergy alerts to appear.

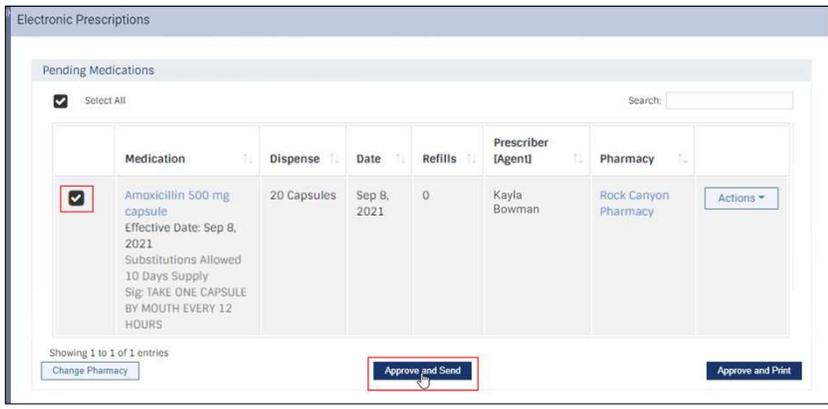


**Tip:** Assign a proxy user so they can enter electronic prescriptions.. The doctor must review, approve, and send all prescriptions.



Unsent prescriptions show in the Pending Medications list.

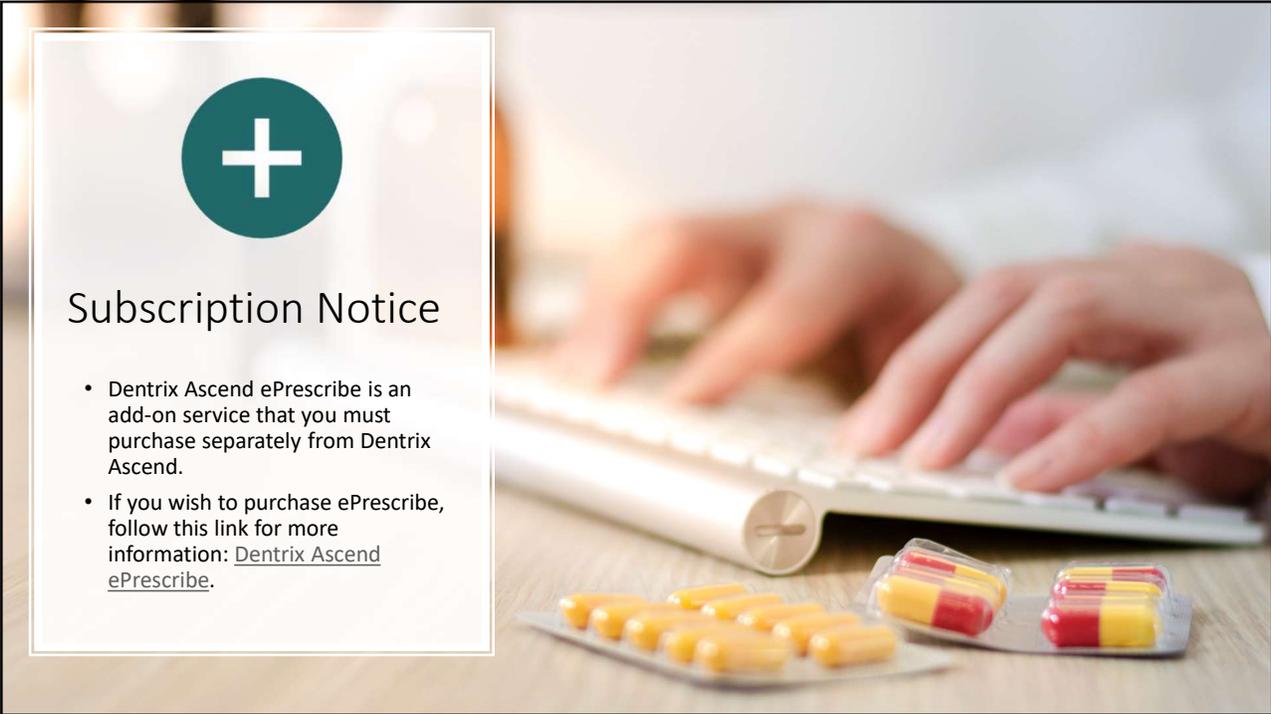
- To send a prescription:
1. Check the box next to the prescription.
  2. Click **Approve and Send**.



## When To Use It

- Every time a patient needs a prescription







## Subscription Notice

- Dentrix Ascend ePrescribe is an add-on service that you must purchase separately from Dentrix Ascend.
- If you wish to purchase ePrescribe, follow this link for more information: [Dentrix Ascend ePrescribe](#).

# Customer Perspective

## Amanda Bell

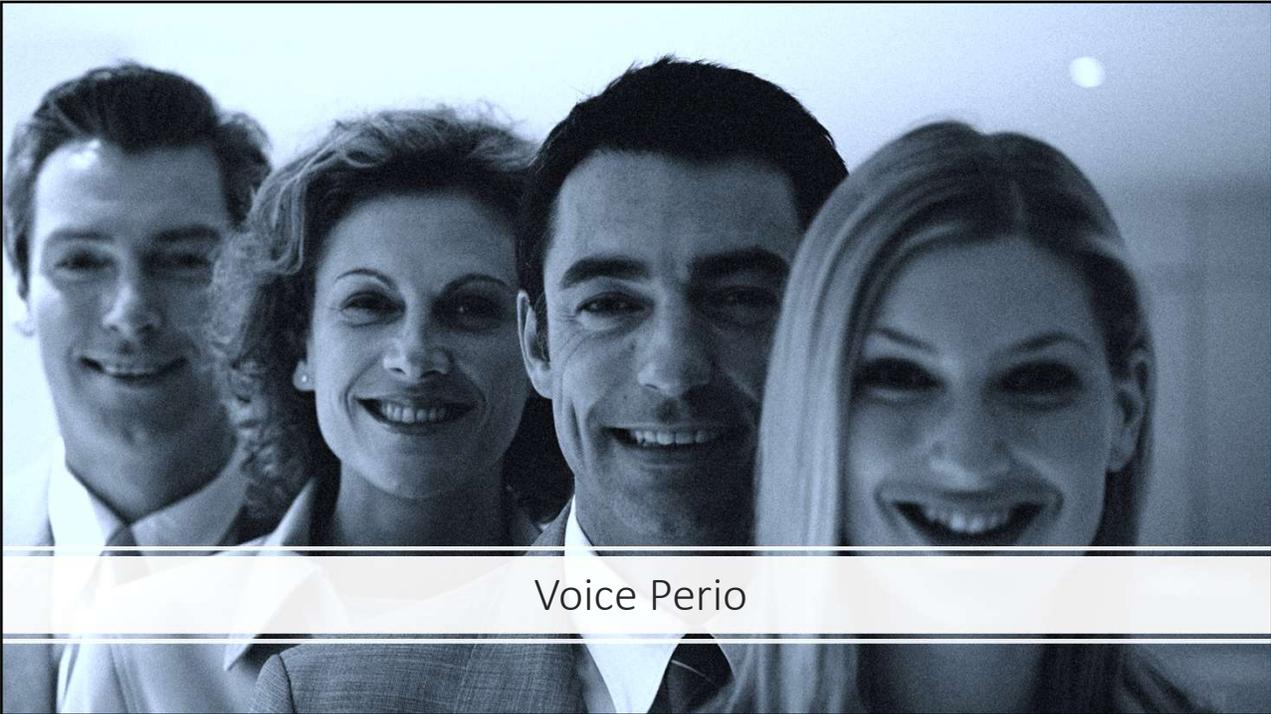
*Business Manager  
Bell Family Dentistry*





## Where to Get Help

- [Dentrix Ascend ePrescribe \[overview video\]](#)
- [Entering electronic prescriptions](#)
- [Dentrix Ascend ePrescribe Getting Started Guide](#)
- [Assigning a Proxy User in ePrescribe](#)



## What Is It?

- Virtual assistant
- Automatically records perio results called out verbally by a hygienist
- Browser extension for Chrome
- Microphone required



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## Voice Perio: Benefits



Reduce the time and cost of data entry by eliminating the need for an assistant



Improve overall speed and efficiency



Reduce the risk of infection from keyboard and mouse contact



Recruit and retain RDHs by offering tools to enhance job performance

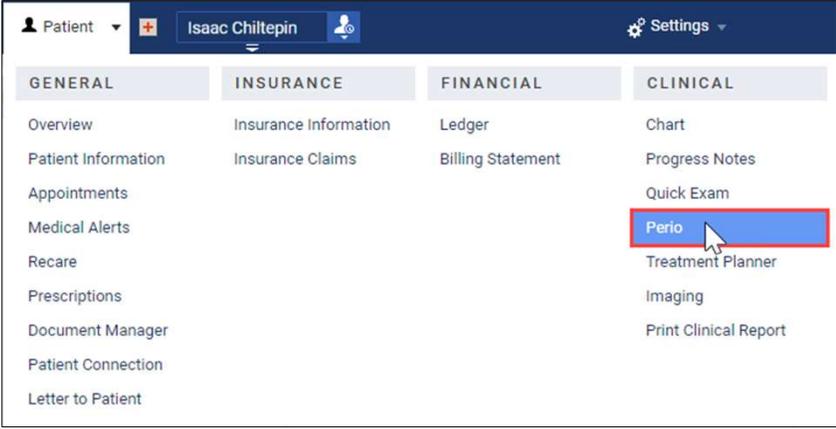
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# Where to Find It

1. Search for the patient
2. Click the **Patient** dropdown
3. Click **Perio**



# How To Use It

- Click **New Perio Exam** to create a new exam



1. Choose the **Provider** and the **Script** for the direction you want to go in while you measure.
2. Select your **Bola Configuration** options.
3. Click **Start Exam**.

New Perio Exam

Date \* 09/30/2021 Provider \* HYG2 - Frankie Edwards Tooth navigation script \* Pocket Depth

Script \*

Skip conditions

- Crown
- Impacted - Distal
- Impacted - Mesial
- Implant
- Implant & Crown
- Missing
- Pontic
- Unerupted

Enter BOP and Sup \* 0 + - 0 teeth after measurement sites

Bola Voice Perio Configuration

- Read Back to Me PDs (Speak back the pocket depths to help you stay on track) (headphones-only)
- Read Back to Me Intents (Speak back the intents to help you stay on track) (headphones-only)
- Periodontal Index (PI)
- Midline Chime

Start Exam Cancel

5. Click the microphone. It turns **red** to indicate that it is recording.
6. Say the measurements out loud as you normally would with an assistant.

The results write directly to the perio exam.

Tooth navigation script Pocket Depth

		Buccal												
M	F	M	B	D	M	B	D	M	B	D	M	B	D	PD
		0	0		0	0	0		0	0		0	0	GM
														CAL
														Furc
														BOP
														Sup
														10
														4
														0
														BLoss
														Mob

M L D M L D M L D M L D M L D M L D

D B M

7 8 9

4 5 6

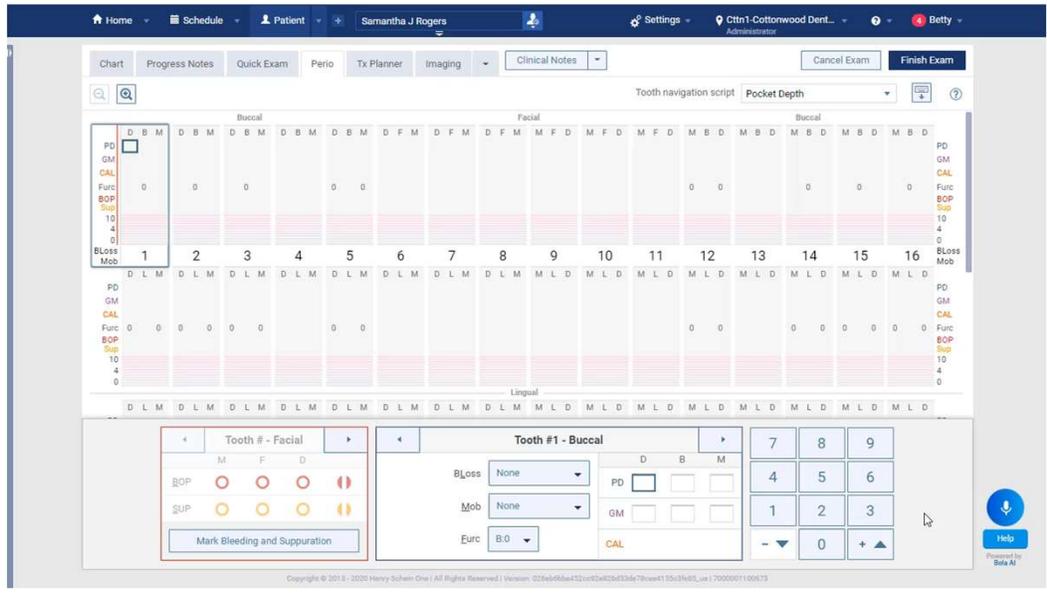
1 2 3

- 0 +

Help

Powered by Bola AI





### When To Use It

- Whenever the patient needs a perio exam







## Subscription Notice

- Dentrix Ascend Voice Perio is an add-on service that you must purchase separately from Dentrix Ascend.
- If you wish to purchase Voice Perio, follow this link for more information: [Dentrix Ascend Voice Perio](#).

# Amanda Bell

## Building a Strong, Successful Perio Program with Dentrix Ascend Voice Perio

**DENTRIXASCEND**  
Local Perio
CASE STUDY





**BUILDING A STRONG, SUCCESSFUL PERIO PROGRAM WITH DENTRIX ASCEND VOICE PERIO, POWERED BY BOLA AI**

Bell Family Dentistry is a small but thriving solo dental practice in Riverbank, California that has built a reputation for providing careful, thorough care and building warm, open, and supportive relationships with patients. As part of that approach, Dr. Brent Bell and business manager Amanda Bell set a goal to perform regular annual perio exams for every patient. "Perio exams tend to slip through the cracks in a lot of practices," Amanda said. "We wanted to make sure all of our patients—and especially our older patients—received exams on a regular basis as part of their standard re-care plans."

**TOO FEW PEOPLE, TOO MANY INTERRUPTIONS**

As the staff at Bell Family Dentistry worked to meet this ambitious goal, they discovered that more frequent perio exams put an unexpected strain on their limited resources. "Perio exams need to require two people—a hygienist to conduct the exams and call out measurements and another staff member to enter the results into the perio chart," Amanda explained. "In our small practice, that usually meant one of our assistants or treatment coordinators had to stop what they were doing, walk back to the operator, and take a turn at the keyboard entering numbers. At times, it was a frustrating process for everyone involved. Hygienists had to interrupt exams, find someone to help, and wait until they were available. Everyone on our small staff is busy all the time, so asking them to drop what they were doing to assist with a perio exam was often problematic. It definitely impacted our productivity and limited our efforts to grow our program."

**Bell Family Dentistry at a glance**

- Established in 1997 in Riverbank, California
- Owned and operated by Brent and Amanda Bell
- Built and opened a new facility with six operators in 2002
- Solo dentist
- Five additional staff members

## Where to Get Help

- [Entering a Perio Exam Using Voice Perio \[video\]](#)
- [Dentrix Ascend Voice Perio Getting Started Guide](#)
- [Voice Perio command syntax](#)



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## Review

4 Dentrix Ascend Clinical Tools to provide better patient care

Tool	Value
Chairside Dashboard	Display tooth chart, progress notes, images, and more in one view.
Quick Exam	Record all information for a comprehensive oral exam from one screen.
ePrescribe	Quickly and safely send out ePrescriptions without leaving Ascend.
Voice Perio	Efficiently capture perio exams using touchless technology.

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### Dentrix Ascend ePrescribe

- Easier and safer prescriptions
- Stay ahead of mandated compliance
- More convenient ePrescriptions for you and your patients



**REQUEST A DEMO**

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### Dentrix Ascend Voice Perio

- Increase efficiency and safety
- Improve patient care and education
- Touchless technology



**REQUEST A DEMO**

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FALL 2021

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future webinars in the series!

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