



# Dentrix 2026 Canada

## RELEASE GUIDE

Includes information about new features, enhancements, and fixes in the following version of Dentrix Canada: 26.18, 26.17, 26.16, 26.15, 26.14, 26.13, 26.12, 26.11, 26.10, 26.8, 26.7, 26.6, 26.5, 26.4, 26.3, 26.2, 26.1

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**Dentrix 26.18 Canada**

# Overview and New Features

This Dentrix 26.18 Canada Release Guide provides information about the Dentrix 26.18 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.18 Canada.

**Note:** For information about using the new features in Dentrix 26.18 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.18 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.18 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### THE REDESIGNED LEDGER

The redesigned Ledger is available to a limited number of Beta offices to view and try out. We invite your feedback.

- **Amount** and **Balance** entries now appear without a preceding dollar sign (\$).
- Negative amounts are now preceded by a minus sign (-) and do not appear in parentheses.
- Commas no longer appear in entries of 1000 dollars or more.

### VOICE NOTES

- The Voice Notes guided tour was updated to include the latest enhancements

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

The redesigned Ledger is available to a limited number of Beta offices to view and try out. The latest update to the redesigned Ledger includes the following:

- ## To open the redesigned Ledger

- The legacy Ledger window appears.

Dentrix Ledger - Allard, Nathalie J(Nat)
New Ledger View Beta OFF

File Options View Transaction Insurance Print Task Scheduler Close Month Dashboard Help

| Date       | Name              | Tooth | Surface | Cheque # | Code  | Description                     | N | R | Amount       | Prov | Ins | Balance |
|------------|-------------------|-------|---------|----------|-------|---------------------------------|---|---|--------------|------|-----|---------|
| 2023-01-31 | Nathalie J Allard |       |         |          | -Bal- | --- Patient Balance Forward --- |   |   | 0.00         |      |     | 0.00    |
| 2025-11-13 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                  |   |   | 56.94 MIL1   | No   |     | 56.94   |
| 2025-11-13 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                |   |   | 75.93 MIL1   | No   |     | 132.87  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                  |   |   | 56.94 MIL1   |      |     | 189.81  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 02142 | Radiographs, Bitewing, 2 images |   |   | 25.25 MIL1   |      |     | 215.06  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                |   |   | 75.93 MIL1   |      |     | 290.99  |
| 2026-03-11 | Nathalie J Allard |       |         |          | Ins   | P Dental Claim - Batched 158.12 |   |   |              |      |     | 290.99  |
| 2026-08-11 | Nathalie J Allard | 16    | MODLB   |          | 21225 | Perm Amalgam Molars 5= surface  |   |   | 119.57 MIL1  | No   |     | 410.56  |
| 2026-08-11 | Nathalie J Allard | 27    | MODLB   |          | 23225 | Comp Perm Molar NB 5= surf      |   |   | 101.64 MIL1  | No   |     | 512.20  |
| 2026-08-11 | Nathalie J Allard | 17    |         |          | 32222 | Pulpotomy Perm Molar Teeth      |   |   | 81.31 MIL1   | No   |     | 593.51  |
| 2026-08-11 | Nathalie J Allard | 37    |         |          | 34133 | Apical Cur Max Molar 3 rts      |   |   | 557.39 MIL1  | No   |     | 1150.90 |
| 2026-08-11 | Nathalie J Allard |       |         |          | Pay   | Cash Payment - Thank You        |   |   | -100.00 MIL1 |      |     | 1050.90 |

| 0->30   | 31->60 | 61->90 | 91-> | Family Balance |
|---------|--------|--------|------|----------------|
| 1050.90 | 0.00   | 0.00   | 0.00 | 1050.90        |

**Billing Type** (3) Insured Family Assignment

**Last Payment** 100.00 **Date** 2026-08-11

**Last Ins. Payment** 77.76 **Date** 2006-11-08

**Last Statement Date** 2006-10-10

**Outstanding Billed to Dental** 1018.03

**Est. In-Network Adjustment \*** N/A

**Est. In-Network Allowed Amount \*** N/A

**Expected from Dental Insurance \*** 0.00

**Family Portion of Balance \*** 1050.90

**\* Based on Pending Claims and Today's Charges**

**Today's Charges** 859.91

**Est. In-Network Adjustment** N/A

**Est. In-Network Allowed Amount** N/A

**Est. Dental Ins. Portion** 0.00

**Est. Patient Portion** 859.91

**Payment Agreement Summary**

| Past Amount  | N/A Past Due | N/A |
|--------------|--------------|-----|
| Amt Past Due | N/A Due Date | N/A |

**Future Due Payment Plans Summary**

| Original Bal. | 0.00 Payment  | 0.00 |
|---------------|---------------|------|
| Remain Bal.   | 0.00 Due Date |      |

- Dentrix 2026 Canada Release Guide

The redesigned Ledger window appears.

Dentrix Ledger - Allard, Nathalie J(Nat)

New Ledger View Beta

ON

File Options View Transaction Insurance Print Task Scheduler Close Month Dashboard Help

Allard, Nathalie J (Nat)

Ledger

Ledger + History

Treatment Plan

| Date       | ↑ | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                      | N | R | D | M | Amount  | Provider | Insurance | Balance |
|------------|---|------------|-------------------|-------|---------|---------|-------|---|----------------------------------|---|---|---|---|---------|----------|-----------|---------|
| 2026-08-11 |   | 2026-08-11 | Nathalie J Allard |       |         |         | Pay   |   | Cash Payment - Thank You         |   |   |   |   | -100.00 | MJL1     |           | 1050.90 |
| 2025-11-13 |   | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                   |   |   |   |   | 56.94   | MJL1     | No        | 56.94   |
| 2025-11-13 |   | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                 |   |   |   |   | 75.93   | MJL1     | No        | 132.87  |
| 2026-02-03 |   | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                   |   |   |   |   | 56.94   | MJL1     |           | 189.81  |
| 2026-02-03 |   | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 |   | Radiographs, Bitewing, 2 images  |   |   |   |   | 25.25   | MJL1     |           | 215.06  |
| 2026-02-03 |   | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                 |   |   |   |   | 75.93   | MJL1     |           | 290.99  |
| 2026-03-11 |   | 2026-03-11 | Nathalie J Allard |       |         |         | Ins   | @ | Pr Dental Claim - Batched 158.12 |   |   |   |   | 0.00    |          |           | 290.99  |
| 2026-08-11 |   | 2026-08-11 | Nathalie J Allard | 16    | MODLB   |         | 21225 |   | Perm Amalgam Molars 5+ surface   |   |   |   |   | 119.57  | MJL1     | No        | 410.56  |
| 2026-08-11 |   | 2026-08-11 | Nathalie J Allard | 27    | MODLB   |         | 23225 |   | Comp Perm Molar NB 5+ surf       |   |   |   |   | 101.64  | MJL1     | No        | 512.20  |
| 2026-08-11 |   | 2026-08-11 | Nathalie J Allard | 17    |         |         | 32222 |   | Pulpotomy Perm Molar Teeth       |   |   |   |   | 81.31   | MJL1     | No        | 593.51  |
| 2026-08-11 |   | 2026-08-11 | Nathalie J Allard | 37    |         |         | 34133 |   | Apical Cur Max Molar 3 rts       |   |   |   |   | 557.39  | MJL1     | No        | 1150.90 |
| 2026-08-11 |   | 2026-08-11 | Nathalie J Allard |       |         |         | Pay   |   | Cash Payment - Thank You         |   |   |   |   | -100.00 | MJL1     |           | 0.00    |

|         |        |        |      |                |                                |        |
|---------|--------|--------|------|----------------|--------------------------------|--------|
| 0->30   | 31->60 | 61->90 | 91-> | Family Balance | Today's Charges                | 859.91 |
| 1050.90 | 0.00   | 0.00   | 0.00 | 1050.90        | Est. In-Network Adjustment     | N/A    |
|         |        |        |      |                | Est. In-Network Allowed Amount | N/A    |
|         |        |        |      |                | Est. Dental Ins. Portion       | 0.00   |
|         |        |        |      |                | Est. Patient Portion           | 859.91 |

|                                               |            |      |            |
|-----------------------------------------------|------------|------|------------|
| Billing Type (3) Insured Family-Assignment    |            |      |            |
| Last Payment                                  | 100.00     | Date | 2026-08-11 |
| Last Ins. Payment                             | 77.76      | Date | 2026-11-08 |
| Last Statement Date                           | 2026-10-10 |      |            |
| Outstanding Billed to Dental                  | 1018.03    |      |            |
| Est. In-Network Adjustment *                  | N/A        |      |            |
| Est. In-Network Allowed Amount *              | N/A        |      |            |
| Expected from Dental Insurance *              | 0.00       |      |            |
| Family Portion of Balance *                   | 1050.90    |      |            |
| * Based on Pending Claims and Today's Charges |            |      |            |

|                                  |      |          |      |
|----------------------------------|------|----------|------|
| Payment Agreement Summary        |      |          |      |
| Pmt Amount                       | N/A  | Pmt Due  | N/A  |
| Amt Past Due                     | N/A  | Due Date | N/A  |
| Future Due Payment Plans Summary |      |          |      |
| Original Bal.                    | 0.00 | Payment  | 0.00 |
| Remain Bal.                      | 0.00 | Due Date |      |





**Dentrix 26.17 Canada**

# Overview and New Features

This Dentrix 26.17 Canada Release Guide provides information about the Dentrix 26.17 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.17 Canada.

**Note:** For information about using the new features in Dentrix 26.17 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.17 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.17 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

- When you click **File > Clear Family**, the **Edit** menu is now disabled.
- When you are working with a patient A’s secondary insurance, switch to patient B, and then go back to patient A, patient A’s primary insurance provider is selected by default.

### DENTRIX IMAGING

- You can now view a tour that introduces the new features available to you in Dentrix Imaging.
- If you have Detect AI, the Detect AI tab is now selected by default in the Impact panel.
- If you are using the Modality view, you can now change the default enhancement for Simple Mode acquisitions of intraoral X-ray series.

### MISCELLANEOUS

- Several enhancements were made to circumvent unauthorized database access.
- The default date filter in the Claims Manager’s **Unsent** tab is now **Last 30 Days**.
- The default age filter in the Claims Manager’s **Sent** tab is now **Age 7 - 30**.
- The End User License Agreement (EULA) in the Dentrix install application was updated.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**Young, Randall [Y00002]**

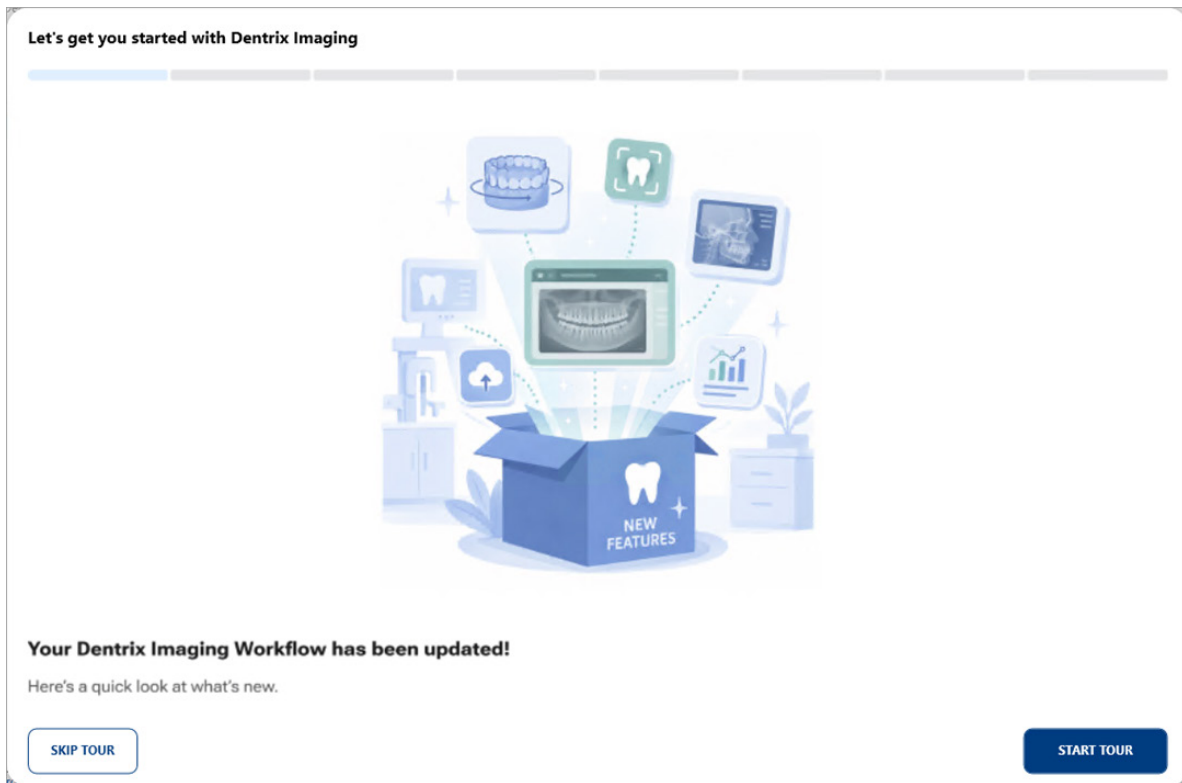
| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

## Viewing the Dentrix Imaging Tour

You can now view a tour that introduces the new features available to you in Dentrix Imaging.

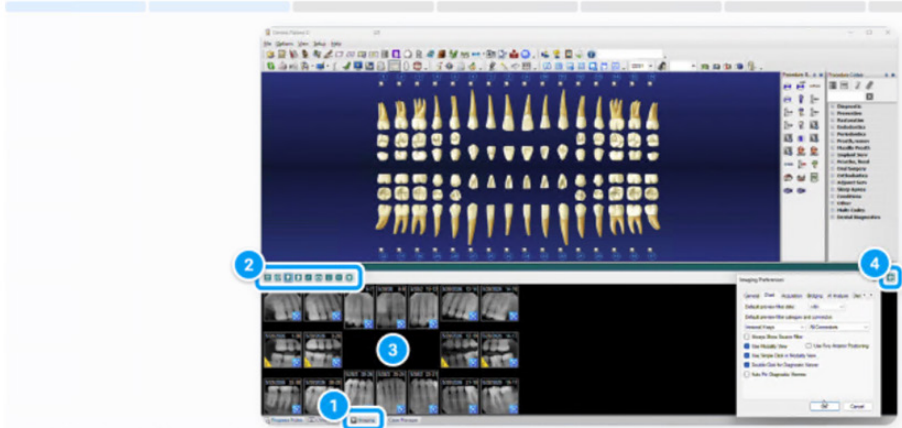
### To view the Dentrix Imaging tour

1. Open the Patient Chart and select a patient.  
All images pertaining to the selected patient appear in the **Imaging** panel.
2. Click the Launch Dentrix Imaging icon.  
If this is the first time you've opened Dentrix Imaging, the tour screen appears.



3. Click **Start Tour**.  
The next tour screen appears.

**Let's get you started with Dentrix Imaging**



**Meet the Dentrix Imaging Panel**

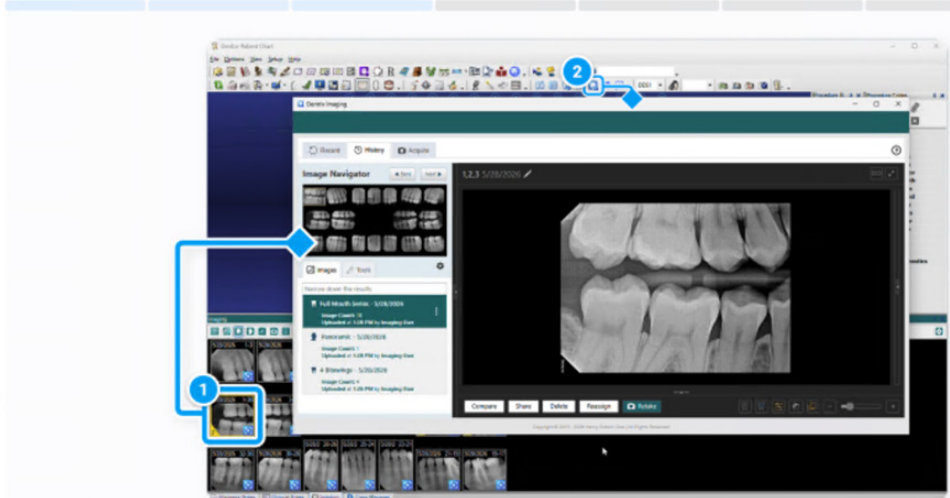
Access all your Patient Images in our Dentrix Imaging Panel in chart.

- 1 Access images from the **bottom Imaging tab**
- 2 Filter by image type with the **category toolbar**
- 3 See X-rays in familiar anatomical layout in **Modality View**
- 4 Adjust your preferences in **Settings**

[CLOSE](#) [NEXT >](#)

4. To continue the tour, click Next.
- Each successive tour screen appears briefly describing Dentrix Imaging's new features.

**Let's get you started with Dentrix Imaging**



**Viewing Images**

Access the patient images in Dentrix Imaging by:

- 1 Clicking on an Image
- 2 Clicking the **Dentrix Imaging Icon**

[CLOSE](#) [< BACK](#) [NEXT >](#)

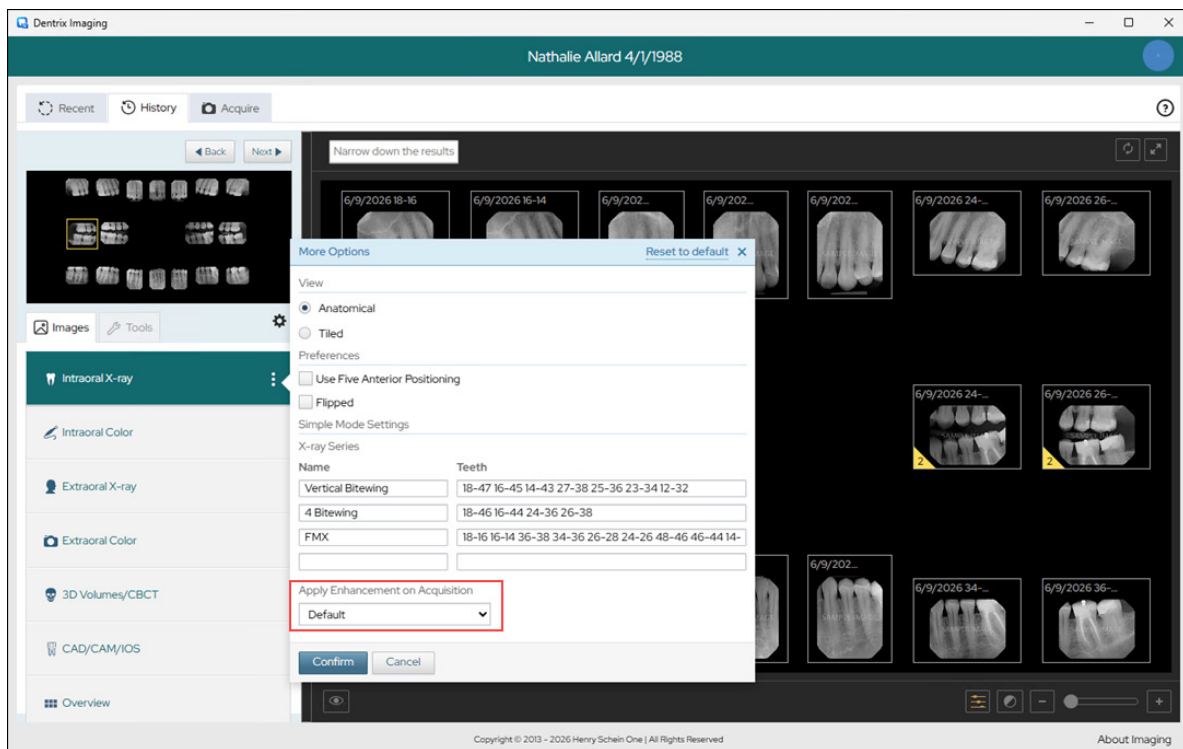
5. When you've finished the tour, click Done.

## Changing the Default Enhancement for Simple Mode Acquisitions

If you are using the Modality view, you can select a default enhancement for Simple Mode acquisitions of intraoral X-ray series.

To change the default enhancement

1. With the Intraoral X-ray tab selected, click the More Options button (three verticle dots).  
The **More Options** dialog box appears.



2. From the **Apply Enhancement on Acquisition** list, select the enhancement that you want to apply to images by default.
3. Click **Confirm**.

**Dentrix 26.16 Canada**

# Overview and New Features

This Dentrix 26.16 Canada Release Guide provides information about the Dentrix 26.16 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.16 Canada.

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## New Features

Dentrix 26.16 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

- When you set a privacy request, a red privacy request indicator now appears in the **Patient Information** card.
- When you click **File > Clear Family**, the **Edit** menu is now disabled.
- When you are working with a patient A’s secondary insurance, switch to patient B, and then go back to patient A, patient A’s primary insurance provider is selected by default.
- When you customize the toolbar by rearranging the toolbar icons and save your changes, the toolbar icons remain in their new positions in the toolbar.
- The new Family File’s startup time has been improved.

### MISCELLANEOUS

- Several enhancements were made to circumvent unauthorized database access.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

## Setting Privacy Requests in the Family File

When you set a privacy request, a red privacy request indicator now appears in the Patient Information card.

To set a privacy request in the Family File

1. Open the Family File and select a patient.
2. Double-click the **Patient Information** card.

The **Patient Information** dialog box appears.

**Patient Information**

Name: Last\*  First\*  MI  Nat Preferred

Salutation  Title ☐ French ☐ Print Title on Strips

Status: Patient  Female  Single

Office: Prov1\* MJL1 >> Prov2 >>

Fee Schedule: <Prov Default> >>

Chart: >> Consent: 2003-02-24

Personal: Birthdate 1988-04-01 Age 38 SIN 595-745-856 PID

Driver's License #

Address: Street 4253 Wilson Ave. >>

City Montreal PV PQ PC R3D-3J7 >>

E-Mail >>

Phone: Home (514)555-8596 Work (514)555-4985 Ext. Time To Call

FAX Mobile Other

Visits: First Visit 2003-02-24 Last Visit 2026-02-03

Last Missed Appt # Missed 0

**Privacy Requests**

☐ No phone calls

☐ No correspondence

☐ Disclosure restrictions

OK Cancel

3. Under **Privacy Requests**, select the desired option.
4. Click **OK**.

The **Dentrix Family File Module** dialog box appears.

**Dentrix Family File Module**

Create a Patient Alert for the Patient's Privacy Request?

Yes No

5. To create a patient alert, click **Yes**.

The term **Privacy Requests** appears in the **Patient Information** card.

Dentrix Family File - Allard, Nathalie J [-] New Family File LEAVE FEEDBACK

File Edit Help

**Allard, Nathalie J (Nat)** Active

| Patient Information                               |  |                                      |  |                             |  |
|---------------------------------------------------|--|--------------------------------------|--|-----------------------------|--|
| Address 4253 Wilson Ave.<br>Montreal, PQ, R3D-9J7 |  | Restrictions <b>Privacy Requests</b> |  | Chart # -                   |  |
|                                                   |  | Consent 2003-02-24                   |  | SIN 595-745-856             |  |
|                                                   |  | First Visit 2003-02-24               |  | DL # -                      |  |
| Home Phone # (514) 555-8596                       |  | Last Visit 2026-02-03                |  | Birthday 1988-04-01, 38     |  |
| Work Phone # (514) 555-4985                       |  | Missed Appt -                        |  | Provider MJL1               |  |
| Status Active, F, Single, Guar, Ins, H-of-H       |  | Email -                              |  | Fee Schedule <Prov Default> |  |

| Health History             | Employer | Continuing Care   |
|----------------------------|----------|-------------------|
| Critical health conditions | Y M C A  | 11/04/2026 RECALL |

| Primary Dental Insurance                                                                                                       | Notes                    |
|--------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| Company Zurich<br>Group Plan Y M C A<br>Group # 44587<br>Fee Schedule -<br>Coverage 2500.00<br>Ded. S/P/O 0/0/0<br>Other Max - | <br>No patient notes yet |
| Used 0.00<br>Met 0/0/0                                                                                                         |                          |

| Payments & Billing                                                                                                                                                            | Referred By                                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|
| 0 --> 30   31 --> 60   61 --> 90   91 -->   Balance<br>290.99   0.00   0.00   0.00   290.99<br>Payment Amount N/A   Amount Past Due N/A<br>Billing Type 3   Last Payment 9.45 | No incoming referrals                                |
|                                                                                                                                                                               | <b>Referred To</b><br>09/07/2006 Dr. Corbett, Janice |

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Allard, Nathalie J | Single   | Female | Yes     | 1988-04-01 |

## Customizing the Family File Toolbar

You can customize the toolbar by rearranging the toolbar icons and saving your changes.

To customize the Family File toolbar

1. Open the Family File and select a patient.

The Family File window appears.

Dentrix Family File - Allard, Nathalie J [-] New Family File LEAVE FEEDBACK

File Edit Help

**Allard, Nathalie J (Nat)** Active ? ▼

**Patient Information**

|                                                   |                        |                             |
|---------------------------------------------------|------------------------|-----------------------------|
| Address 4253 Wilson Ave.<br>Montreal, PQ, R3D-9J7 | Restrictions -         | Chart # -                   |
| Home Phone # (514) 555-8596                       | Consent 2003-02-24     | SIN 595-745-856             |
| Work Phone # (514) 555-4985                       | First Visit 2003-02-24 | DL # -                      |
| Status Active, F, Single, Guar, Ins, H-of-H       | Last Visit 2026-02-03  | Birthday 1988-04-01, 38     |
|                                                   | Missed Appt -          | Provider MJL1               |
|                                                   | Email -                | Fee Schedule <Prov Default> |

**Health History** Critical health conditions

**Employer** Y M C A

**Continuing Care** 11/04/2026 RECALL  
05/04/2026 SCALING

**Primary Dental Insurance** < 2 DENTAL > E ▼ 📄

Company Zurich  
Group Plan Y M C A  
Group # 44587  
Fee Schedule -  
Coverage 2500.00  
Ded. S/P/O 0/0/0  
Other Max -

Used 0.00  
Met 0/0/0

**Notes**

No patient notes yet

**Payments & Billing**

| 0 --> 30 | 31 --> 60 | 61 --> 90 | 91 --> | Balance |
|----------|-----------|-----------|--------|---------|
| 290.99   | 0.00      | 0.00      | 0.00   | 290.99  |

Payment Amount N/A  
Billing Type 3 ●

Amount Past Due N/A  
Last Payment 9.45

**Referred By**

No incoming referrals

**Referred To**

09/07/2006 Dr. Corbett, Janice

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Allard, Nathalie J | Single   | Female | Yes     | 1988-04-01 |

- Right-click the toolbar, and then click **Customize Toolbar**.  
The **Customize Toolbar** dialog box appears.

Dentrix Family File - Allard, Nathalie J [-] New Family File [LEAVE FEEDBACK](#)

File Edit Help

**Allard, Nathalie J (Nat)** Active ? ▾

**Patient Information**

Address

Home Phone #

Work Phone #

Status

**Health History**

Critical health c

**Primary Dental Insu**

Company Zu

Group Plan Y M

Group # 44

Fee Schedule -

Coverage 25

Ded. S/P/O 0/C

Other Max -

**Payments & Billing**

0 --> 30 31 --> 60

290.99 0.00 0.00 0.00 290.99

Payment Amount N/A Amount Past Due N/A

Billing Type 3 ● Last Payment 9.45

**Customize Toolbar**

**Available Buttons**

**Current Buttons**

dentriXlink

Quick Letters

Quick Labels

Continuing Care

Send Message

Questionnaires

Forms

Prescriptions

Office Journal

Document Center

**Buttons**

← →

↑ ↓

INSERT SEPARATOR

DEFAULT

SAVE

CLOSE

**Referred To**

09/07/2006 Dr. Corbett, Janice

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Allard, Nathalie J | Single   | Female | Yes     | 1988-04-01 |

- Under **Current Buttons**, click the desired toolbar button name, and then click the Up or Down arrow icons to reposition the button in the toolbar.
- (Optional) To remove a toolbar button from the toolbar, click the desired button name, and then click the Left arrow icon.

The button icon is removed from the toolbar and appears in the **Available Buttons** list.

**Note:** To return a button to the toolbar, click the desired toolbar button name in the **Available Buttons** list, and then click the Right arrow icon.

- (Optional) To insert a separator between toolbar buttons, click **Insert Separator**.
- Click **Save**.



**Dentrix 26.15 Canada**

# Overview and New Features

This Dentrix 26.15 Canada Release Guide provides information about the Dentrix 26.15 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.15 Canada.

**Note:** For information about using the new features in Dentrix 26.15 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.15 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.15 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### DENTRIX IMAGING

- You can now upload your practice’s logo into the center section of the Ortho Report Composer, so that your logo appears on all composite documents submitted to insurance carriers and Medicaid.
- Any text in the center section of the Composer rearranges automatically when you add a logo so that the logo and patient information appear without overlap.
- You can crop your practice’s logo in the Composer without an external image editor.
- You can zoom and pan your practice’s logo in the Composer to position and scale the logo without having to crop any information from it.

### PATIENT CHART

- The **Smart Image** option in the **Panels** menu was changed to **Imaging**. This same change was made in other areas of Dentrix.
- Performance enhancements decreased the amount of time it takes to open the Patient Chart.

### MISCELLANEOUS

- Performance enhancements were made to the Appointment Book.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

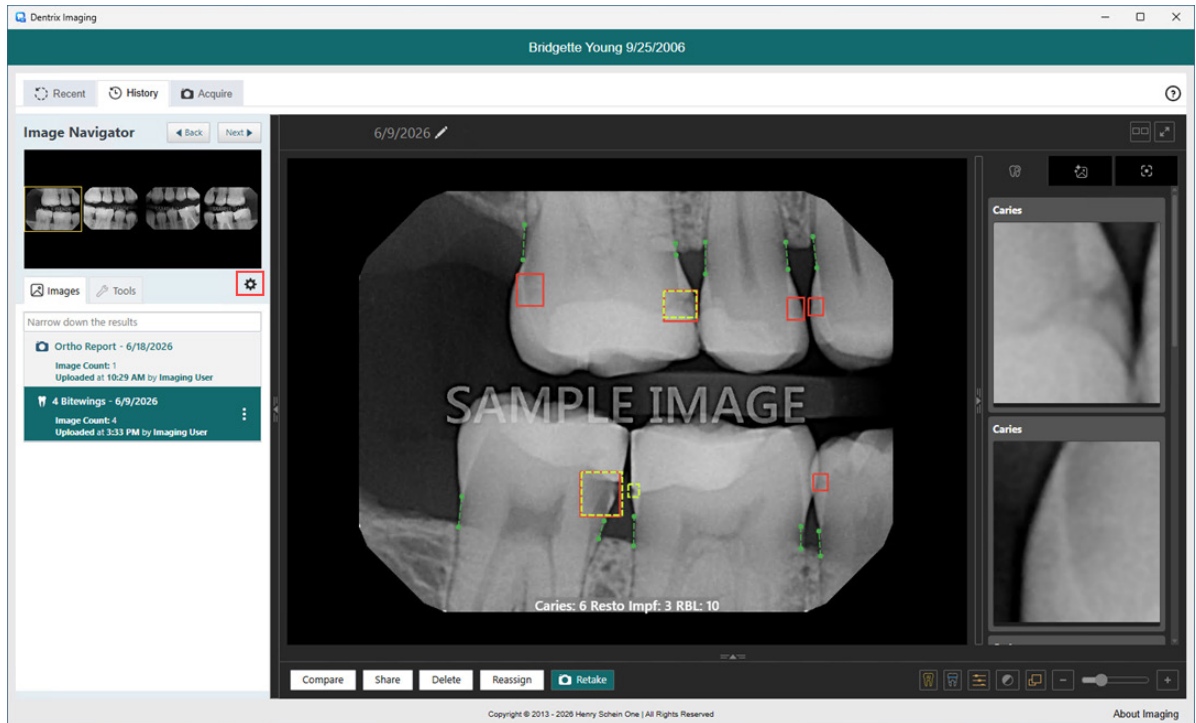
## Uploading Logos to Ortho Reports

You can now upload your practice's logo into the center section of the Ortho Report Composer, so that your logo appears on all composite documents submitted to insurance carriers and Medicaid. Any text in the center section of the Composer rearranges automatically when you add a logo so that the logo and patient information appear without overlap.

### To upload a logo to an Ortho Report

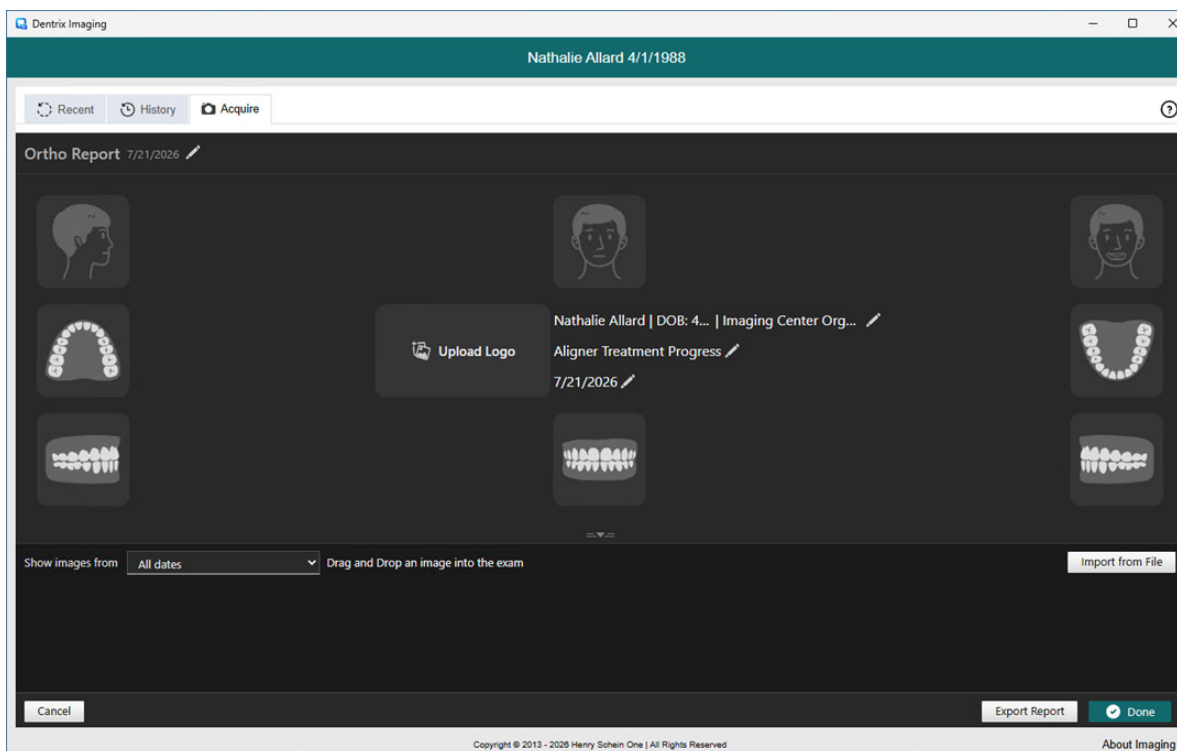
1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

The Dentrix Imaging window appears.

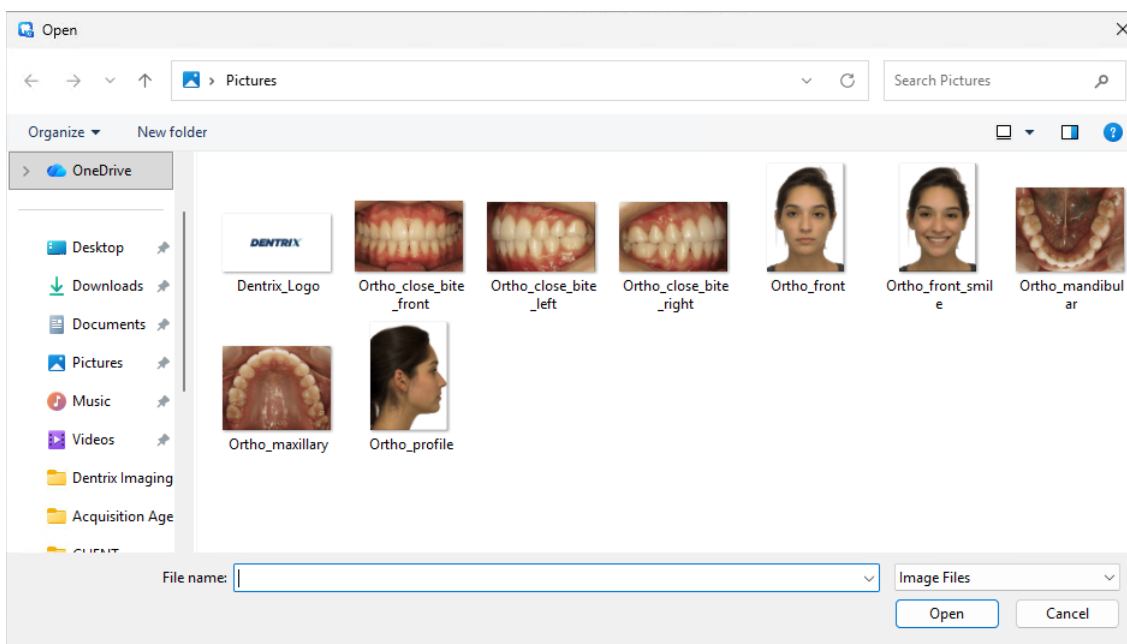


3. Click the **Acquire** tab, and then click the **Standard** tab.
4. From the procedure list, click **Ortho Report**.

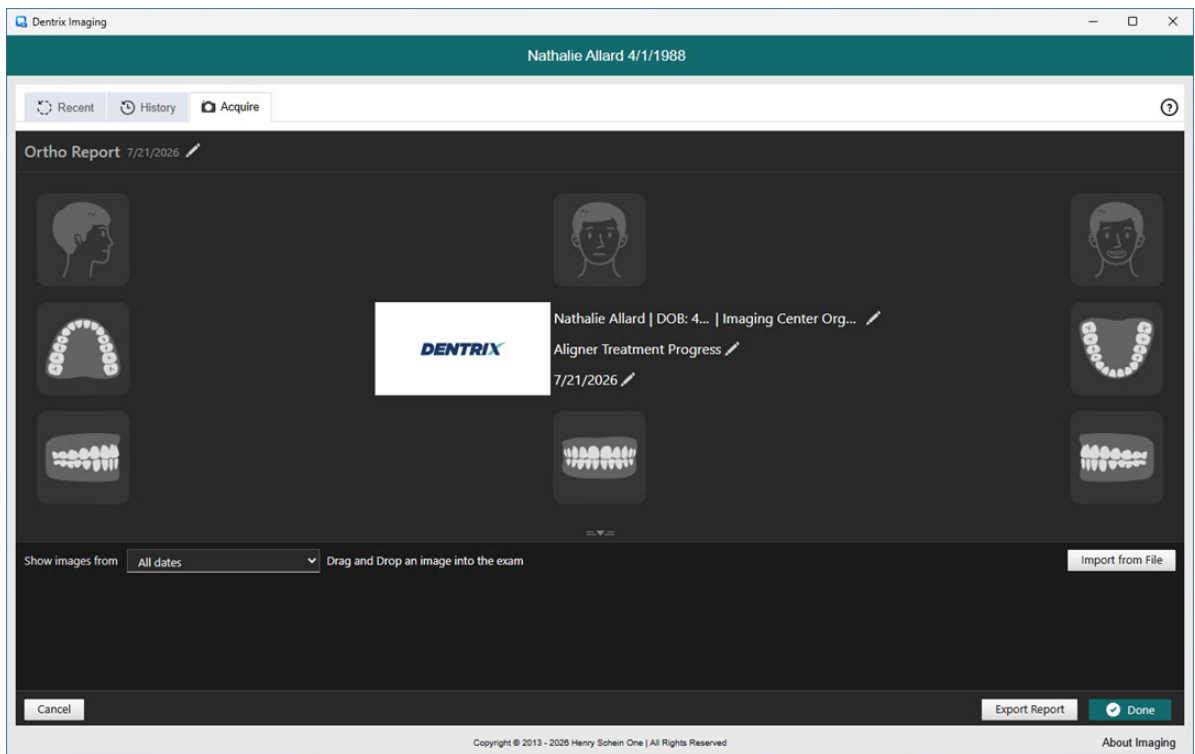
The Ortho Report panel appears.



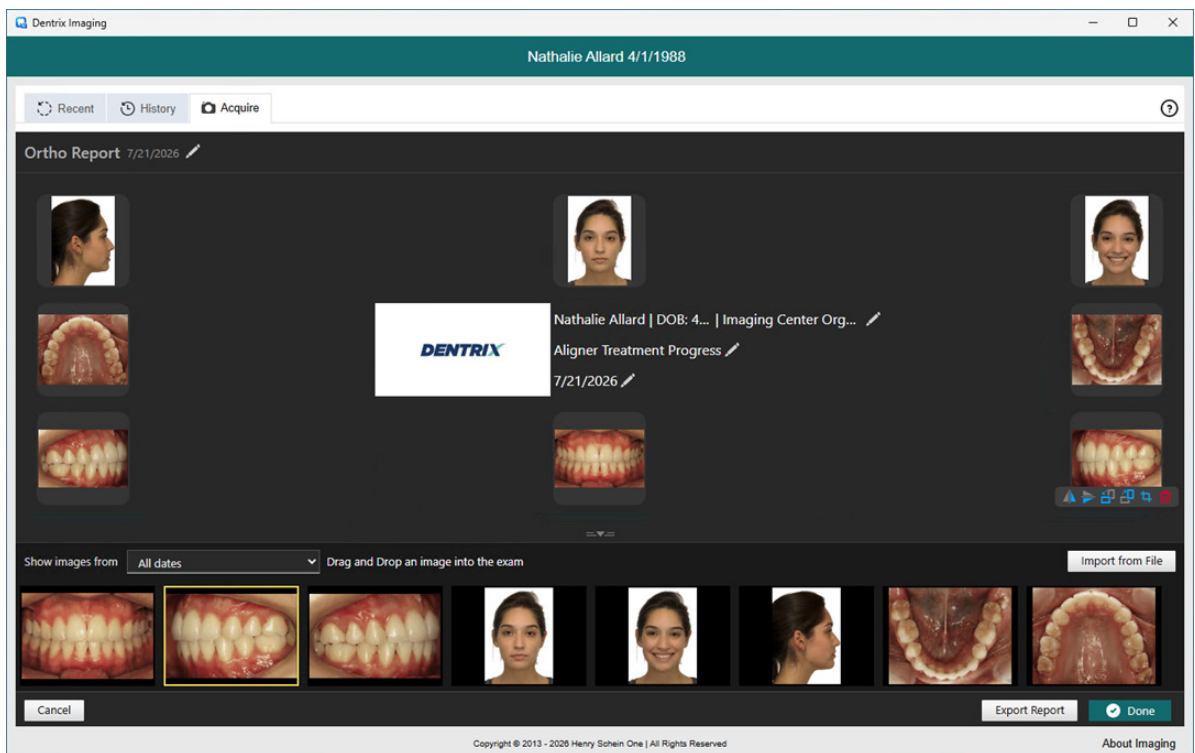
- Click the **Upload Logo** box.  
The **Open** dialog box appears.



- Click the desired logo, and then click **Open**.  
The selected logo appears in the Ortho Report.

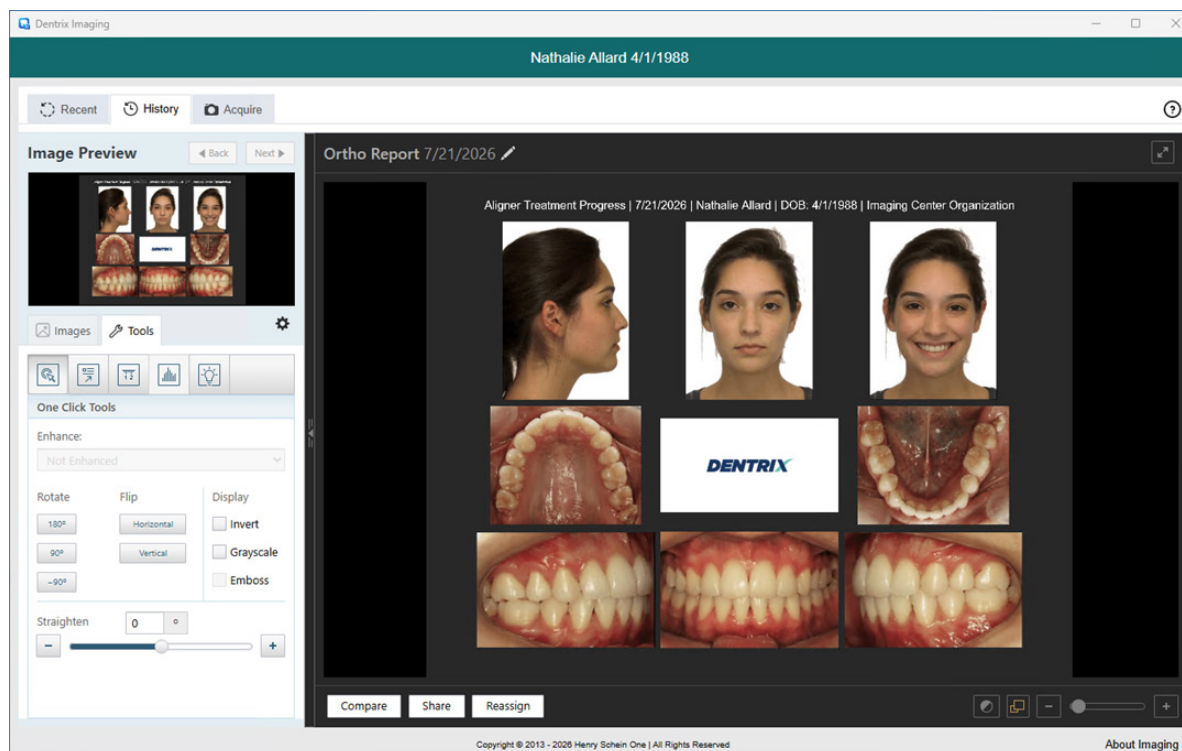


7. Import and then drag each image to its corresponding icon (Profile, Front, Front Smile, Mandibular, Maxillary, Close Bite Right, Close Bite Front, Close Bite Left).



8. Click Done.

The **History** tab opens with the completed Ortho Report.



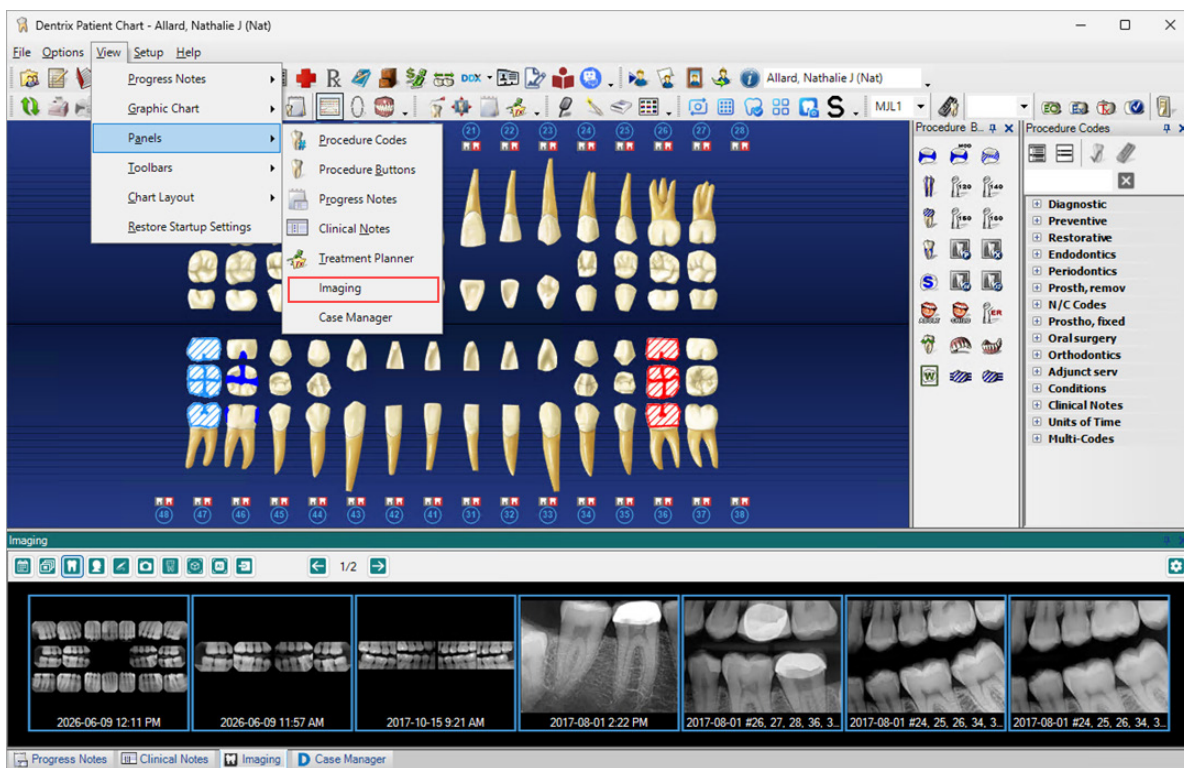
## Viewing Changes to the Panels Menu

The **Smart Image** option in the **Panels** menu was changed to **Imaging**. This same change was made in other areas of Dentrix.

To view the change to the **Panels** menu

1. Open the Patient Chart and select a patient.
2. Click **View**, point to **Panels**, and then click **Imaging**.

The Imaging panel appears in the Patient Chart.



**Dentrix 26.14 Canada**

# Overview and New Features

This Dentrix 26.14 Canada Release Guide provides information about the Dentrix 26.14 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.14 Canada.

**Note:** For information about using the new features in Dentrix 26.14 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.14 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.14 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### DENTRIX IMAGING

- You can now set up your computer to enable or disable the Magnify feature for thumbnail images.
- Unfilled image slots in the Ortho Report PDF now appear as white space.
- All clinical images in the Ortho Report PDF appear without border, frame, rounded corner, or background so that the document meets the clean formatting standards required for Medicaid and insurance claim submissions.
- The image slot labels were removed from and the image slots were enlarged in the Ortho Report preview.
- Patient information now appears as a single-line header at the top of the Ortho Report preview and PDF
- The center slot in the Ortho Report preview or PDF appears as white space or a practice logo.

### MISCELLANEOUS

- The restriction that prevented you from installing Dentrix on computers running Microsoft Windows 10 has been removed temporarily.
- Performance enhancements to the Appointment Book.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

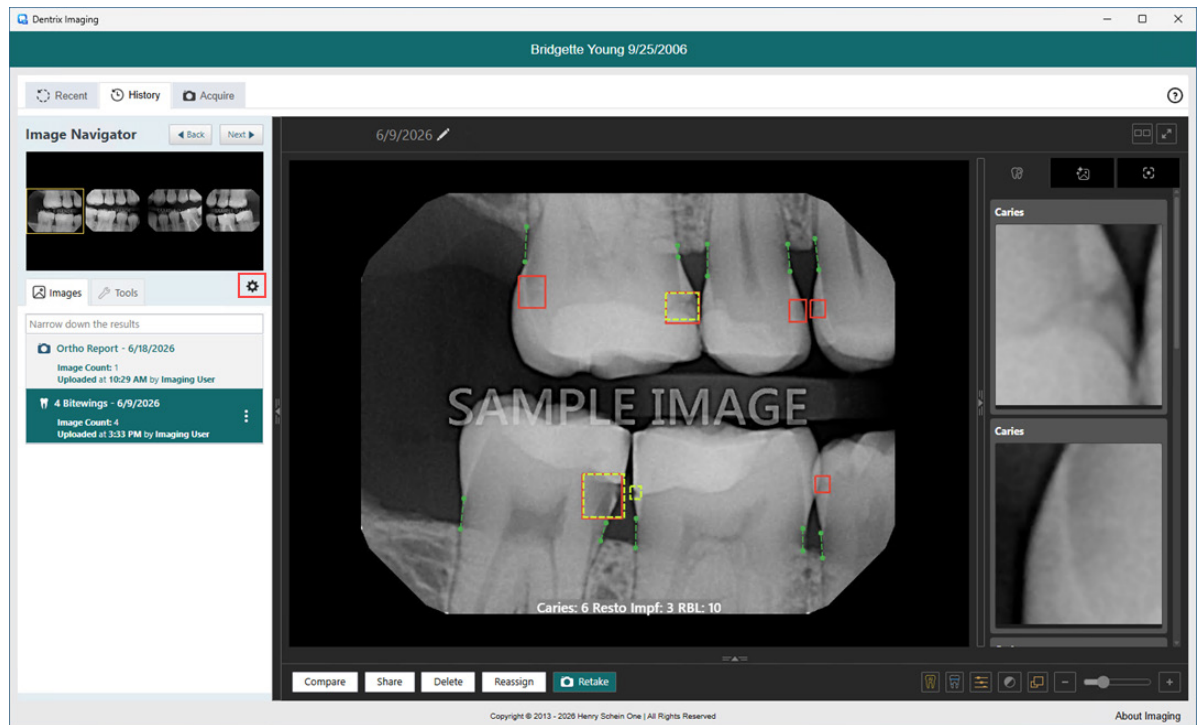
## Enabling or Disabling the Magnify Tool

The Magnify tool in the Impact Panel provides you with zoomed-in views of AI-detected findings, including caries and PRL, across supported AI providers. The Magnify tab provides you with magnified images of each detected finding, allowing you to quickly assess areas of concern without having to zoom in on an image manually. The Magnify tool is enabled by default, but you can disable it.

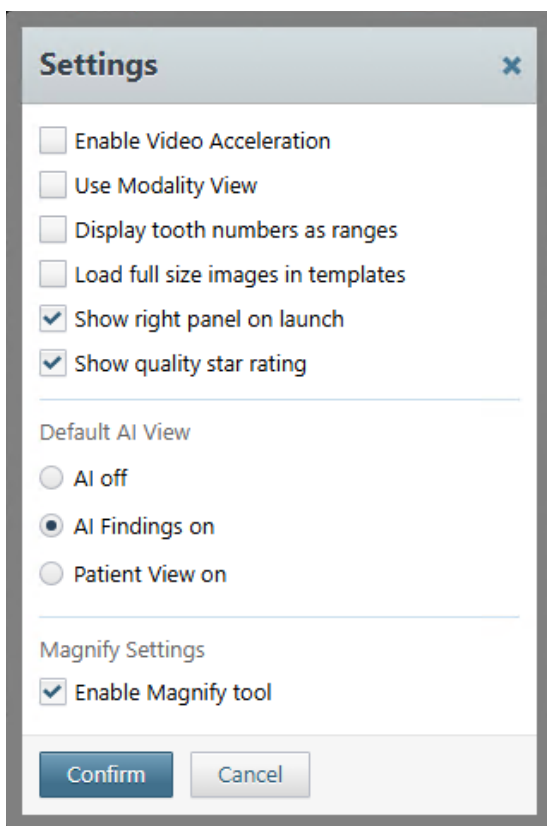
### To disable the Magnify Tool

1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

The Dentrix Imaging window appears.



3. Click the the Settings icon.  
The **Settings** dialog box appears.



The image shows a 'Settings' dialog box with a close button (X) in the top right corner. It contains several sections of settings. The first section has five checkboxes: 'Enable Video Acceleration', 'Use Modality View', 'Display tooth numbers as ranges', 'Load full size images in templates', and 'Show right panel on launch' (checked). The second section, 'Default AI View', has three radio buttons: 'AI off', 'AI Findings on' (selected), and 'Patient View on'. The third section, 'Magnify Settings', has one checkbox: 'Enable Magnify tool' (checked). At the bottom are 'Confirm' and 'Cancel' buttons.

**Settings** [X]

- ☐ Enable Video Acceleration
- ☐ Use Modality View
- ☐ Display tooth numbers as ranges
- ☐ Load full size images in templates
- ☒ Show right panel on launch
- ☒ Show quality star rating

Default AI View

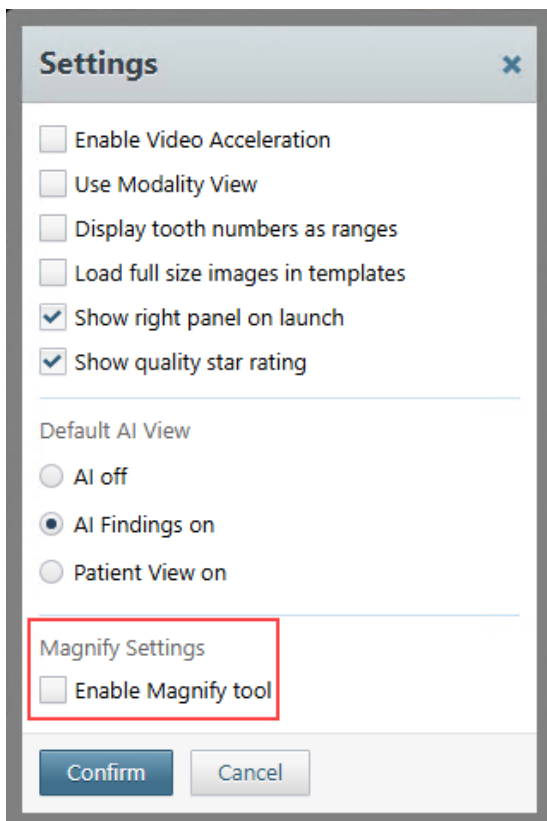
- ☐ AI off
- ☒ AI Findings on
- ☐ Patient View on

Magnify Settings

- ☒ Enable Magnify tool

Confirm Cancel

4. Under Magnify Settings, clear the Enable Magnify tool checkbox.



The image shows the same 'Settings' dialog box as above, but the 'Enable Magnify tool' checkbox is now unchecked. A red rectangular box highlights the 'Magnify Settings' section and the checkbox. The 'Confirm' and 'Cancel' buttons are at the bottom.

**Settings** [X]

- ☐ Enable Video Acceleration
- ☐ Use Modality View
- ☐ Display tooth numbers as ranges
- ☐ Load full size images in templates
- ☒ Show right panel on launch
- ☒ Show quality star rating

Default AI View

- ☐ AI off
- ☒ AI Findings on
- ☐ Patient View on

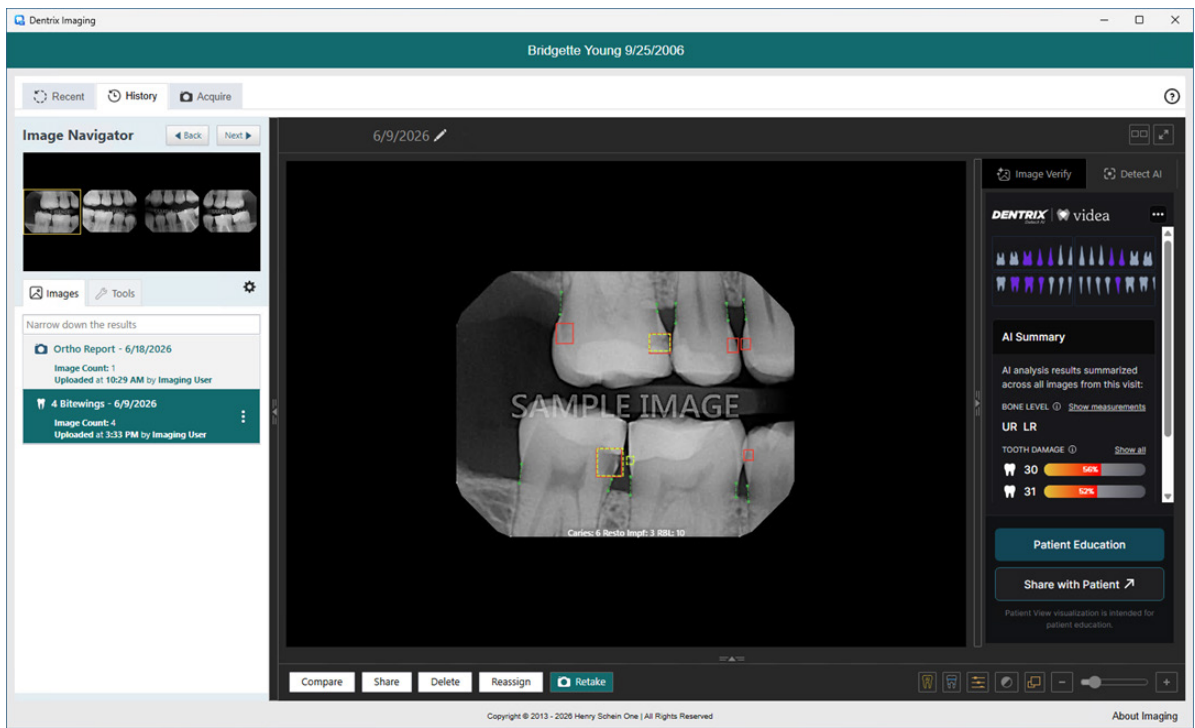
Magnify Settings

- ☐ Enable Magnify tool

Confirm Cancel

5. Click **Confirm**.

The Magnify tab and panel close.



**Dentrix 26.13 Canada**

# Overview and New Features

This Dentrix 26.13 Canada Release Guide provides information about the Dentrix 26.13 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.13 Canada.

**Note:** For information about using the new features in Dentrix 26.13 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.13 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.13 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### DENTRIX IMAGING

- The image slot labels have been removed from the Ortho Report Composer.
- The image slots in the Ortho Report have been enlarged.
- The image slot labels were removed from and the image slots were enlarged in the Ortho Report preview.
- Patient information now appears as a single-line header at the top of the Ortho Report preview and .pdf.
- The center slot in the Ortho Report preview or .pdf appears as white space or a practice logo.
- All clinical images in the Ortho Report .pdf appear without border, frame, rounded corner, or background colour.
- Image enhancements and contrast/brightness adjustments now apply to the Magnify thumbnail images.

### MISCELLANEOUS

- Dentrix will no longer install on computers running Microsoft Windows 10.
- Improvements to the Dentrix installer to improve dependability and supportability.
- Performance enhancements to the following:
  - Appointment Book
  - Patient Chart
  - Claims Manager
  - Enter Payment dialog box

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Young, Randall [Y00002]**

New Family File ☒ [LEAVE FEEDBACK](#)

File Edit Help

**Young, Bridgette A** Active [FORM STATUS](#) ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

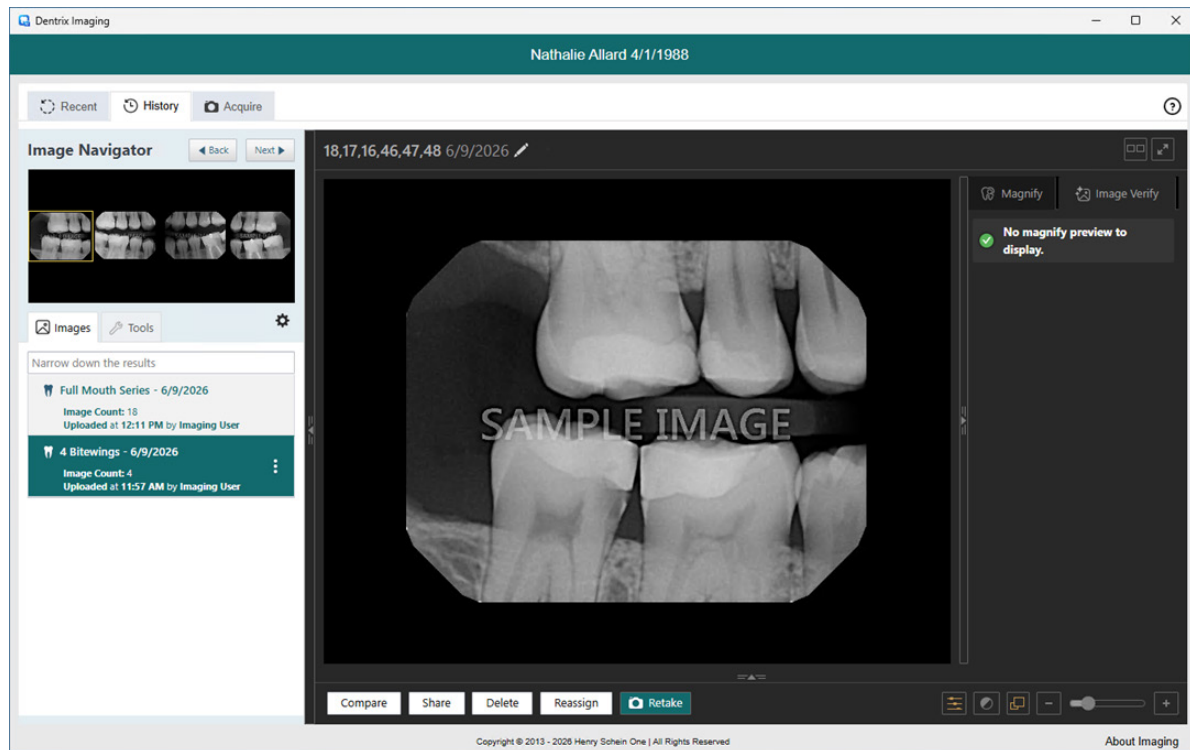
## Creating Ortho Reports

You can now create orthodontic reports that enable you to create, save, and share composite image documents for treatment planning, claims, and patient communication.

### To create an Ortho Report

1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

The Dentrix Imaging window appears.

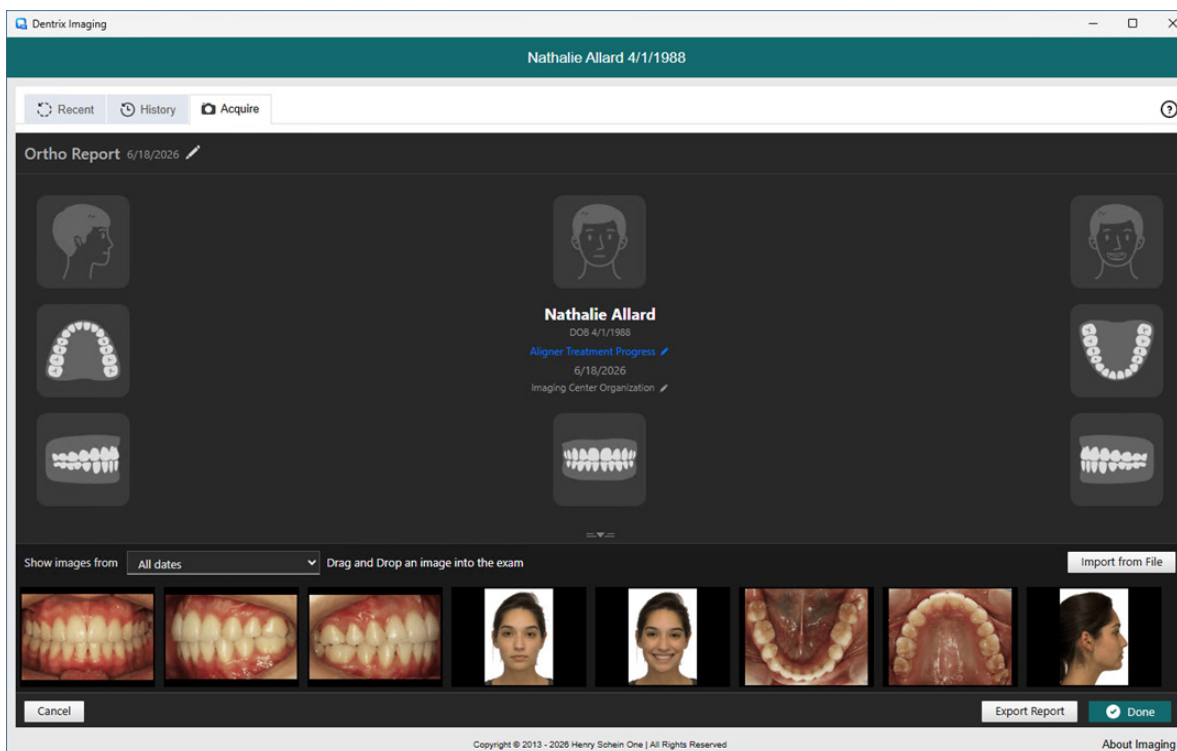


3. Click the **Acquire** tab, and then click the **Standard** tab.
4. From the procedure list, click **Ortho Report**.

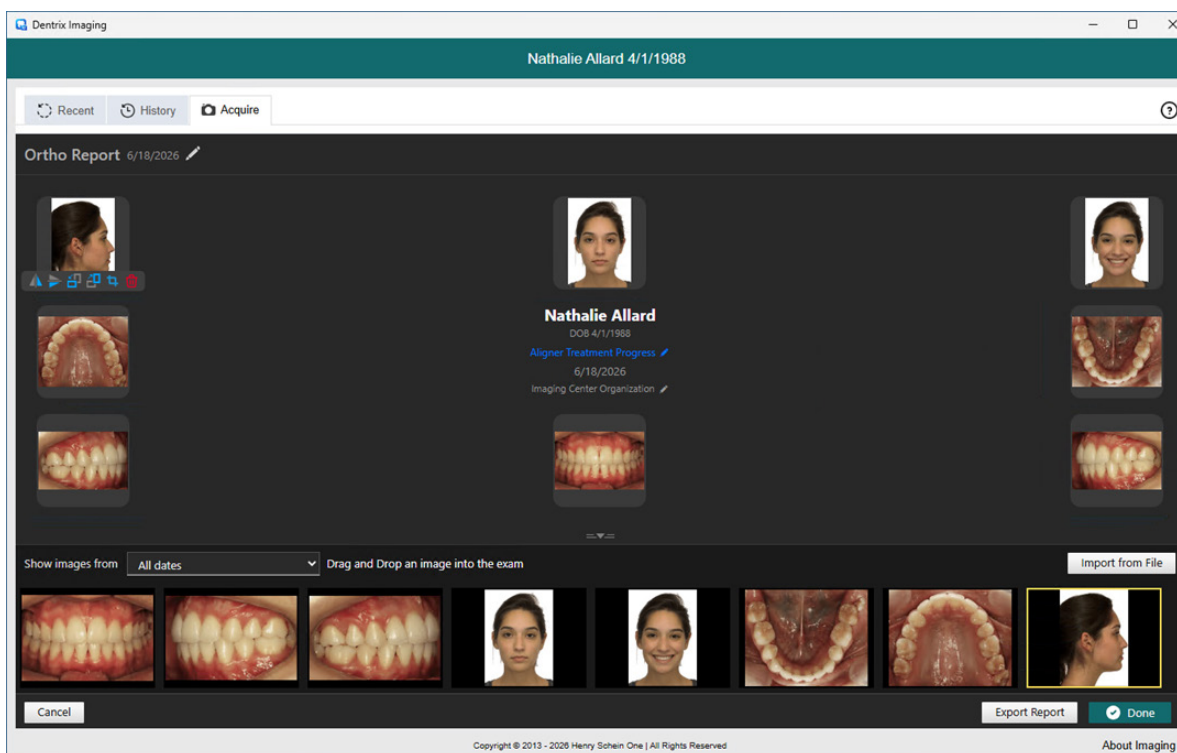
The Ortho Report panel appears.

**Note:** If you have not already acquired the selected patient's 2D Oral/Facial photos, the panel will be blank. To add images/photos to the panel, you can acquire them using Dentrix Imaging, or if you acquired them previously, you can import them by clicking the **Import from File** button.

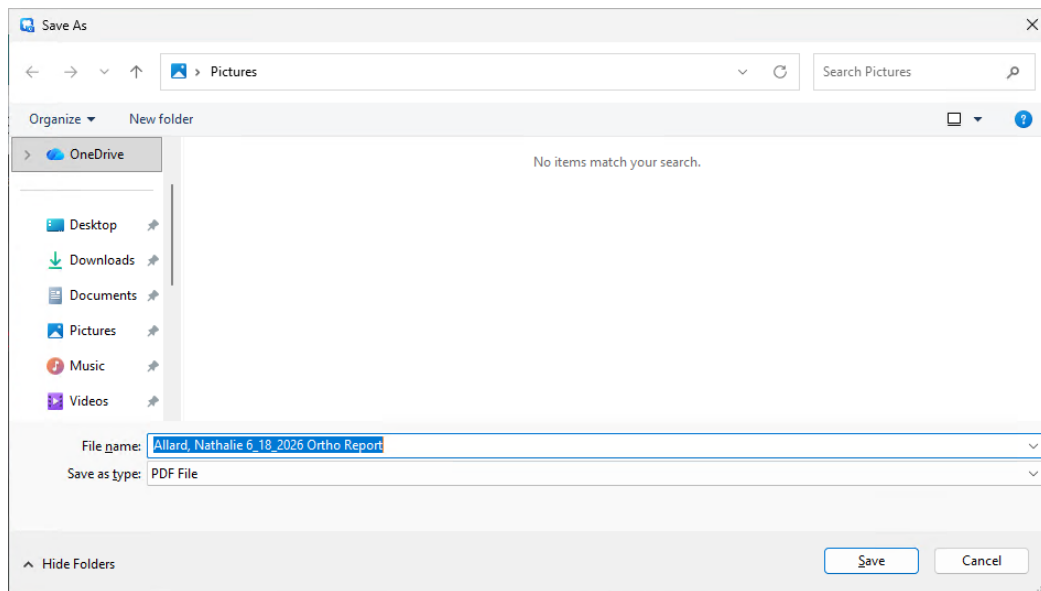




5. Drag each image to its corresponding icon (Profile, Front, Front Smile, Mandibular, Maxillary, Close Bite Right, Close Bite Front, Close Bite Left).



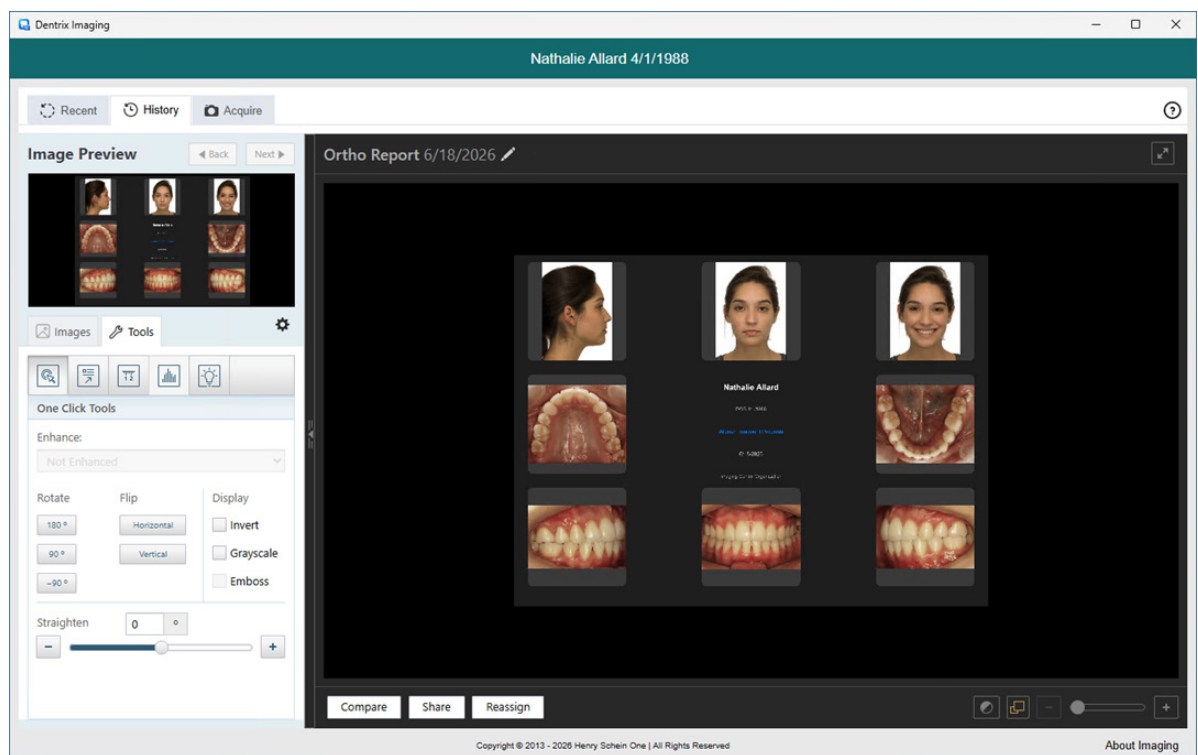
6. To save the report and export it to PDF, click **Export Report**.  
The **Save As** dialog box appears.



7. Click **Save**.

8. Click **Done**.

The saved Ortho Report appears in the **History** panel.



**Dentrix 26.12 Canada**

# Overview and New Features

This Dentrix 26.12 Canada Release Guide provides information about the Dentrix 26.12 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.12 Canada.

**Note:** For information about using the new features in Dentrix 26.12 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.12 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.12 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### DENTRIX IMAGING

- You can now disable the Star Rating and Image Quality banner to avoid exposing patients to these quality indicators during an exam.
- A predefined list of possible quality issues now appears in the Verify side panel for images that receive 1, 2, or 3 stars.
- The orange warning icon in the Verify side panel was replaced with a blue informational icon.
- The text of the Image Quality banner now reads “Image Quality Insight Available.”
- You no longer have to repeatedly adjust the Verify side panel when you switch between exams.
- The selected tab in the Verify side panel now remains selected when you switch between exams.
- The Other Info section was removed from the Verify side panel.
- The Ortho Reports text was modified to be more readable.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

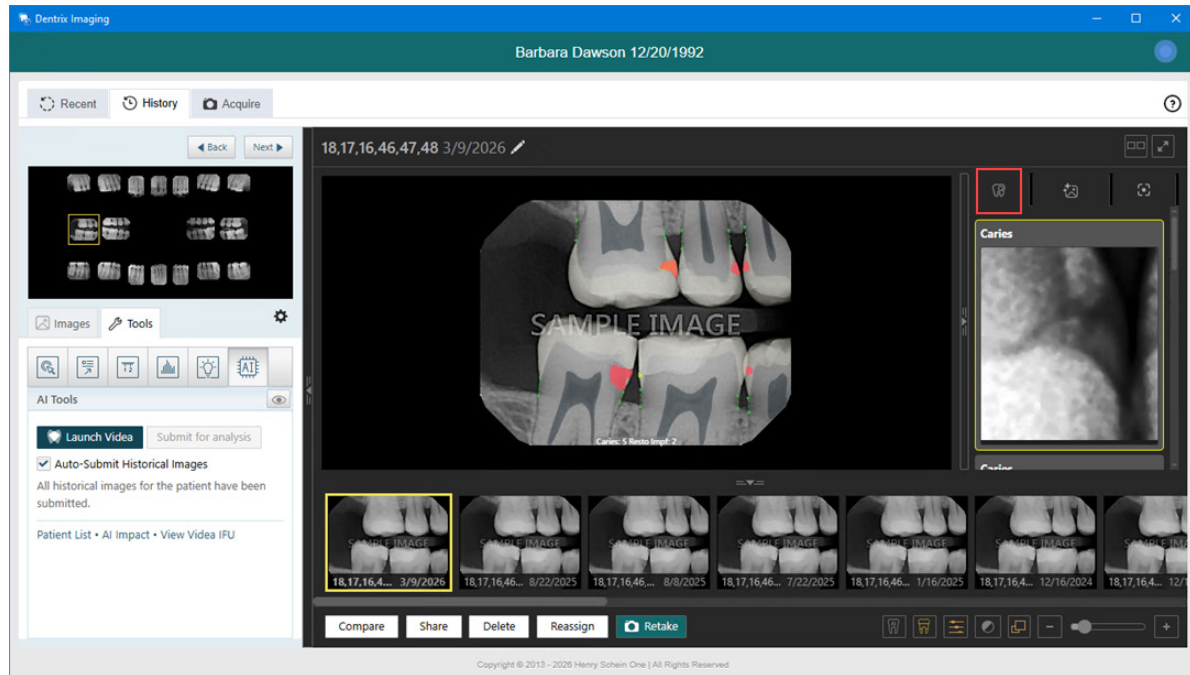
## Dentrix Imaging and the Quality Information Tab

The Quality Information banner was updated.

To view the Quality Information banner

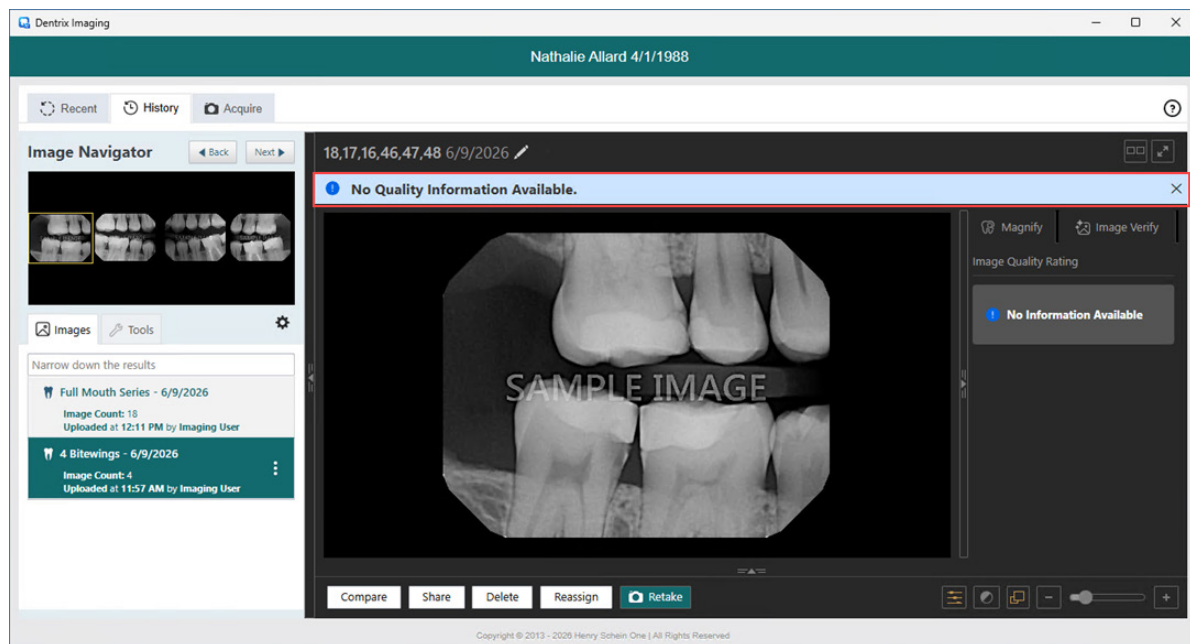
1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

The Dentrix Imaging window appears.



3. Click the Quality Information icon to the immediate right of the Magnify icon.

The Quality Information banner appears.



**Dentrix 26.11 Canada**

# Overview and New Features

This Dentrix 26.11 Canada Release Guide provides information about the Dentrix 26.11 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.11 Canada.

**Note:** For information about using the new features in Dentrix 26.11 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.11 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.11 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### DENTRIX IMAGING

- A **Magnify** tab was added to the Impact panel to provide zoomed-in views of AI-detected findings, including caries and PRL, across supported AI providers.
- If any tool other than One Click Tools is active, the **Magnify** tab is inactive, and explanatory messaging appears.

### CLAIMS MANAGER

- If you filter unsent or sent claims using date filters such as **Last 30 Days**, **Last 60 Days**, or **Last 90 Days**, the filter that was selected when you closed the Claims Manager remains selected when you reopen the Claims Manager. However, the start date advances according to the calendar date. For example, if you originally opened the Claims Manager on May 5 and filtered claims for the last 60 days, and then reopened the Claims Manager May 6, the filter would still be **Last 60 Days**, but the start date would advance to May 6.
- The word “**Yes**” now appears in the **Attachment** column when claims (unsent or sent) have one or more attachments.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |

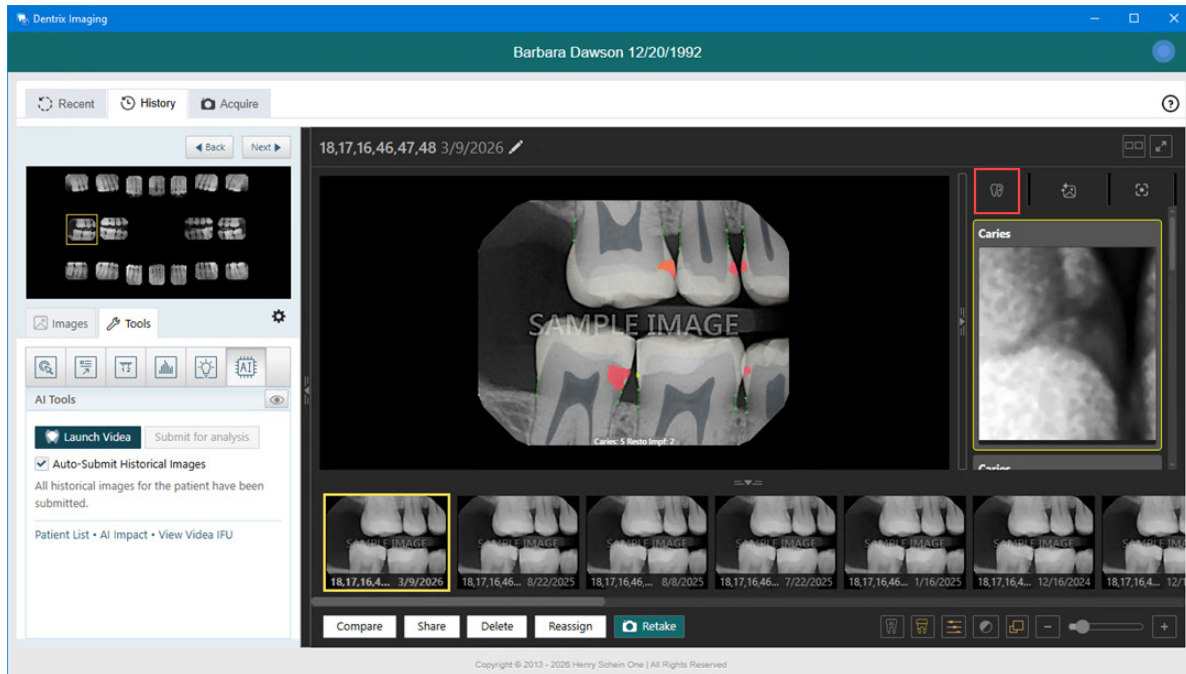
## Dentrix Imaging and the Magnify Tab

A Magnify tab was added to the Impact panel to provide zoomed-in views of AI-detected findings, including caries and PRL, across supported AI providers. The Magnify tab provides you with magnified images of each detected finding, allowing you to quickly assess areas of concern without having to zoom in on an image manually.

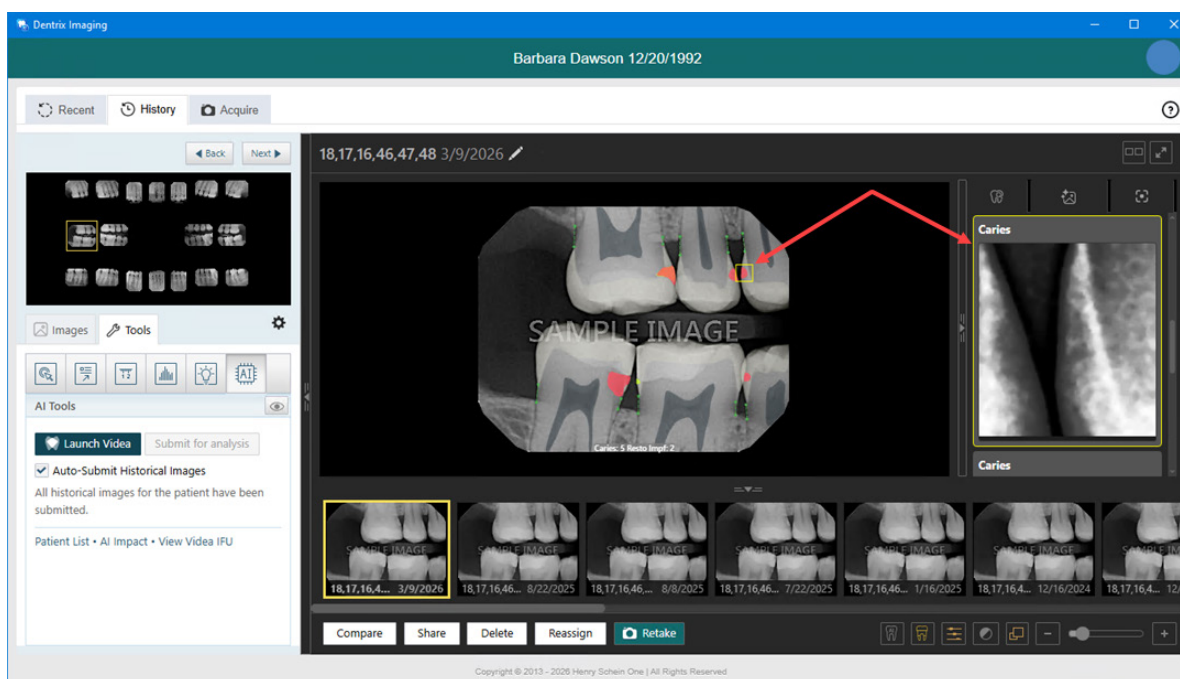
### To view the Magnify tab

1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

The Dentrix Imaging window appears.



3. Click the the **Tools** tab, and then click the AI icon.  
By default the new **Modify** tab is selected and a close-up view of the first AI-detected finding appears in the Impact panel.
4. To view the close-up of the next finding, do one of the following:
  - Click the next finding in the image.
  - Use the scroll bar to advance to the next desired image.
 A yellow square and/or rectangle appears around the image.



## Claims Manager

The Claims Manager window has been modified:

- If you filter unsent or sent claims using date filters such as **Last 30 Days**, **Last 60 Days**, or **Last 90 Days**, the filter that was selected when you closed the Claims Manager remains selected when you reopen the Claims Manager. However, the start date advances according to the calendar date. For example, if you originally opened the Claims Manager on May 5 and filtered claims for the last 60 days, and then reopened the Claims Manager May 6, the filter would still be **Last 60 Days**, but the start date would advance to May 6.
- The word **"Yes"** now appears in the **Attachment** column when claims (unsent or sent) have one or more attachments.

### To open the Claims Manager

1. In the Office Manager or the Ledger, click **File**, and then click **Claims Manager**.

The Claims Manager window appears.

**Claim Management** HIDE SUMMARY ^

Unsent Sent

All Unsent 20 Not Ready 0 Ready 0 Flagged 1

All Dates FILTERS TABLE

SEND CLAIM

|                          | Date of Service | Date Modified | Patient                | Carrier               | Last Status Note | Claim Progress | Pre-Auth | Attachment ↓ |
|--------------------------|-----------------|---------------|------------------------|-----------------------|------------------|----------------|----------|--------------|
| <input type="checkbox"/> | N/A             | 2025-12-09    | Dawson, Barbara        | Canada Life           | Created          | Validating     | Yes      | Yes          |
| <input type="checkbox"/> | 2026-02-03      | 2026-03-11    | Allard, Nathalie J     | Zurich                | Batched          | Validating     |          | Yes          |
| <input type="checkbox"/> | 2016-07-13      | 2022-03-29    | Hillman, Dale G        | Manulife              | Legacy Notes     | Created        |          |              |
| <input type="checkbox"/> | 2016-06-29      | 2022-03-29    | Miller-Sanderson, Dana | Manulife              | Legacy Notes     | Created        |          |              |
| <input type="checkbox"/> | 2015-03-17      | 2022-03-29    | Abbott, Dennis L       | Alberta Blue Cross    | Legacy Notes     | Created        |          |              |
| <input type="checkbox"/> | N/A             | 2022-03-29    | Mah, Cheryl            | Zurich                | Legacy Notes     | Created        |          |              |
| <input type="checkbox"/> | 2012-07-17      | 2022-03-29    | Mah, Cheryl            | Pacific Blue Cross    | Legacy Notes     | Created        |          |              |
| <input type="checkbox"/> | N/A             | 2022-03-29    | Mah, Anthony           | First Canadian Health | Legacy Notes     | Created        |          |              |
| <input type="checkbox"/> | N/A             | 2022-03-29    | Tremblay, Paula        | Cigna                 | Legacy Notes     | Created        | Yes      |              |
| <input type="checkbox"/> | N/A             | 2022-03-29    | Taggart, Pamela        | First Canadian Health | Legacy Notes     | Created        | Yes      |              |
| <input type="checkbox"/> | N/A             | 2022-03-29    | Taggart, Patrick S     | First Canadian Health | Legacy Notes     | Created        | Yes      |              |
| <input type="checkbox"/> | 2008-03-06      | 2022-03-29    | Pelletier, John        | Sun Life              | Legacy Notes     | Created        |          |              |

CLAIMS LOADED: 20

- To view an attachment, click a claim with **Yes** in the **Attachment** column.  
The side panel appears.

**Claim Management** HIDE SUMMARY ^

Unsent Sent

All Unsent 20 Not Ready 0 Ready 0 Flagged 1

All Dates FILTERS TABLE

SEND CLAIM

**Allard, Nathalie J** Validating

Summary Insurance Procedures **Attachments**

Attachments MANAGE

**Imaging Attachment**

Date Acquired 3-3-2026  
Date Attached 4-10-2026  
Type Radiology Films  
Orientation <None>  
Note  
Dentrix Imaging Exam

CLAIMS LOADED: 20

- Click the **Attachments** tab.

**Dentrix 26.10 Canada**

# Overview and New Features

This Dentrix 26.10 Canada Release Guide provides information about the Dentrix 26.10 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.10 Canada.

**Note:** For information about using the new features in Dentrix 26.10 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.10 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.10 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

A guided tour of the redesigned Family File is now available. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### DENTRIX IMAGING

- In Comparison mode, the size of the layout changes dynamically as you add or remove images.
- The buttons in the Ortho Report were modified to be more visible.
- The **About Imaging** dialog box was modified for the United Kingdom, Australia, and Canada markets.
- The Videa name and logo were modified to reflect Videa’s rebrand.

### SMART IMAGE

- The Smart Image viewer was modified to reflect Videa’s rebranding.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Young, Bridgette A** Active FORM STATUS ?

**Explore the Family File**

**Welcome to the updated Family File**  
Same functionality, fresh look.  
Keeps the workflows you know, with an updated design built for new features.

**SKIP TOUR** **START TOUR**

| Status       | Name               | Position | Gender | Patient | Birthday   |
|--------------|--------------------|----------|--------|---------|------------|
| HoH Guar Ins | Young, Randall     | Married  | Male   | Yes     | 08/18/1972 |
| Ins          | Young, Tina        | Married  | Female | Yes     | 06/14/1976 |
|              | Young, Bridgette A | Child    | Female | Yes     | 09/25/2006 |



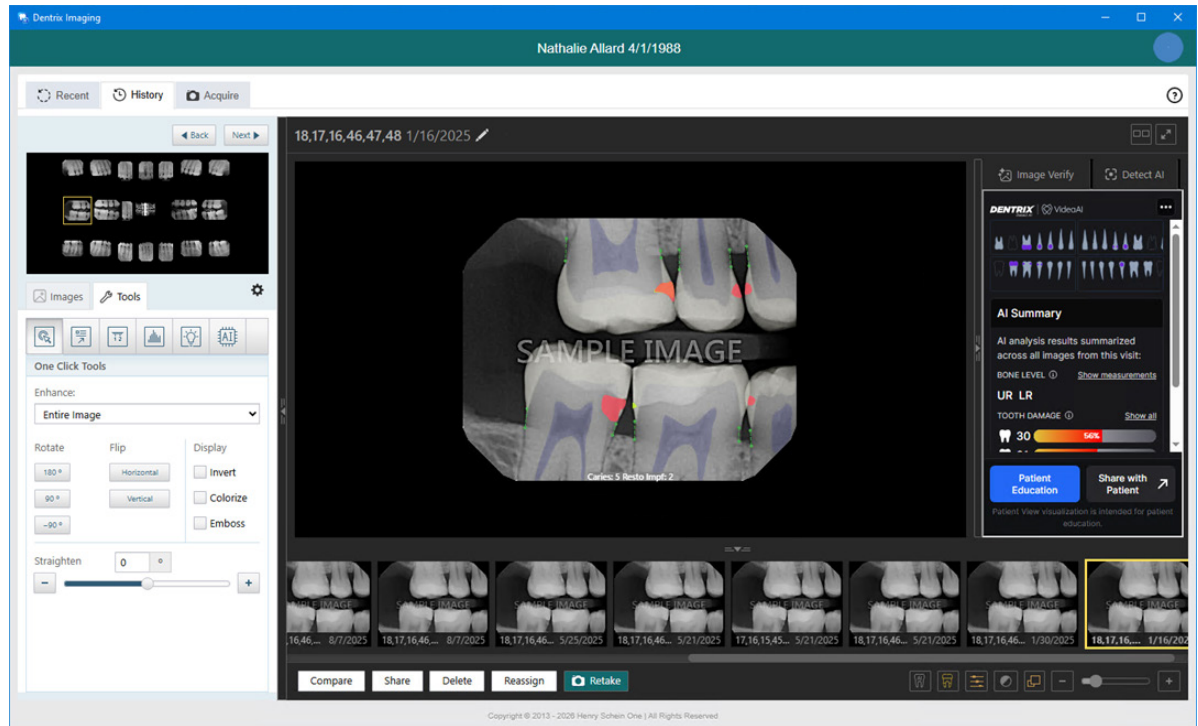
## Dentrix Imaging

In Comparison mode, the size of the layout changes dynamically as you add or remove images.

### To compare images

1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

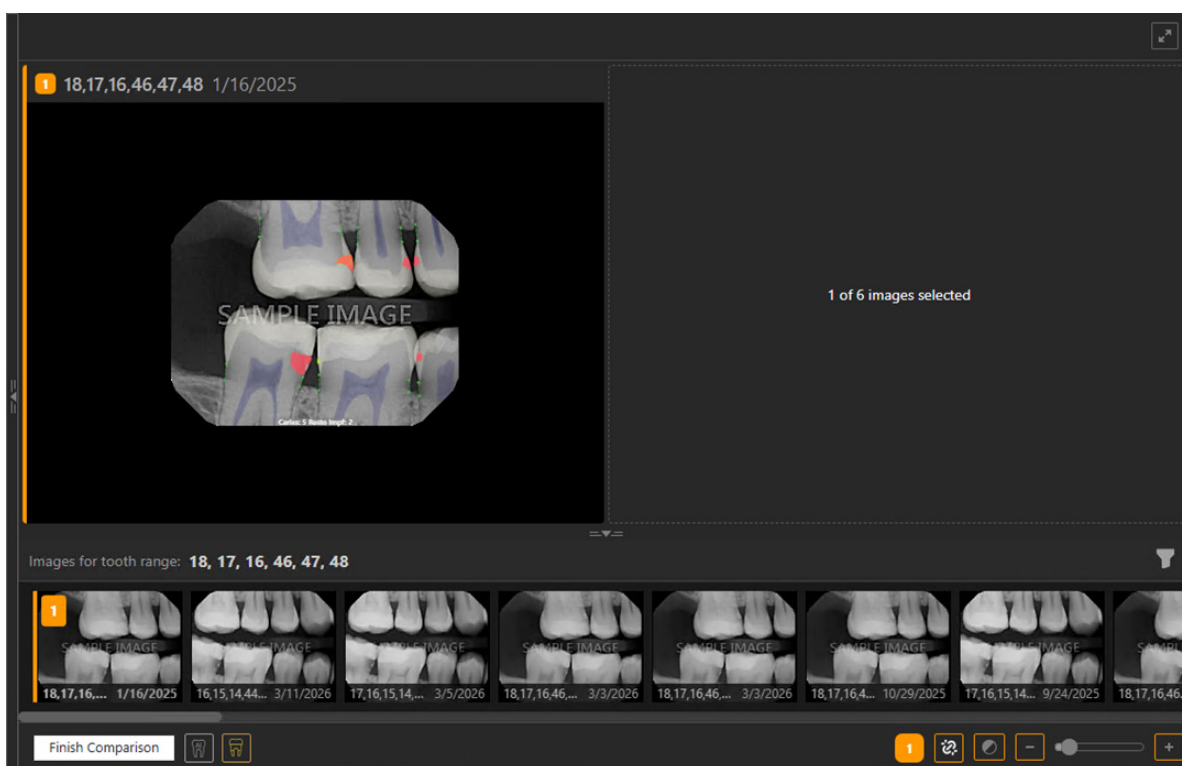
The Dentrix Imaging window appears.



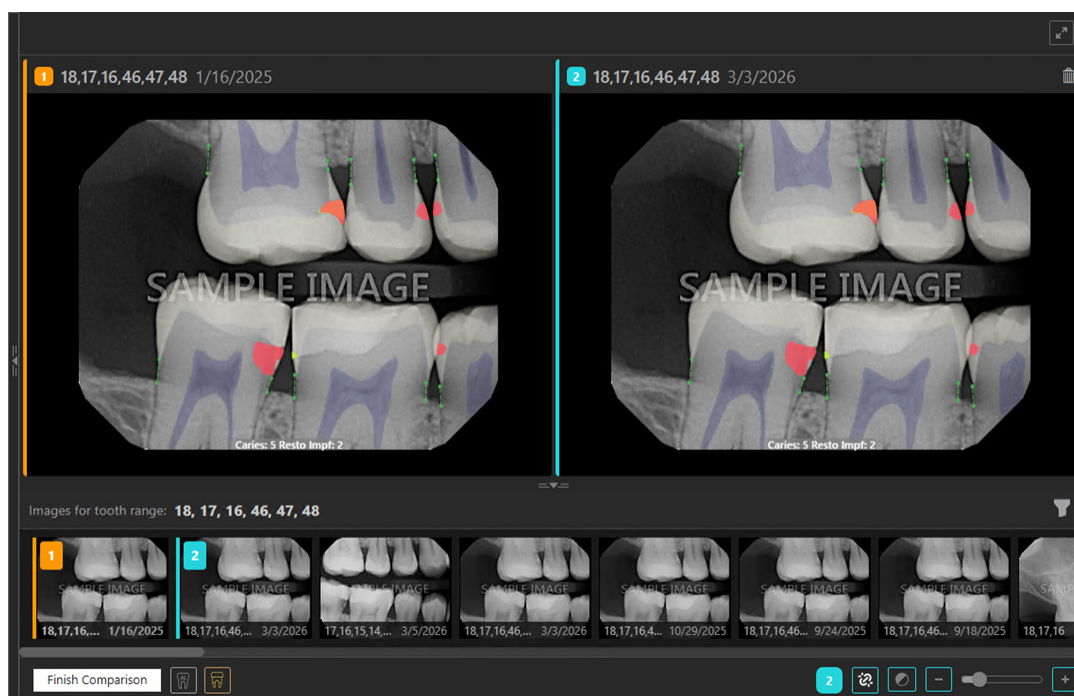
3. Click **Compare**.

The images that have tooth numbers in common with the selected image (the "Original") appear on the Images for tooth range panel. By default, the most recent image appears in the Compare panel.

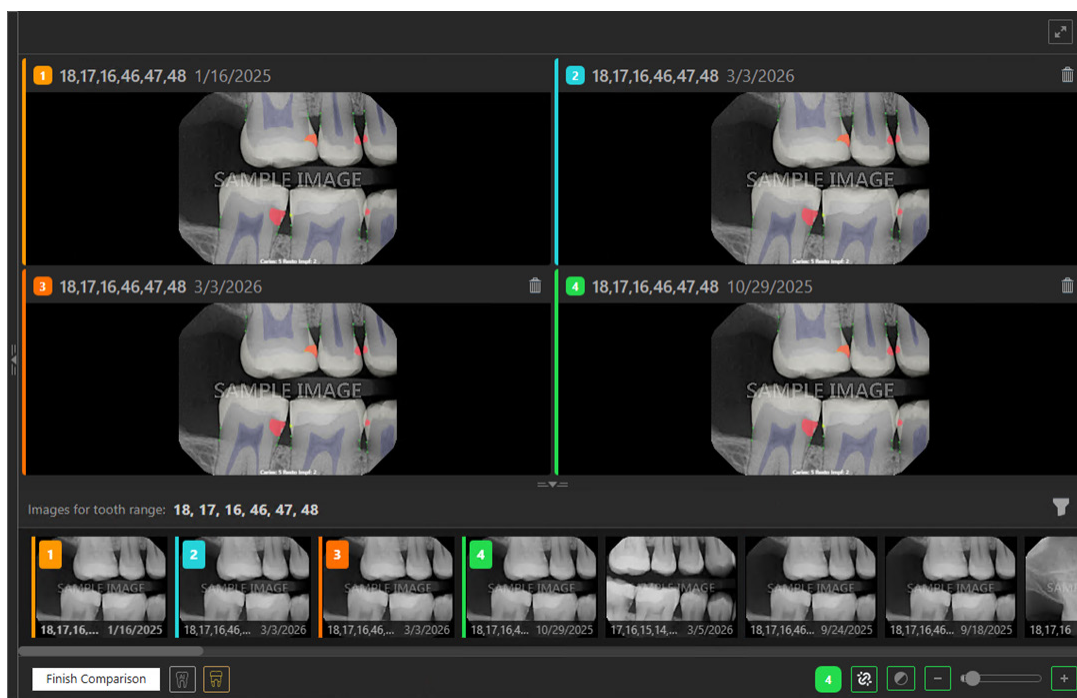




- a. To compare the most recent image to a second image, click the desired image.



- b. To compare three or four images, click another one or two desired images.



- c. To compare five or six images, click another one or two desired images.



**Note:** If you are using Dentrix Detect AI, those results will also appear when you compare images.

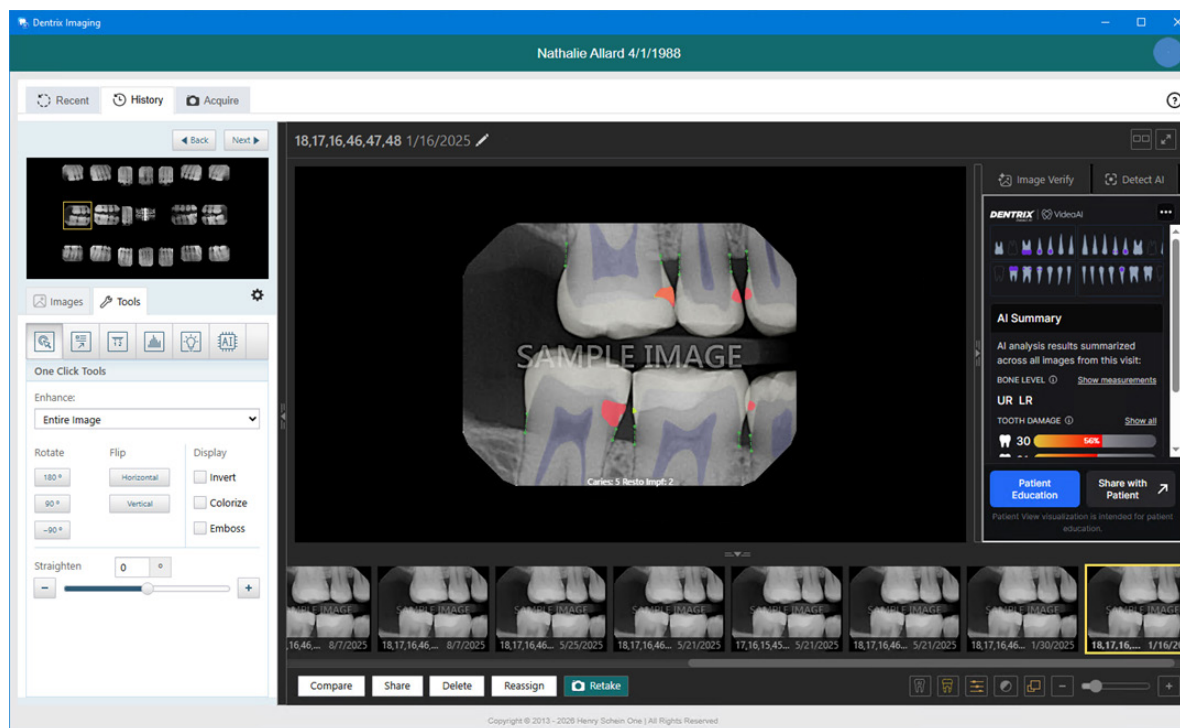
## ORTHO REPORT

The buttons in the Ortho Report were modified to be more visible.

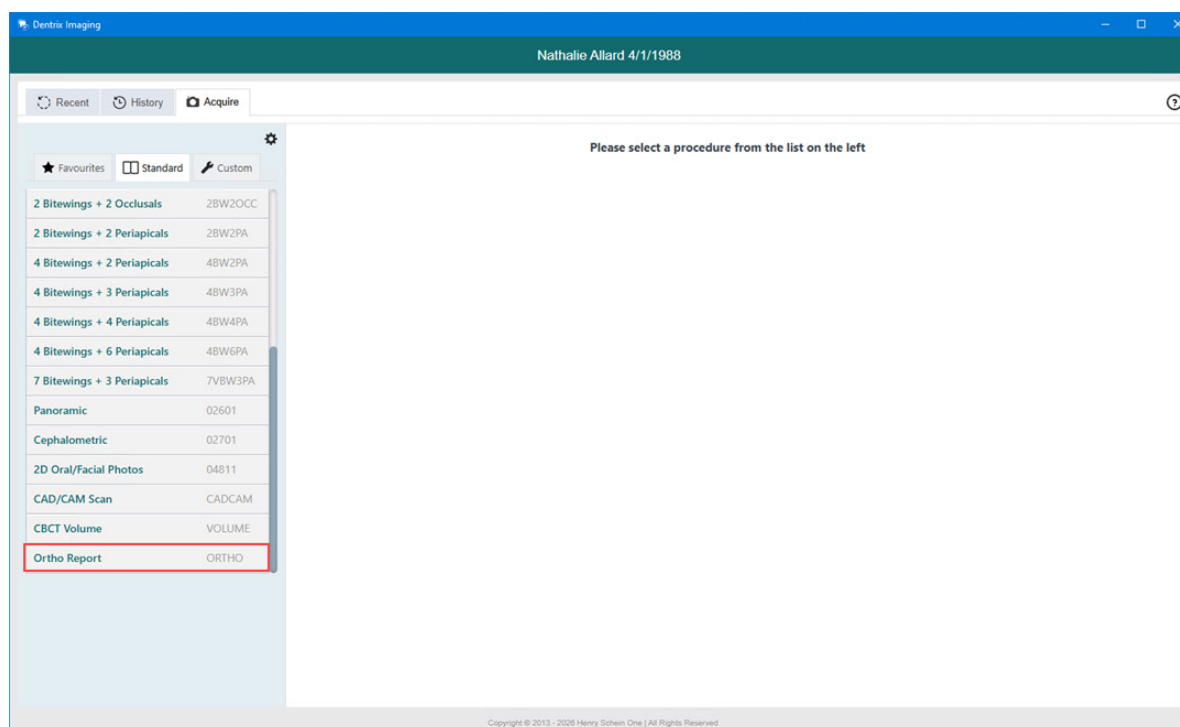
### To open the Ortho Report

1. Open the Patient Chart and select a patient.
2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

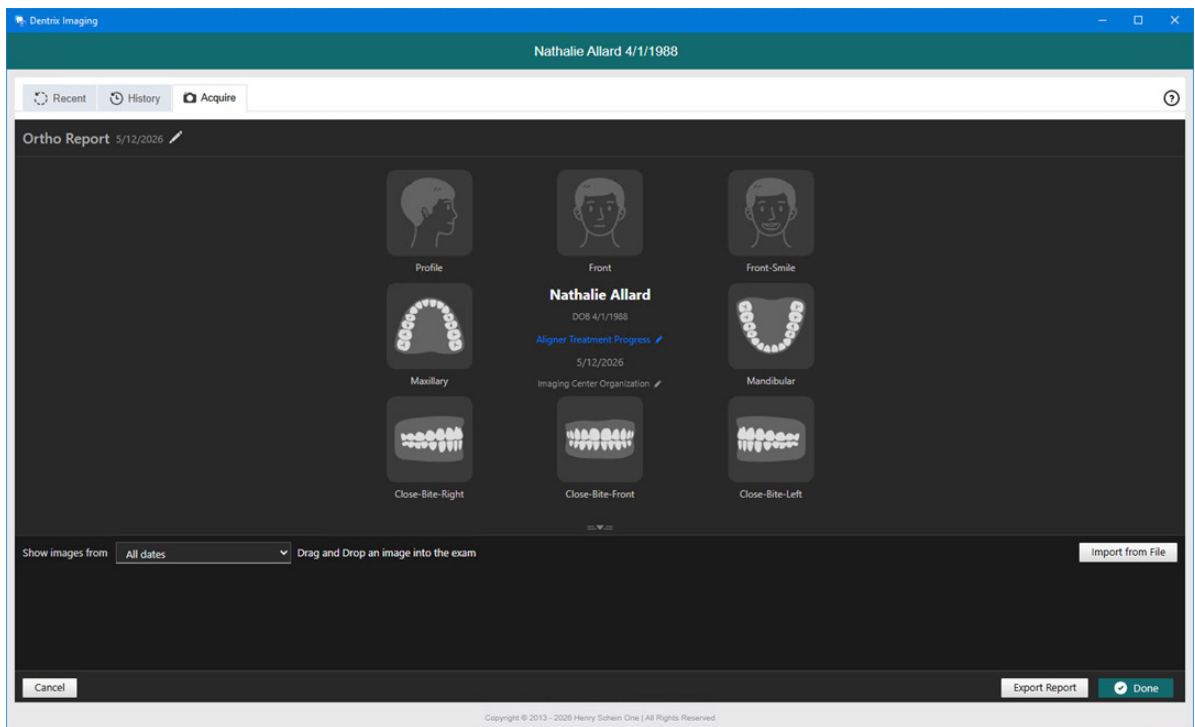
The Dentrix Imaging window appears.



3. Click the **Acquire** tab.
4. Click the **Standard** tab, and then click **Ortho Report**.



The Ortho Report view appears.

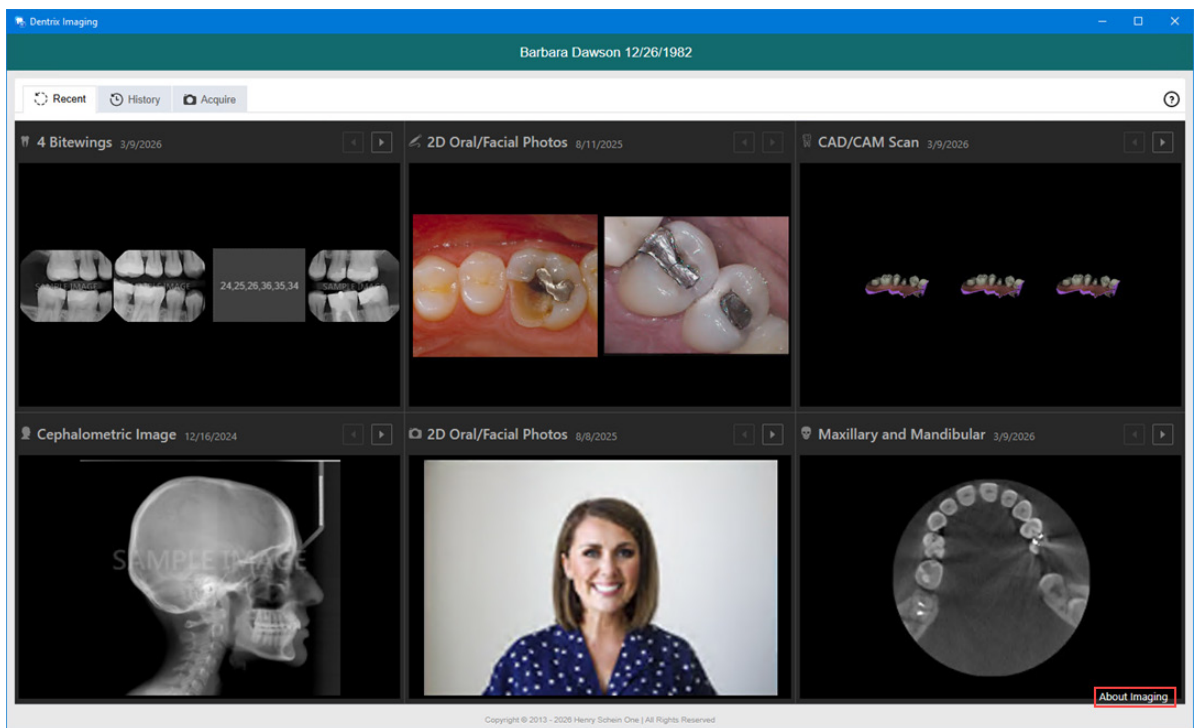


## THE ABOUT IMAGING DIALOG BOX

The About Imaging dialog box was modified for the United Kingdom, Australia, and Canada markets.

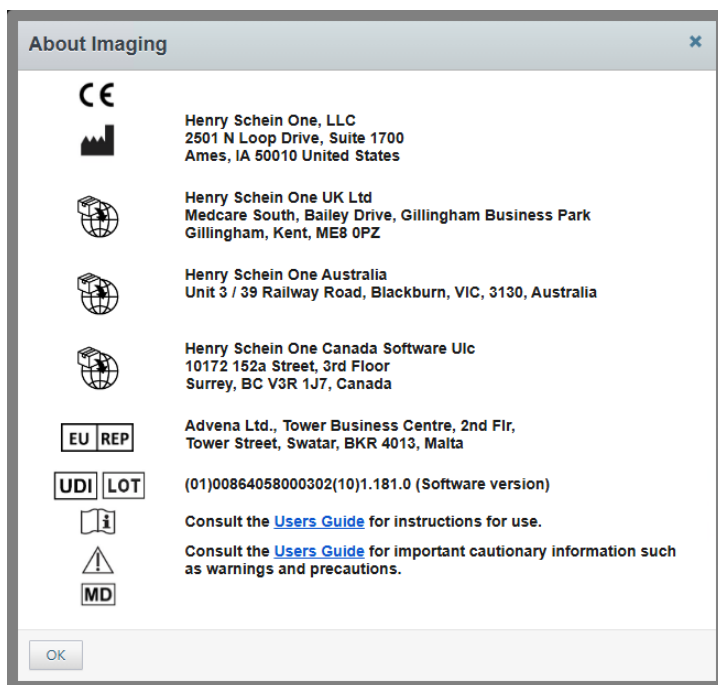
To view the About Imaging dialog box

1. In the Dentrax Imaging window, click the **Recent** tab.



2. Click **About Imaging**.

The About Imaging dialog box appears.





**Dentrix 26.8 Canada**

# Overview and New Features

This Dentrix 26.8 Canada Release Guide provides information about the Dentrix 26.8 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.8 Canada.

**Note:** For information about using the new features in Dentrix 26.8 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.8 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.8 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

The redesigned Family File is now available for all Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### CLAIMS MANAGER

- The Claims Manager guided tour no longer prevents new claims data from being updated while the tour is active.
- The phrase, “**Try the New Claims Manager Get paid faster**” was added to the legacy Claims Manager window to encourage practices to try the redesigned Claims Manager.
- The phrase, “**Get paid faster—submit and track claims directly in Dentrix with eClaims**” and a Learn More link were added to the redesigned Claims Manager window.

### MISCELLANEOUS

- A **Note** column was added to the **Claim Status** card in the redesigned Insurance Claim and Preauthorization windows.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Allard, Nathalie J [-]** New Family File ☒ [LEAVE FEEDBACK](#) What's New

File Edit Help

**Allard, Nathalie J (Nat)** Patient   ?

| Patient Information                     |               |             |                     |         |                |
|-----------------------------------------|---------------|-------------|---------------------|---------|----------------|
| Address                                 |               | Consent     | Missed Appointments | Chart # | SIN            |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               | 2003-02-24  | -                   | -       | 595-745-856    |
| Home Phone #                            | Work Phone #  | First Visit | Last Visit          | DL #    | Birthday       |
| (514)555-8596                           | (514)555-4985 | 2003-02-24  | 2026-02-03          | -       | 1988-04-01, 38 |
| Status                                  | Email         | Provider    | Fee Schedule        |         |                |
| Patient, F, Single, Guar, Ins, H-of-H   | -             | MJL1        | <Prov Default>      |         |                |

| Health History             |  | Employer | Continuing Care   |  |
|----------------------------|--|----------|-------------------|--|
| Critical health conditions |  | Y M C A  | 11/04/2026 RECALL |  |

| Primary Dental Insurance |            |            |              | Notes                |
|--------------------------|------------|------------|--------------|----------------------|
| Company                  | Group Plan | Group #    | Fee Schedule | No patient notes yet |
| Zurich                   | Y M C A    | 44587      | -            |                      |
| Coverage                 | Used       | Ded. S/P/O | Met          |                      |
| 2500.00                  | 0.00       | 0/0/0      | 0/0/0        |                      |
| Other Maximums           |            |            |              |                      |
| -                        |            |            |              |                      |

| Payment & Billing Information |                 |              |              | Referred By                    |
|-------------------------------|-----------------|--------------|--------------|--------------------------------|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment | No incoming referrals          |
| N/A                           | N/A             | 3 ●          | 9.45         |                                |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | Referred To                    |
| 290.99                        | 0.00            | 0.00         | 0.00         |                                |
| Balance                       |                 |              |              | 09/07/2006 Dr. Corbett, Janice |
| 290.99                        |                 |              |              |                                |

| Status       | Name             | Position | Gender | Patient | Birthday   |
|--------------|------------------|----------|--------|---------|------------|
| HoH Guar Ins | Allard, Nathalie | Single   | Female | Yes     | 1988-04-01 |

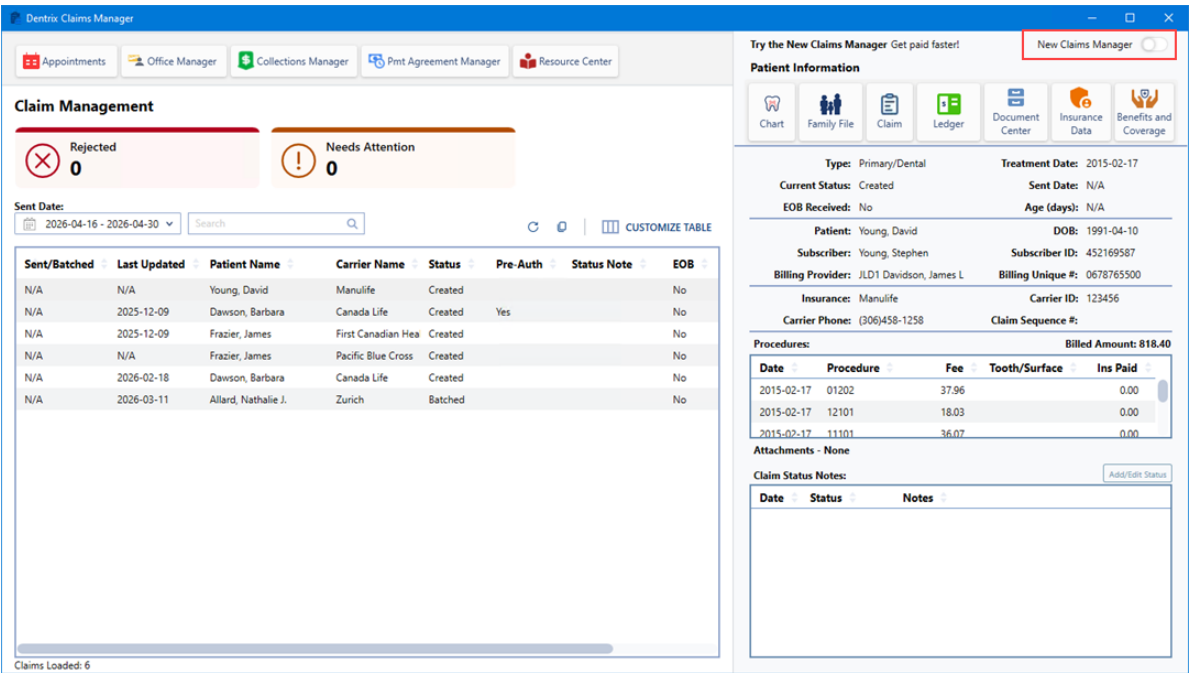
# Claims Manager

The Claims Manager provides you with an interactive way to review, track, and manage insurance claims directly in Dentrix. The Claims Manager allows you to work with an interactive aging report and view the status of printed and electronic claims. Recently, the Claims Manager was redesigned to allow you to submit and track claims directly in Dentrix with eClaims.

## To open the Claims Manager

- 1. To open the Claims Manager, in the Office Manager or the Ledger, click **File**, and then click **Claims Manager**.

The legacy Dentrix Claims Manager appears.



- 2. To open the redesigned Claims Manager, click the **New Claims Manager** toggle.

The redesigned Claims Manager appears.

3. To learn more, click **Learn More**.

The Dentrix Claims webpage opens in your default browser.

4. To learn more, complete the following:
- Type your contact information in the form.
  - Select the consent to be contacted by Henry Schein One, LLC checkbox.
  - Click **Show Me How It Works**.

A representative from Henry Schein One will contact you.

# Redesigned Insurance Claim Window

A **Note** column was added to the **Claim Status** card in the redesigned Insurance Claim and Preauthorization windows.

## To open the redesigned Insurance Claim window

1. In the Ledger, double-click the desired insurance claim.
- If you have not previously opened the redesigned Insurance Claim window, the legacy Insurance Claim window appears.

Primary Dental Insurance Claim (2025-12-09) Created

FileView SecondaryEnter PaymentRemarksSubmitBenefits/CovHelp

Try the New Claim Window

Get paid faster!

Try the New Claim Window

Patient: Frazier, James

Subscriber: Frazier, James

Employer:

Carrier: First Canadian Health

Group Plan: NIHB

(Secondary Insurance)

Billing Provider: Davidson, James L

Claim Information: Non-Standard

| Tooth | Surface | Description                     | Date       | Code  | Fee   | Ins Paid |
|-------|---------|---------------------------------|------------|-------|-------|----------|
|       |         | Exam Permanent                  | 2025-10-01 | 01103 | 56.94 | 0.00     |
|       |         | Radiographs, Bitewing, 4 images | 2025-10-01 | 02144 | 45.49 | 0.00     |

Attachments

Include Attachment(s)

| Type | Description( or Names) |
|------|------------------------|
|------|------------------------|

Total Billed: 102.43

Est Ins Portion: 82.54

Itemized Total: 0.00

Total Paid: 0.00

Total Credit Adj: 0.00

Total Chrg Adj: 0.00

Ded S/P/O: 0/0/0

| Pmt Date | Pmt Amt | Description | Prov |
|----------|---------|-------------|------|
|----------|---------|-------------|------|

| Adj Date | Adj Amt | Type | Prov |
|----------|---------|------|------|
|----------|---------|------|------|

Create: 2025-12-09

Sent:

Partial Payment:

Claim Status

Add/Edit Status

2025-12-09Created

Insurance Plan Note

(No Note)

Remarks for Unusual Services

(No Note)

2. Click the Try the New Claim Window toggle.
- The redesigned Insurance Claim window appears.

Frazier, James - Primary Dental Insurance Claim (2025-12-09) Created New Claim Window LEAVE FEEDBACK X

**Frazier, James** Primary Secondary PLAN DETAILS ENTER PAYMENT SUBMIT ?

**Primary Insurance**  
 Subscriber: Frazier, James  
 Employer:   
 Carrier: First Canadian Health  
 Group Plan: NIHB  
 Release of Info  
 Assignment of Benefits

**Billing Provider**  
 Davidson, James L.

**Claim Information**  
 Non-Standard

**Procedures**

| Tooth | Surface | Description                     | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|---------------------------------|----------------|-------|---------|-----------|
|       |         | Exam Permanent                  | 2025-10-01     | 01103 | \$56.94 | \$0.00    |
|       |         | Radiographs, Bitewing, 4 images | 2025-10-01     | 02144 | \$45.49 | \$0.00    |

**Attachments**  
 When an attachment is added, it will appear here.

**Payments**  
 When a payment is made, it will appear here.

**Adjustments**  
 When an adjustment is made, it will appear here.

**Claim Financial Summary**

|                   |          |
|-------------------|----------|
| Total Billed      | \$102.43 |
| Est. Ins. Portion | \$82.54  |
| Itemized Total    | \$0.00   |
| Total Paid        | \$0.00   |
| Total Credit Adj. | \$0.00   |
| Total Charge Adj. | \$0.00   |
| Ded S/P/O:        | 0/0/0    |

**Claim Status**

| Created    | Sent | Partial Payment |
|------------|------|-----------------|
| 2025-12-09 |      |                 |

Date: 2025-12-09  
 Claim Status: Created  
 Note

**Insurance Plan Note**  
 Click to add a note.

**Remarks For Unusual Services**  
 Click to add a remark.

- To enter a Claim Status note, double-click the **Claim Status** card.  
 The **Claim Status Notes** dialog box appears.

**Claim Status Notes**

Status: Sent Provider/Staff:

Add Notes +

**Sent** 2026-04-30 4:44 PM Test note.

**Created** System 2025-12-09 1:52 PM

Claim Sent Date: Select a date 15 Claim is partially paid Close

- To add a note, type the note in the **Add Note** text box, and then click Save Note icon.



**Dentrix 26.7 Canada**

# Overview and New Features

This Dentrix 26.7 Canada Release Guide provides information about the Dentrix 26.7 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.7 Canada.

**Note:** For information about using the new features in Dentrix 26.7 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.7 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.7 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

The redesigned Family File is now available for all Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### THE REDESIGNED LEDGER

The redesigned Ledger is available to a limited number of Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Ledger](#) in the Dentrix Help.

### DENTRIX IMAGING

- If you use Carestream devices to acquire images, they now appear first in the device list.
- If you use 3Shape, you can now use 3Shape Unite mDNS to discover your devices automatically.
- The filename extension for exported images was changed from JPEG to JPG.

### MISCELLANEOUS

- In the Patient Chart, tooltips were added to the Referred By  and Referred To  icons in the Progress Notes panel.
- The Practice Notifications icon/button  was added to the Appointment Book, the Office Manager, and the Ledger.
- The provider’s name is now sent with the patient’s data to the Voice Notes web service so that voice notes are correctly attributed to the provider for transcribing, processing, and auditing. (Beta)
- If you have enabled passwords, the logged-in provider or staff member is now automatically selected in the Claim Status Notes dialog box.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Allard, Nathalie J [-]** New Family File LEAVE FEEDBACK What's New

File Edit Help

**Allard, Nathalie J (Nat)** Patient FORM STATUS HEALTH HISTORY ?

| Patient Information                     |               |             |                     |         |                |
|-----------------------------------------|---------------|-------------|---------------------|---------|----------------|
| Address                                 |               | Consent     | Missed Appointments | Chart # | SIN            |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               | 2003-02-24  | -                   | -       | 595-745-856    |
| Home Phone #                            | Work Phone #  | First Visit | Last Visit          | DL #    | Birthdate      |
| (514)555-8596                           | (514)555-4985 | 2003-02-24  | 2026-02-03          | -       | 1988-04-01, 38 |
| Status                                  | Email         | Provider    | Fee Schedule        |         |                |
| Patient, F, Single, Guar, Ins, H-of-H   | -             | MJL1        | <Prov Default>      |         |                |

| Health History             |  | Employer | Continuing Care   |  |
|----------------------------|--|----------|-------------------|--|
| Critical health conditions |  | Y M C A  | 11/04/2026 RECALL |  |

| Primary Dental Insurance |            |            |              | Notes                |
|--------------------------|------------|------------|--------------|----------------------|
| Company                  | Group Plan | Group #    | Fee Schedule | No patient notes yet |
| Zurich                   | Y M C A    | 44587      | -            |                      |
| Coverage                 | Used       | Ded. S/P/O | Met          |                      |
| 2500.00                  | 0.00       | 0/0/0      | 0/0/0        |                      |
| Other Maximums           |            |            |              |                      |
| -                        |            |            |              |                      |

| Payment & Billing Information |                 |              |              | Referred By                    |
|-------------------------------|-----------------|--------------|--------------|--------------------------------|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment | No incoming referrals          |
| N/A                           | N/A             | 3 ●          | 9.45         |                                |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | Referred To                    |
| 290.99                        | 0.00            | 0.00         | 0.00         |                                |
| Balance                       |                 |              |              | 09/07/2006 Dr. Corbett, Janice |
| 290.99                        |                 |              |              |                                |

| Status       | Name             | Position | Gender | Patient | Birthdate  |
|--------------|------------------|----------|--------|---------|------------|
| HoH Guar Ins | Allard, Nathalie | Single   | Female | Yes     | 1988-04-01 |

At Henry Schein One, we're redesigning the Ledger window to make it more intuitive and easier to use.

1. Open the legacy Ledger, and select a patient.

Dentrix Ledger - Allard, Nathalie J(Nat)

New Ledger View Beta OFF

File Options View Transaction Insurance Print Task Scheduler Close Month Help

| Date       | Name              | Tooth | Surface | Cheque # | Code * | Description                       | N | R | Amount | Prov | Ins | Balance |
|------------|-------------------|-------|---------|----------|--------|-----------------------------------|---|---|--------|------|-----|---------|
| 2023-01-31 | Nathalie J Allard |       |         | -Bal-    |        | --- Patient Balance Forward ---   |   |   | 0.00   |      |     | 0.00    |
| 2025-11-13 | Nathalie J Allard |       |         | 01103    |        | Exam Permanent                    |   |   | 56.94  | MUL1 | No  | 56.94   |
| 2025-11-13 | Nathalie J Allard |       |         | 11112    |        | Scaling, 2 units                  |   |   | 75.93  | MUL1 | No  | 132.87  |
| 2026-02-03 | Nathalie J Allard |       |         | 01103    |        | Exam Permanent                    |   |   | 56.94  | MUL1 |     | 189.81  |
| 2026-02-03 | Nathalie J Allard |       |         | 02142    |        | Radiographs, Bitewing, 2 images   |   |   | 25.25  | MUL1 |     | 215.06  |
| 2026-02-03 | Nathalie J Allard |       |         | 11112    |        | Scaling, 2 units                  |   |   | 75.93  | MUL1 |     | 290.99  |
| 2026-03-11 | Nathalie J Allard |       |         | Ins      | Ⓢ      | IPI Dental Claim - Batched 158.12 |   |   |        |      |     | 290.99  |

| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance | Today's Charges                |      |
|--------|---------|---------|-------|----------------|--------------------------------|------|
| 290.99 | 0.00    | 0.00    | 0.00  | 290.99         | Est. In-Network Adjustment     | N/A  |
|        |         |         |       |                | Est. In-Network Allowed Amount | N/A  |
|        |         |         |       |                | Est. Dental Ins. Portion       | 0.00 |
|        |         |         |       |                | Est. Patient Portion           | 0.00 |

| Billing Type                                  | (3) Inused Family-Assignment | Last Payment | 9.45 | Date                              | 2006-11-27           |                                  |
|-----------------------------------------------|------------------------------|--------------|------|-----------------------------------|----------------------|----------------------------------|
| Last Ins. Payment                             |                              | 77.76        |      | Date <td>2006-11-08<td></td></td> | 2006-11-08 <td></td> |                                  |
| Last Statement Date                           |                              |              |      |                                   | 2006-10-10           |                                  |
| Outstanding Billed to Dental                  |                              |              |      |                                   | 158.12               | Pmt Amount N/A Pmt Due N/A       |
| Est. In-Network Adjustment *                  |                              |              |      |                                   | N/A                  | Amt Past Due N/A Due Date        |
| Est. In-Network Allowed Amount *              |                              |              |      |                                   | N/A                  |                                  |
| Expected from Dental Insurance *              |                              |              |      |                                   | 0.00                 | Future Due Payment Plans Summary |
| Family Portion of Balance *                   |                              |              |      |                                   | 290.99               | Original Bal. 0.00 Payment 0.00  |
| * Based on Pending Claims and Today's Charges |                              |              |      |                                   |                      | Remain Bal. 0.00 Due Date        |

The redesigned Ledger window appears.

Dentrix Ledger - Allard, Nathalie J(Nat)

New Ledger View Beta

ON

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File Options View Transaction Insurance Print Task Scheduler Close Month Help

Allard, Nathalie J (Nat)

Ledger

Ledger + History

Treatment Plan

| Date       | ↑ | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                      | N | R | D | M | Amount  | Provider | Insurance | Be |
|------------|---|------------|-------------------|-------|---------|---------|-------|---|----------------------------------|---|---|---|---|---------|----------|-----------|----|
| 2023-01-31 |   |            | Nathalie J Allard |       |         |         | -Bal- |   | --- Patient Balance Forward ---  |   |   |   |   | \$0.00  |          |           |    |
| 2025-11-13 |   | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                   |   |   |   |   | \$56.94 | MJL1     | No        |    |
| 2025-11-13 |   | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                 |   |   |   |   | \$75.93 | MJL1     | No        |    |
| 2026-02-03 |   | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                   |   |   |   |   | \$56.94 | MJL1     |           |    |
| 2026-02-03 |   | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 |   | Radiographs, Bitewing, 2 images  |   |   |   |   | \$25.25 | MJL1     |           |    |
| 2026-02-03 |   | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                 |   |   |   |   | \$75.93 | MJL1     |           |    |
| 2026-03-11 |   | 2026-03-11 | Nathalie J Allard |       |         |         | Ins   | @ | Pr Dental Claim - Batched 158.12 |   |   |   |   | \$0.00  |          |           |    |

|        |         |         |       |                |  |  |
|--------|---------|---------|-------|----------------|--|--|
| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance |  |  |
| 290.99 | 0.00    | 0.00    | 0.00  | 290.99         |  |  |

|                                               |        |      |            |                                |      |  |
|-----------------------------------------------|--------|------|------------|--------------------------------|------|--|
| Billing Type (3) Insured Family-Assignment    |        |      |            |                                |      |  |
| Last Payment                                  | 9.45   | Date | 2006-11-27 | Today's Charges                | 0.00 |  |
| Last Statement Date                           | 77.76  | Date | 2006-11-08 | Est. In-Network Adjustment     | N/A  |  |
|                                               |        |      | 2006-10-10 | Est. In-Network Allowed Amount | N/A  |  |
| Outstanding Billed to Dental                  | 158.12 |      |            | Est. Dental Ins. Portion       | 0.00 |  |
| Est. In-Network Adjustment *                  | N/A    |      |            | Est. Patient Portion           | 0.00 |  |
| Est. In-Network Allowed Amount *              | N/A    |      |            |                                |      |  |
| Expected from Dental Insurance *              | 0.00   |      |            |                                |      |  |
| Family Portion of Balance *                   | 290.99 |      |            |                                |      |  |
| * Based on Pending Claims and Today's Charges |        |      |            |                                |      |  |

|                                  |      |          |     |  |      |
|----------------------------------|------|----------|-----|--|------|
| Payment Agreement Summary        |      |          |     |  |      |
| Pmt Amount                       | N/A  | Pmt Due  | N/A |  | N/A  |
| Amnt Past Due                    | N/A  | Due Date | N/A |  | N/A  |
| Future Due Payment Plans Summary |      |          |     |  |      |
| Original Bal.                    | 0.00 | Payment  |     |  | 0.00 |
| Remain Bal.                      | 0.00 | Due Date |     |  |      |

Dentrix 2026 Canada Release Guide

If you have switched to the new claim window, the redesigned Insurance Claim window appears.

Allard, Nathalie J - Primary Dental Insurance Claim (2026-03-11) Batched
New Claim Window
LEAVE FEEDBACK

Allard, Nathalie J
Primary
+ SECONDARY
PLAN DETAILS
ENTER PAYMENT
SUBMIT
?

**Primary Insurance**

|                  |          |         |            |                                                              |
|------------------|----------|---------|------------|--------------------------------------------------------------|
| Subscriber       | Employer | Carrier | Group Plan | <div>Release of Info</div> <div>Assignment of Benefits</div> |
| Allard, Nathalie | Y M C A  | Zurich  | Y M C A    |                                                              |

**Billing Provider**  
Lang, Michael J
**Claim Information**  
Non-Standard

**Procedures**

| Tooth | Surface | Description                     | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|---------------------------------|----------------|-------|---------|-----------|
|       |         | Radiographs, Bitewing, 2 images | 2026-02-03     | 02142 | \$25.25 | \$0.00    |
|       |         | Exam Permanent                  | 2026-02-03     | 01103 | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units                | 2026-02-03     | 11112 | \$75.93 | \$0.00    |

**Attachments**

| Type            | Description        |
|-----------------|--------------------|
| Radiology Films | Imaging Attachment |

**Payments**  
When a payment is made, it will appear here.
**Claim Financial Summary**

|                   |          |
|-------------------|----------|
| Total Billed      | \$158.12 |
| Est. Ins. Portion | \$0.00   |
| Itemized Total    | \$0.00   |
| Total Paid        | \$0.00   |
| Total Credit Adj. | \$0.00   |
| Total Charge Adj. | \$0.00   |
| Ded S/P/O:        | 0/0/0    |

**Adjustments**  
When an adjustment is made, it will appear here.

**Claim Status**

|            |      |                 |
|------------|------|-----------------|
| Created    | Sent | Partial Payment |
| 2026-03-11 |      |                 |

|            |              |
|------------|--------------|
| Date       | Claim Status |
| 2026-03-11 | Batched      |
| 2026-03-11 | Created      |

**Insurance Plan Note**  
Click to add a note.

**Remarks For Unusual Services**  
Click to add a remark.

- To view all the transactions for the selected patient, click the **Ledger + History** tab.

Dentrix Ledger - History - Allard, Nathalie J(Nat)

New Ledger View Beta 

ON

FileOptionsViewTransactionInsurancePrintTask SchedulerClose MonthHelp

5. To view the selected patient's treatment plans, click the **Treatment Plan** tab.

Dentrix Ledger, Treatment Plan - Allard, Nathalie J(Nat)

New Ledger View Beta

ON

File Options View Transaction Insurance Print Task Scheduler Close Month Help

Allard, Nathalie J (Nat)

Ledger Ledger + History Treatment Plan

| Date       | ↑ | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                    | N | R | D | M | Amount   | Provider | Insurance | Be |
|------------|---|------------|-------------------|-------|---------|---------|-------|---|--------------------------------|---|---|---|---|----------|----------|-----------|----|
| 2008-02-29 |   | 2008-02-29 | Nathalie J Allard |       |         |         | Ins   |   | Pr Dental PreAuth- Sent 657.33 |   |   |   |   | \$0.00   |          |           |    |
| 2012-02-29 |   | 2006-09-28 | Nathalie J Allard | 36    |         |         | 27211 |   | Crown P/C/PG Fused to Metal +L |   |   |   |   | \$438.38 | MJL1     |           |    |
| 2012-02-29 |   | 2006-09-28 | Nathalie J Allard |       |         |         | 99111 |   | Commercial Lab Procedures      |   |   |   |   | \$280.00 | MJL1     |           |    |

| 0->30  | 31->60 | 61->90 | 91-> | Family Balance |
|--------|--------|--------|------|----------------|
| 290.99 | 0.00   | 0.00   | 0.00 | 290.99         |

|                                               |        |                 |
|-----------------------------------------------|--------|-----------------|
| Billing Type (3) Insured Family-Assignment    |        |                 |
| Last Payment                                  | 9.45   | Date 2006-11-27 |
| Last Ins. Payment                             | 77.76  | Date 2006-11-08 |
| Last Statement Date                           |        | 2006-10-10      |
| Outstanding Billed to Dental                  | 158.12 |                 |
| Est. In-Network Adjustment *                  | N/A    |                 |
| Est. In-Network Allowed Amount *              | N/A    |                 |
| Expected from Dental Insurance *              | 0.00   |                 |
| Family Portion of Balance *                   | 290.99 |                 |
| * Based on Pending Claims and Today's Charges |        |                 |

|                                  |               |        |
|----------------------------------|---------------|--------|
| Treatment Plan Total             |               | 718.38 |
| Payment Agreement Summary        |               |        |
| Pmt Amount                       | N/A Pmt Due   | N/A    |
| Amnt Past Due                    | N/A Due Date  | N/A    |
| Future Due Payment Plans Summary |               |        |
| Original Bal.                    | 0.00 Payment  | 0.00   |
| Remain Bal.                      | 0.00 Due Date |        |

**Dentrix 26.6 Canada**

# Overview and New Features

This Dentrix 26.6 Canada Release Guide provides information about the Dentrix 26.6 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.6 Canada.

**Note:** For information about using the new features in Dentrix 26.6 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.6 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.6 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

The redesigned Family File is now available for all Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### THE REDESIGNED LEDGER

The redesigned Ledger is available to a limited number of Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Ledger](#) in the Dentrix Help.

### DENTRIX IMAGING

- Image Verify provides you with immediate, visual feedback on the quality and completeness of the images you capture so you can quickly identify any images you may need to retake before patients leave.
- Image Verify image and sensor types:
  - During acquisition – Intraoral X-ray (excluding phosphor plate)
  - Image viewer – All intraoral X-ray (including phosphor plate and 2D panoramic)
  - Not supported – CAD/CAM, CBCT, and Ceph
- Image Verify uses AI to evaluate each acquired image and assigns a 1 to 5 star rating based on image clarity:
  - Ratings from 1 to 3 stars trigger a message in a banner reading, “Consider Review or Retake.”
  - Ratings from 4 to 5 stars indicate that the image quality is acceptable, and the Feedback Panel to the right of the image indicates, “No Issues Detected.”
  - Edge cases (no AI response, for example) receive no stars, and the banner reads, “No Quality Information Available.”
- The Feedback Panel opens by default appearing automatically 5 seconds after images are acquired.
- Tooth structure assessment (full or part of tooth) detects key anatomical including crown, root, and missing teeth.

### SMART IMAGE

- A conversion message (Conversion in Progress) was added for on-demand conversions.
- Smart Image no longer sends teeth to Dentrix Imaging for procedure posting.

## CLAIMS MANAGER

- When claims are resent from the Claims Manager, the resent date of the claim is updated to the system date at the time of the resend, and a resend status note is created.
- By default, the date filter in the Claims Manager for unsent and sent claims is now set to Last 30 days.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

Dentrix Family File - Allard, Nathalie J [-]

New Family File

LEAVE FEEDBACK

File Edit Help

What's New

### Allard, Nathalie J (Nat)

Patient FORM STATUS HEALTH HISTORY ? v

|                                                    |  |                               |  |                                |  |
|----------------------------------------------------|--|-------------------------------|--|--------------------------------|--|
| <b>Patient Information</b>                         |  |                               |  |                                |  |
| Address<br>4253 Wilson Ave., Montreal, PQ, R3D-9J7 |  | Consent<br>2003-02-24         |  | Missed Appointments<br>-       |  |
| Home Phone #<br>(514)555-8596                      |  | Work Phone #<br>(514)555-4985 |  | Chart #<br>-                   |  |
| Status<br>Patient, F, Single, Guar, Ins, H-of-H    |  | First Visit<br>2003-02-24     |  | DL #<br>-                      |  |
|                                                    |  | Email<br>-                    |  | Provider<br>MJL1               |  |
|                                                    |  | Last Visit<br>2026-02-03      |  | SIN<br>595-745-856             |  |
|                                                    |  |                               |  | Birthday<br>1988-04-01, 38     |  |
|                                                    |  |                               |  | Fee Schedule<br><Prov Default> |  |

|                                                                                           |  |                                 |  |                                              |  |
|-------------------------------------------------------------------------------------------|--|---------------------------------|--|----------------------------------------------|--|
| <b>Health History</b><br>Critical health conditions                                       |  | <b>Employer</b><br>Y M C A      |  | <b>Continuing Care</b><br>05/04/2026 SCALING |  |
| <b>Primary Dental Insurance</b><br>Company Zurich<br>Coverage 2500.00<br>Other Maximums - |  | Group Plan Y M C A<br>Used 0.00 |  | Group # 44587<br>Ded. S/P/O 0/0/0            |  |
|                                                                                           |  | Fee Schedule -<br>Met 0/0/0     |  | <b>Notes</b><br><br><br>No patient notes yet |  |

|                                          |  |                     |  |                                |  |
|------------------------------------------|--|---------------------|--|--------------------------------|--|
| <b>Payment &amp; Billing Information</b> |  |                     |  | <b>Referred By</b>             |  |
| Payment Amount N/A                       |  | Amount Past Due N/A |  | No incoming referrals          |  |
| Billing Type 3 ●                         |  | Last Payment 9.45   |  |                                |  |
| 0 --> 30 31 --> 60                       |  | 61 --> 90 91 -->    |  | <b>Referred To</b>             |  |
| Balance 290.99                           |  | 0.00 0.00 0.00      |  | 09/07/2006 Dr. Corbett, Janice |  |

|               |                  |                 |               |                |                 |
|---------------|------------------|-----------------|---------------|----------------|-----------------|
| <b>Status</b> | <b>Name</b>      | <b>Position</b> | <b>Gender</b> | <b>Patient</b> | <b>Birthday</b> |
| HoH Guar Ins  | Allard, Nathalie | Single          | Female        | Yes            | 1988-04-01      |

## Previewing the Redesigned Ledger

At Henry Schein One, we're redesigning the Ledger window to make it more intuitive and easier to use.

To preview the redesigned Ledger

1. Open the legacy Ledger, and select a patient.  
The Ledger window appears.



Dentrix Ledger - Allard, Nathalie J(Nat) New Ledger View Beta ☐

File Options View Transaction Insurance Print Task Scheduler Close Month Help

| Date       | Name              | Tooth | Surface | Cheque # | Code  | Description                        | N | R | Amount  | Prov | Ins | Balance  |
|------------|-------------------|-------|---------|----------|-------|------------------------------------|---|---|---------|------|-----|----------|
| 2023-01-31 | Nathalie J Allard |       |         |          | -Bal- | --- Patient Balance Forward ---    |   |   | 0.00    |      |     | 0.00     |
| 2025-11-13 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                     |   |   | \$6.94  | MJL1 | No  | \$6.94   |
| 2025-11-13 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                   |   |   | \$75.93 | MJL1 | No  | \$132.87 |
| 2026-02-03 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                     |   |   | \$6.94  | MJL1 |     | \$189.81 |
| 2026-02-03 | Nathalie J Allard |       |         |          | 02142 | Radiographs, Bitewing, 2 images    |   |   | \$25.25 | MJL1 |     | \$215.06 |
| 2026-02-03 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                   |   |   | \$75.93 | MJL1 |     | \$290.99 |
| 2026-03-11 | Nathalie J Allard |       |         |          | Ins   | @ Pr Dental Claim - Batched 158.12 |   |   |         |      |     | \$290.99 |

| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance | Today's Charges |
|--------|---------|---------|-------|----------------|-----------------|
| 290.99 | 0.00    | 0.00    | 0.00  | 290.99         | 0.00            |

|                                                      |            |                                   |            |                                       |
|------------------------------------------------------|------------|-----------------------------------|------------|---------------------------------------|
| <b>Billing Type</b> (3) Insured Family-Assignment    |            | <b>Est. In-Network Adjustment</b> |            | N/A                                   |
| <b>Last Payment</b>                                  | 9.45       | <b>Date</b>                       | 2006-11-27 | <b>Est. In-Network Allowed Amount</b> |
| <b>Last Ins. Payment</b>                             | 77.76      | <b>Date</b>                       | 2006-11-08 | N/A                                   |
| <b>Last Statement Date</b>                           | 2006-10-10 | <b>Est. Dental Ins. Portion</b>   |            | 0.00                                  |
| <b>Outstanding Billed to Dental</b>                  | 158.12     | <b>Est. Patient Portion</b>       |            | 0.00                                  |
| <b>Est. In-Network Adjustment *</b>                  | N/A        |                                   |            |                                       |
| <b>Est. In-Network Allowed Amount *</b>              | N/A        |                                   |            |                                       |
| <b>Expected from Dental Insurance *</b>              | 0.00       |                                   |            |                                       |
| <b>Family Portion of Balance *</b>                   | 290.99     |                                   |            |                                       |
| <b>* Based on Pending Claims and Today's Charges</b> |            |                                   |            |                                       |

- To preview the new Ledger, click the New Ledger View Beta toggle.  
The redesigned Ledger window appears.

Dentrix Ledger - Allard, Nathalie J(Nat) New Ledger View Beta ☒

File Options View Transaction Insurance Print Task Scheduler Close Month Help

**Allard, Nathalie J (Nat)** Ledger Ledger + History Treatment Plan

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | Description                        | N | R | D | M | Amount  | Provider | Insurance | Balance |
|------------|------------|-------------------|-------|---------|---------|-------|------------------------------------|---|---|---|---|---------|----------|-----------|---------|
| 2023-01-31 |            | Nathalie J Allard |       |         |         | -Bal- | --- Patient Balance Forward ---    |   |   |   |   | \$0.00  |          |           |         |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 | Exam Permanent                     |   |   |   |   | \$56.94 | MJL1     | No        |         |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 | Scaling, 2 units                   |   |   |   |   | \$75.93 | MJL1     | No        |         |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 | Exam Permanent                     |   |   |   |   | \$56.94 | MJL1     |           |         |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 | Radiographs, Bitewing, 2 images    |   |   |   |   | \$25.25 | MJL1     |           |         |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 | Scaling, 2 units                   |   |   |   |   | \$75.93 | MJL1     |           |         |
| 2026-03-11 | 2026-03-11 | Nathalie J Allard |       |         |         | Ins   | @ Pr Dental Claim - Batched 158.12 |   |   |   |   | \$0.00  |          |           |         |

| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance | Today's Charges |
|--------|---------|---------|-------|----------------|-----------------|
| 290.99 | 0.00    | 0.00    | 0.00  | 290.99         | 0.00            |

|                                                      |            |                                   |            |                                       |
|------------------------------------------------------|------------|-----------------------------------|------------|---------------------------------------|
| <b>Billing Type</b> (3) Insured Family-Assignment    |            | <b>Est. In-Network Adjustment</b> |            | N/A                                   |
| <b>Last Payment</b>                                  | 9.45       | <b>Date</b>                       | 2006-11-27 | <b>Est. In-Network Allowed Amount</b> |
| <b>Last Ins. Payment</b>                             | 77.76      | <b>Date</b>                       | 2006-11-08 | N/A                                   |
| <b>Last Statement Date</b>                           | 2006-10-10 | <b>Est. Dental Ins. Portion</b>   |            | 0.00                                  |
| <b>Outstanding Billed to Dental</b>                  | 158.12     | <b>Est. Patient Portion</b>       |            | 0.00                                  |
| <b>Est. In-Network Adjustment *</b>                  | N/A        |                                   |            |                                       |
| <b>Est. In-Network Allowed Amount *</b>              | N/A        |                                   |            |                                       |
| <b>Expected from Dental Insurance *</b>              | 0.00       |                                   |            |                                       |
| <b>Family Portion of Balance *</b>                   | 290.99     |                                   |            |                                       |
| <b>* Based on Pending Claims and Today's Charges</b> |            |                                   |            |                                       |

- To view a claim, double-click it.  
If you have switched to the new claim window, the redesigned Insurance Claim window appears.

Allard, Nathalie J - Primary Dental Insurance Claim (2026-03-11) Batched New Claim Window LEAVE FEEDBACK X

**Allard, Nathalie J** **Primary** [+ SECONDARY](#) [PLAN DETAILS](#) [ENTER PAYMENT](#) 🔄 🗑️ SUBMIT ?

**Primary Insurance**  
 Subscriber: Allard, Nathalie  
 Employer: Y M C A  
 Carrier: Zurich  
 Group Plan: Y M C A  
 Release of Info  
 Assignment of Benefits

**Billing Provider**  
 Lang, Michael J

**Claim Information**  
 Non-Standard

**Procedures**

| Tooth | Surface | Description                     | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|---------------------------------|----------------|-------|---------|-----------|
|       |         | Radiographs, Bitewing, 2 images | 2026-02-03     | 02142 | \$25.25 | \$0.00    |
|       |         | Exam Permanent                  | 2026-02-03     | 01103 | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units                | 2026-02-03     | 11112 | \$75.93 | \$0.00    |

**Attachments**

| Type            | Description        |
|-----------------|--------------------|
| Radiology Films | Imaging Attachment |

**Payments**  
 When a payment is made, it will appear here.

**Adjustments**  
 When an adjustment is made, it will appear here.

**Claim Status**

| Created    | Sent | Partial Payment |
|------------|------|-----------------|
| 2026-03-11 |      |                 |

**Claim Financial Summary**

|                   |          |
|-------------------|----------|
| Total Billed      | \$158.12 |
| Est. Ins. Portion | \$0.00   |
| Itemized Total    | \$0.00   |
| Total Paid        | \$0.00   |
| Total Credit Adj. | \$0.00   |
| Total Charge Adj. | \$0.00   |
| Ded S/P/O:        | 0/0/0    |

**Insurance Plan Note**  
 Click to add a note.

**Remarks For Unusual Services**  
 Click to add a remark.

4. To view all the transactions for the selected patient, click the **Ledger + History** tab.

Dentrux Ledger + History - Allard, Nathalie J(Nat) New Ledger View Beta ON — X

File Options View Transaction Insurance Print Task Scheduler Close Month Help

**Allard, Nathalie J (Nat)** **Ledger** **Ledger + History** **Treatment Plan**

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                      | N | R | D | M | Amount    | Provider | Insurance | Be |
|------------|------------|-------------------|-------|---------|---------|-------|---|----------------------------------|---|---|---|---|-----------|----------|-----------|----|
| 2006-02-08 | 2006-09-28 | Nathalie J Allard | 46    | MODL    |         | 21224 | * | Perm Amalgam Molars 4 surface    |   |   |   |   | \$97.21   | MJL1     |           |    |
| 2006-02-08 | 2006-09-28 | Nathalie J Allard |       |         |         | Pay   | * | Cash Payment - Thank You         |   |   |   |   | (\$10.00) | MJL1     |           |    |
| 2006-11-08 | 2008-03-05 | Nathalie J Allard |       |         |         | Pay   | * | Insurance Payment-Cheque         |   |   |   |   | (\$77.76) | MJL1     |           |    |
| 2006-11-08 | 2006-09-28 | Nathalie J Allard |       |         |         | Ins   | * | Pr Dental Claim - Rec'd 97.21    |   |   |   |   | \$0.00    |          |           |    |
| 2006-11-27 | 2008-03-05 | Nathalie J Allard |       |         |         | Pay   | * | MasterCard Payment - Thank You   |   |   |   |   | (\$9.45)  | MJL1     |           |    |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                   |   |   |   |   | \$56.94   | MJL1     | No        |    |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                 |   |   |   |   | \$75.93   | MJL1     | No        |    |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                   |   |   |   |   | \$56.94   | MJL1     |           |    |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 |   | Radiographs, Bitewing, 2 images  |   |   |   |   | \$25.25   | MJL1     |           |    |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                 |   |   |   |   | \$75.93   | MJL1     |           |    |
| 2026-03-11 | 2026-03-11 | Nathalie J Allard |       |         |         | Ins   | @ | Pr Dental Claim - Batched 158.12 |   |   |   |   | \$0.00    |          |           |    |

| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance |
|--------|---------|---------|-------|----------------|
| 290.99 | 0.00    | 0.00    | 0.00  | 290.99         |

**Billing Type** (3) Insured Family-Assignment  
**Last Payment** 9.45 **Date** 2006-11-27  
**Last Ins. Payment** 77.76 **Date** 2006-11-08  
**Last Statement Date** 2006-10-10  
**Outstanding Billed to Dental** 158.12  
**Est. In-Network Adjustment \*** N/A  
**Est. In-Network Allowed Amount \*** N/A  
**Expected from Dental Insurance \*** 0.00  
**Family Portion of Balance \*** 290.99  
 \* Based on Pending Claims and Today's Charges

**Today's Charges** 0.00  
**Est. In-Network Adjustment** N/A  
**Est. In-Network Allowed Amount** N/A  
**Est. Dental Ins. Portion** 0.00  
**Est. Patient Portion** 0.00

**Payment Agreement Summary**

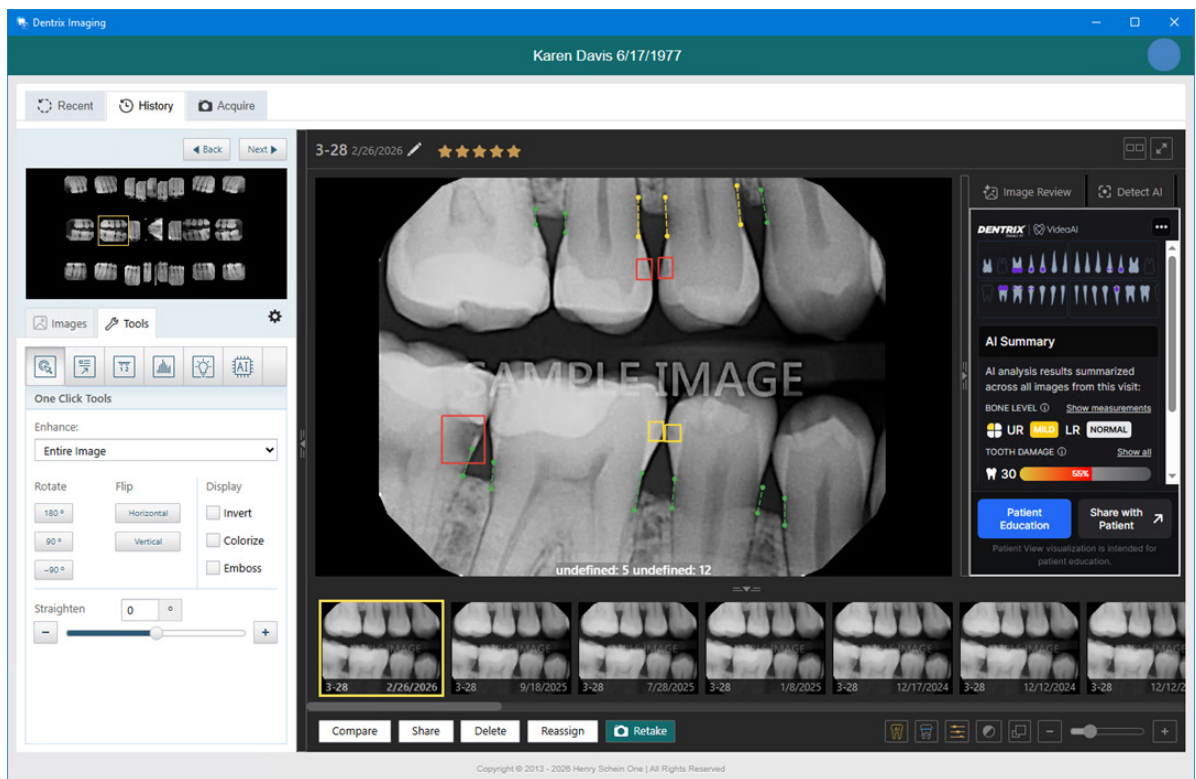
| Pmt Amount   | N/A Pmt Due  | N/A |
|--------------|--------------|-----|
| Amt Past Due | N/A Due Date | N/A |

**Future Due Payment Plans Summary**

| Original Bal. | 0.00 Payment  | 0.00 |
|---------------|---------------|------|
| Remain Bal.   | 0.00 Due Date | 0.00 |

5. To view the selected patient's treatment plans, click the **Treatment Plan** tab.





#### Notes:

- 1 to 3 stars trigger a message in a banner reading, "Consider Review or Retake."
- 4 to 5 stars trigger a message to the right of the image in the Feedback Panel reading, "No Issues Detected."
- No stars trigger a message in a banner reading, "No Quality Information Available."

**Dentrix 26.5 Canada**

# Overview and New Features

This Dentrix 26.5 Canada Release Guide provides information about the Dentrix 26.5 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.5 Canada.

**Note:** For information about using the new features in Dentrix 26.5 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.5 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.5 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

The redesigned Family File is now available for all Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### THE REDESIGNED LEDGER

The redesigned Ledger is available to a limited number of Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Ledger](#) in the Dentrix Help.

### DENTRIX IMAGING

- You can now compare two, four, or six X-rays side by side enabling you to more easily evaluate changes over time with number and color indicators.
- The font size of the date in the image header was increased to be more readable.
- The vertical size of the procedure menu was increased to reduce scrolling.
- Support for workstation-level settings was added via the Acquisition Agent. Workstation settings apply to all users on a specific workstation.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Allard, Nathalie J [-]** New Family File ☒ [LEAVE FEEDBACK](#) What's New

File Edit Help

**Allard, Nathalie J (Nat)** Patient ☒ FORM STATUS ☒ HEALTH HISTORY ?

| Patient Information                     |               |             |                     |         |                |
|-----------------------------------------|---------------|-------------|---------------------|---------|----------------|
| Address                                 |               | Consent     | Missed Appointments | Chart # | SIN            |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               | 2003-02-24  | -                   | -       | 595-745-856    |
| Home Phone #                            | Work Phone #  | First Visit | Last Visit          | DL #    | Birthday       |
| (514)555-8596                           | (514)555-4985 | 2003-02-24  | 2026-02-03          | -       | 1988-04-01, 38 |
| Status                                  | Email         | Provider    | Fee Schedule        |         |                |
| Patient, F, Single, Guar, Ins, H-of-H   | -             | MJL1        | <Prov Default>      |         |                |

| Health History             |  | Employer |  | Continuing Care   |  |
|----------------------------|--|----------|--|-------------------|--|
| Critical health conditions |  | Y M C A  |  | 11/04/2026 RECALL |  |

| Primary Dental Insurance                                                            |            |            |              | Notes                       |  |
|-------------------------------------------------------------------------------------|------------|------------|--------------|-----------------------------|--|
| <div> <div>&lt;</div> <div>2 DENTAL</div> <div>&gt;</div> </div> <div>DETAILS</div> |            |            |              | <p>No patient notes yet</p> |  |
| Company                                                                             | Group Plan | Group #    | Fee Schedule |                             |  |
| Zurich                                                                              | Y M C A    | 44587      | -            |                             |  |
| Coverage                                                                            | Used       | Ded. S/P/O | Met          |                             |  |
| 2500.00                                                                             | 0.00       | 0/0/0      | 0/0/0        |                             |  |
| Other Maximums                                                                      |            |            |              |                             |  |
| -                                                                                   |            |            |              |                             |  |

| Payment & Billing Information |                 |              |              | Referred By                                          |  |
|-------------------------------|-----------------|--------------|--------------|------------------------------------------------------|--|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment | No incoming referrals                                |  |
| N/A                           | N/A             | 3 ●          | 9.45         |                                                      |  |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | <b>Referred To</b><br>09/07/2006 Dr. Corbett, Janice |  |
| 290.99                        | 0.00            | 0.00         | 0.00         |                                                      |  |
| Balance                       |                 |              |              |                                                      |  |
| 290.99                        |                 |              |              |                                                      |  |

| Status       | Name             | Position | Gender | Patient | Birthday   |
|--------------|------------------|----------|--------|---------|------------|
| HoH Guar Ins | Allard, Nathalie | Single   | Female | Yes     | 1988-04-01 |

## Previewing the Redesigned Ledger

At Henry Schein One, we're redesigning the Ledger window to make it more intuitive and easier to use.

To preview the redesigned Ledger

1. Open the legacy Ledger, and select a patient.

The Ledger window appears.

| Date       | Name              | Tooth | Surface | Cheque # | Code  | Description                      | N | R | Amount | Prov | Ins | Balance |
|------------|-------------------|-------|---------|----------|-------|----------------------------------|---|---|--------|------|-----|---------|
| 2023-01-31 | Nathalie J Allard |       |         |          | -Bal- | --- Patient Balance Forward ---  |   |   | 0.00   |      |     | 0.00    |
| 2025-11-13 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                   |   |   | 56.94  | MJL1 | No  | 56.94   |
| 2025-11-13 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                 |   |   | 75.93  | MJL1 | No  | 132.87  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                   |   |   | 56.94  | MJL1 |     | 189.81  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 02142 | Radiographs, Bitewing, 2 images  |   |   | 25.25  | MJL1 |     | 215.06  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                 |   |   | 75.93  | MJL1 |     | 290.99  |
| 2026-03-11 | Nathalie J Allard |       |         |          | Ins   | Pr Dental Claim - Batched 158.12 |   |   |        |      |     | 290.99  |

| 0->30  | 31->60 | 61->90 | 91-> | Family Balance | Today's Charges |
|--------|--------|--------|------|----------------|-----------------|
| 290.99 | 0.00   | 0.00   | 0.00 | 290.99         | 0.00            |

| Billing Type (3) Insured Family-Assignment |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
|--------------------------------------------|--------|------|------------|------------|------------|------------|
| Last Payment                               | 9.45   | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Ins. Payment                          | 77.76  | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Statement Date                        |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Outstanding Billed to Dental               | 158.12 |      |            |            |            |            |
| Est. In-Network Adjustment *               | N/A    |      |            |            |            |            |
| Est. In-Network Allowed Amount *           | N/A    |      |            |            |            |            |
| Expected from Dental Insurance *           | 0.00   |      |            |            |            |            |
| Family Portion of Balance *                | 290.99 |      |            |            |            |            |

| Payment Agreement Summary |      | Pmt Amount           | N/A  | Pmt Due              | N/A  |
|---------------------------|------|----------------------|------|----------------------|------|
| Est. Patient Portion      | 0.00 | Est. Patient Portion | 0.00 | Est. Patient Portion | 0.00 |

| Future Due Payment Plans Summary |      | Original Bal. | 0.00 | Payment  | 0.00 |
|----------------------------------|------|---------------|------|----------|------|
| Original Bal.                    | 0.00 | Payment       | 0.00 | Payment  | 0.00 |
| Remain Bal.                      | 0.00 | Due Date      |      | Due Date |      |

2. To preview the new Ledger, click the New Ledger View Beta toggle.

The redesigned Ledger window appears.

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | Description                      | N | R | D | M | Amount     | Provider | Insurance |
|------------|------------|-------------------|-------|---------|---------|-------|----------------------------------|---|---|---|---|------------|----------|-----------|
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Pay   | Insurance Payment-Cheque         |   |   |   |   | (\$125.00) | MJL1     |           |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 | Exam Permanent                   |   |   |   |   | \$56.94    | MJL1     | No        |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 | Scaling, 2 units                 |   |   |   |   | \$75.93    | MJL1     | No        |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 | Exam Permanent                   |   |   |   |   | \$56.94    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 | Radiographs, Bitewing, 2 images  |   |   |   |   | \$25.25    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 | Scaling, 2 units                 |   |   |   |   | \$75.93    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Pay   | Insurance Payment-Cheque         |   |   |   |   | (\$125.00) | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Ins   | Pr Dental Claim - Rec'd 158.12   |   |   |   |   | \$0.00     |          |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Ins   | Sc Dental Claim - Created 158.12 |   |   |   |   | \$0.00     |          |           |

| 0->30  | 31->60 | 61->90 | 91-> | Family Balance | Today's Charges |
|--------|--------|--------|------|----------------|-----------------|
| 165.99 | 0.00   | 0.00   | 0.00 | 165.99         | 0.00            |

| Billing Type (3) Insured Family-Assignment |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
|--------------------------------------------|--------|------|------------|------------|------------|------------|
| Last Payment                               | 9.45   | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Ins. Payment                          | 125.00 | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Statement Date                        |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Outstanding Billed to Dental               | 158.12 |      |            |            |            |            |
| Est. In-Network Adjustment *               | N/A    |      |            |            |            |            |
| Est. In-Network Allowed Amount *           | N/A    |      |            |            |            |            |
| Expected from Dental Insurance *           | 0.00   |      |            |            |            |            |
| Family Portion of Balance *                | 165.99 |      |            |            |            |            |

| Payment Agreement Summary |      | Pmt Amount           | N/A  | Pmt Due              | N/A  |
|---------------------------|------|----------------------|------|----------------------|------|
| Est. Patient Portion      | 0.00 | Est. Patient Portion | 0.00 | Est. Patient Portion | 0.00 |

| Future Due Payment Plans Summary |      | Original Bal. | 0.00 | Payment  | 0.00 |
|----------------------------------|------|---------------|------|----------|------|
| Original Bal.                    | 0.00 | Payment       | 0.00 | Payment  | 0.00 |
| Remain Bal.                      | 0.00 | Due Date      |      | Due Date |      |

3. To view a claim, double-click it.

If you have switched to the new claim window, the redesigned Insurance Claim window appears.



Allard, Nathalie J - Primary Dental Insurance Claim (2026-03-11) Batched New Claim Window LEAVE FEEDBACK ?

**Allard, Nathalie J** **Primary** [+ SECONDARY](#) [PLAN DETAILS](#) [ENTER PAYMENT](#) ? SUBMIT

**Primary Insurance**  
 Subscriber: Allard, Nathalie  
 Employer: Y M C A  
 Carrier: Zurich  
 Group Plan: Y M C A  
 Release of Info  
 Assignment of Benefits

**Billing Provider**  
 Lang, Michael J

**Claim Information**  
 Non-Standard

**Procedures**

| Tooth | Surface | Description                     | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|---------------------------------|----------------|-------|---------|-----------|
|       |         | Radiographs, Bitewing, 2 images | 2026-02-03     | 02142 | \$25.25 | \$0.00    |
|       |         | Exam Permanent                  | 2026-02-03     | 01103 | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units                | 2026-02-03     | 11112 | \$75.93 | \$0.00    |

**Attachments**  
 Type: Radiology Films  
 Description: Imaging Attachment

**Payments**  
 When a payment is made, it will appear here.

**Adjustments**  
 When an adjustment is made, it will appear here.

**Claim Status**  
 Created: 2026-03-11  
 Sent: 2026-03-11  
 Partial Payment: 2026-03-11  
 Date: 2026-03-11  
 Claim Status: Batched  
 2026-03-11  
 Created

**Claim Financial Summary**  
 Total Billed: \$158.12  
 Est. Ins. Portion: \$0.00  
 Itemized Total: \$0.00  
 Total Paid: \$0.00  
 Total Credit Adj.: \$0.00  
 Total Charge Adj.: \$0.00  
 Ded S/P/O: 0/0/0

**Insurance Plan Note**  
 Click to add a note.

**Remarks For Unusual Services**  
 Click to add a remark.

4. To view all the transactions for the selected patient, click the **Ledger + History** tab.

Dentrix Ledger + History - Allard, Nathalie J(Nat)

File Options View Transaction Insurance Print Task Scheduler Close Month Help

**Allard, Nathalie J (Nat)** **Ledger** **Ledger + History** **Treatment Plan** New Ledger View Beta ON

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                     | N | R | D | M | Amount     | Provider | Insurance |
|------------|------------|-------------------|-------|---------|---------|-------|---|---------------------------------|---|---|---|---|------------|----------|-----------|
| 2006-02-08 | 2006-09-28 | Nathalie J Allard | 46    | MODL,   |         | 21224 | * | Perm Amalgam Molars 4 surface   |   |   |   |   | \$97.21    | MJL1     |           |
| 2006-02-08 | 2006-09-28 | Nathalie J Allard |       |         |         | Pay   | * | Cash Payment - Thank You        |   |   |   |   | (\$10.00)  | MJL1     |           |
| 2006-11-08 | 2008-03-05 | Nathalie J Allard |       |         |         | Pay   | * | Insurance Payment-Cheque        |   |   |   |   | (\$77.76)  | MJL1     |           |
| 2006-11-08 | 2006-09-28 | Nathalie J Allard |       |         |         | Ins   | * | Pr Dental Claim - Rec'd 97.21   |   |   |   |   | \$0.00     |          |           |
| 2006-11-27 | 2008-03-05 | Nathalie J Allard |       |         |         | Pay   | * | MasterCard Payment - Thank You  |   |   |   |   | (\$9.45)   | MJL1     |           |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                  |   |   |   |   | \$56.94    | MJL1     | No        |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                |   |   |   |   | \$75.93    | MJL1     | No        |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                  |   |   |   |   | \$56.94    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 |   | Radiographs, Bitewing, 2 images |   |   |   |   | \$25.25    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                |   |   |   |   | \$75.93    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Pay   |   | Insurance Payment-Cheque        |   |   |   |   | (\$125.00) | MJL1     |           |

| 0->30  | 31->60 | 61->90 | 91-> | Family Balance |
|--------|--------|--------|------|----------------|
| 165.99 | 0.00   | 0.00   | 0.00 | 165.99         |

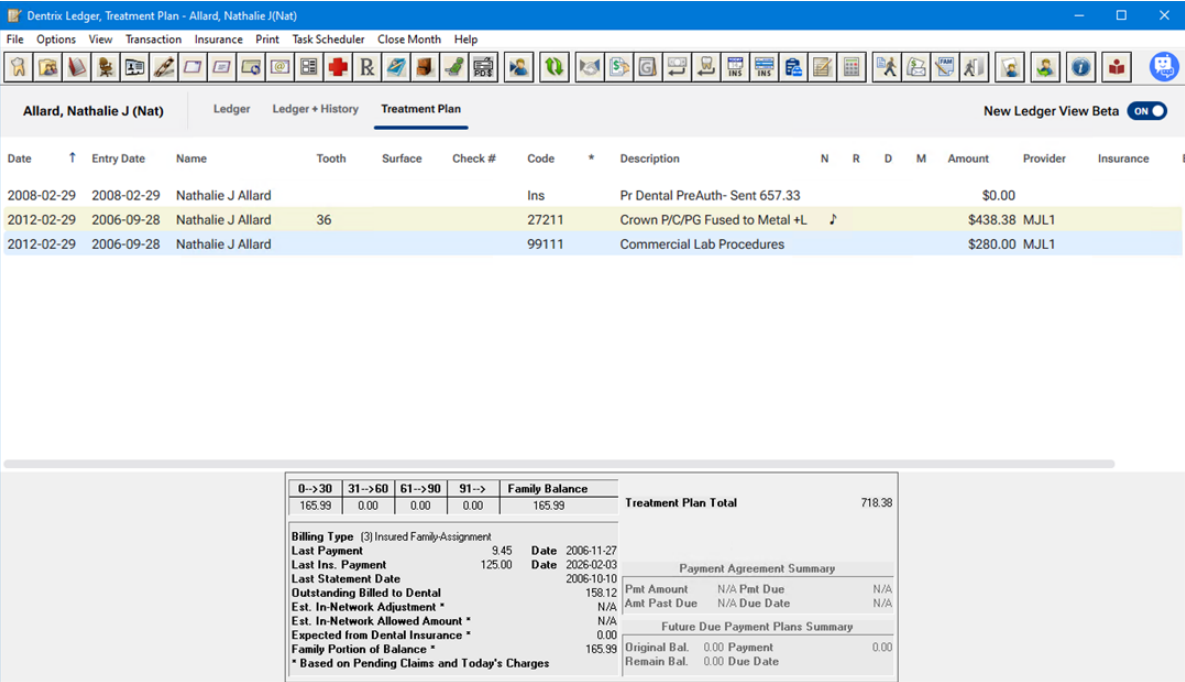
**Billing Type** (3) Insured Family Assignment  
**Last Payment** 9.45 **Date** 2006-11-27  
**Last Ins. Payment** 125.00 **Date** 2026-02-03  
**Last Statement Date** 2006-10-10  
**Outstanding Billed to Dental** 158.12  
**Est. In-Network Adjustment \*** N/A  
**Est. In-Network Allowed Amount \*** N/A  
**Expected from Dental Insurance \*** N/A  
**Family Portion of Balance \*** 165.99  
**\* Based on Pending Claims and Today's Charges**

**Today's Charges** 0.00  
**Est. In-Network Adjustment** N/A  
**Est. In-Network Allowed Amount** N/A  
**Est. Dental Ins. Portion** 0.00  
**Est. Patient Portion** 0.00

**Payment Agreement Summary**  
 Pmt Amount N/A Pmt Due N/A  
 Amt Past Due N/A Due Date N/A

**Future Due Payment Plans Summary**  
 Original Bal. 0.00 Payment 0.00  
 Remain Bal. 0.00 Due Date

5. To view the selected patient's treatment plans, click the **Treatment Plan** tab.



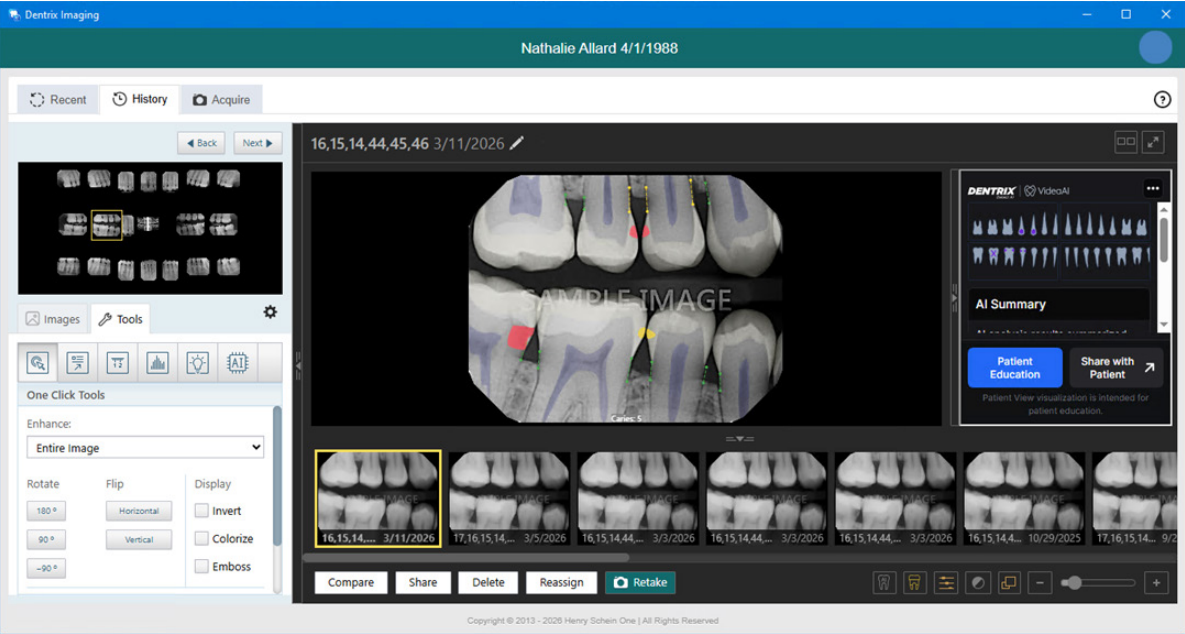
# Dentrix Imaging

You can now compare two, four, or six X-rays side by side enabling you to more easily evaluate changes over time.

## To compare images

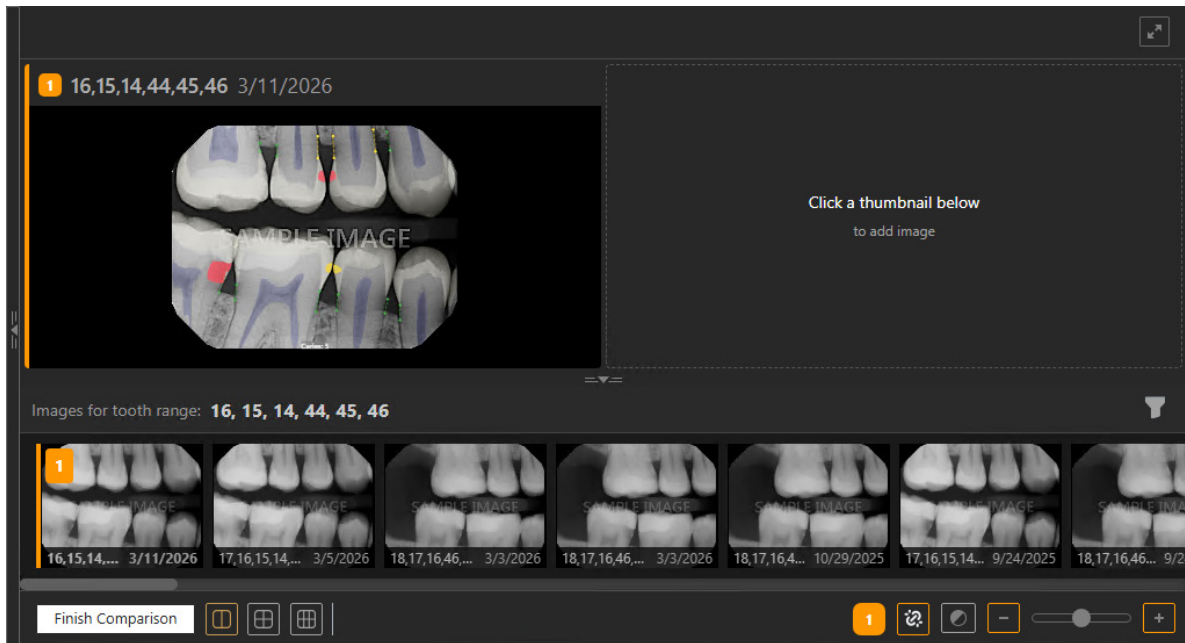
- 1. Open the Patient Chart and select a patient.
- 2. In the Imaging toolbar, click the Launch Dentrix Imaging icon.

The Dentrix Imaging window appears.

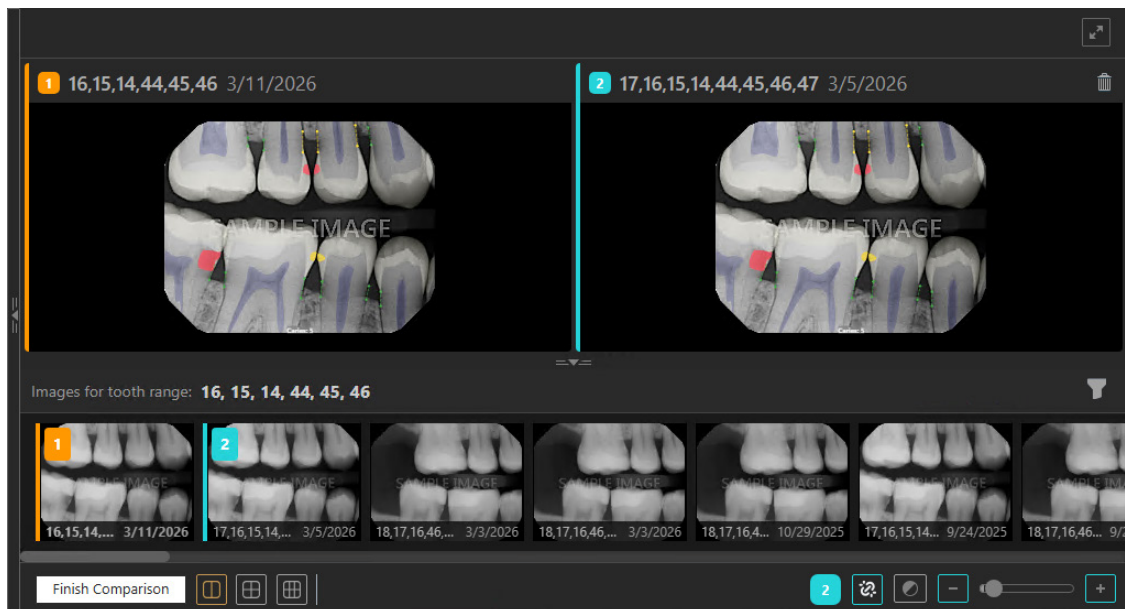


### 3. Click **Compare**.

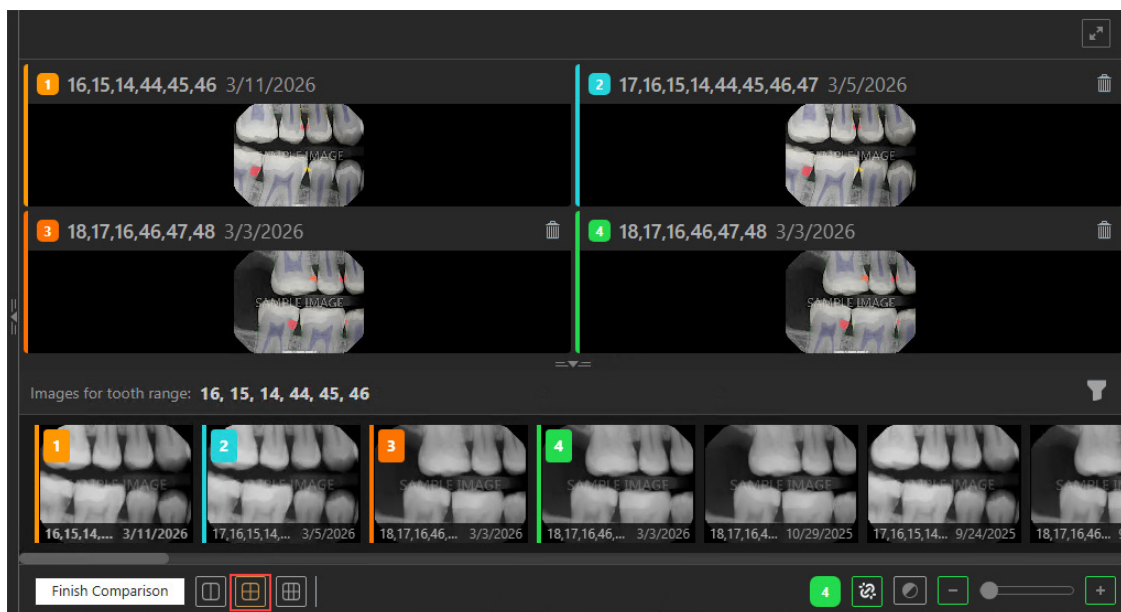
The images that have tooth numbers in common with the selected image (the "Original") appear on the Images for tooth range panel. By default, the most recent image appears in the Compare panel.



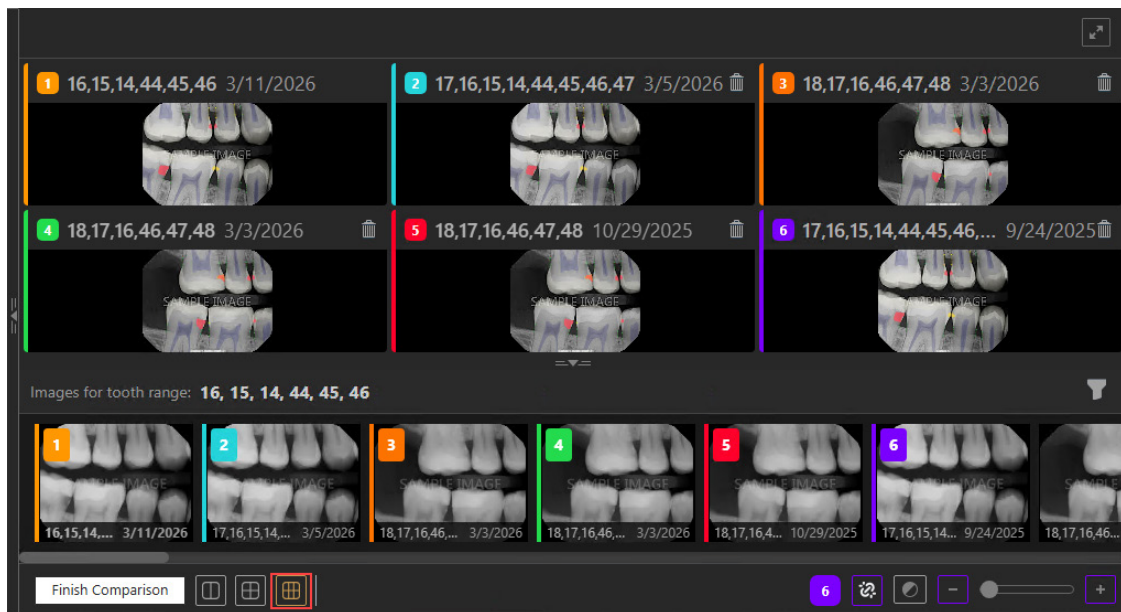
- a. To compare the most recent image to a second image, click the desired image.



- b. To compare four images, click the Four images icon, and then click another two images.

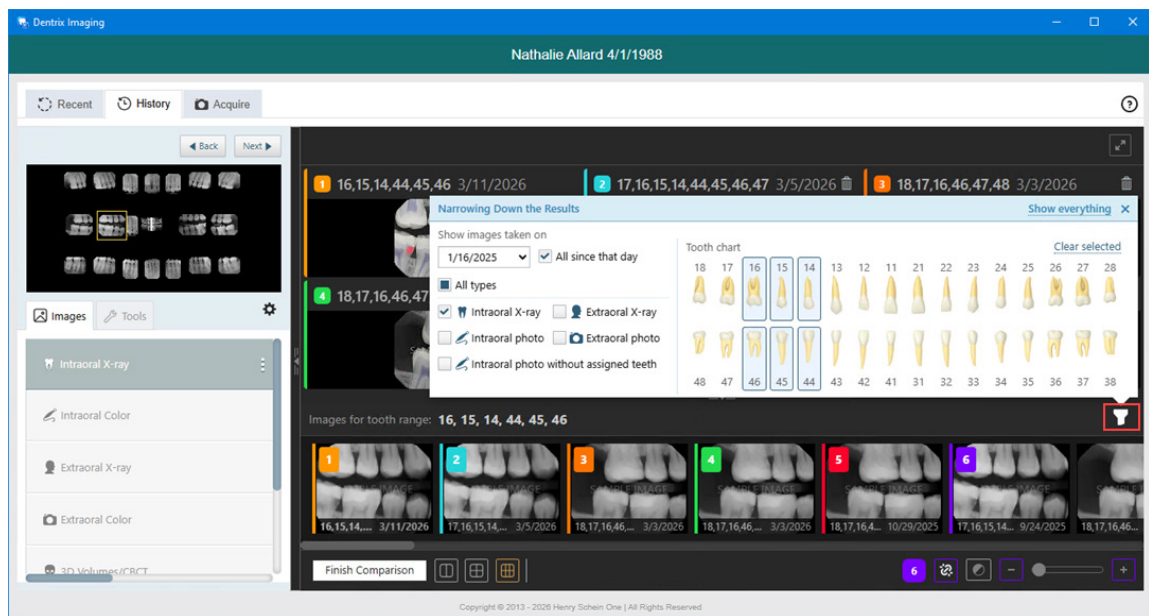


- c. To compare six images, click the Six images icon, and then click another two images.



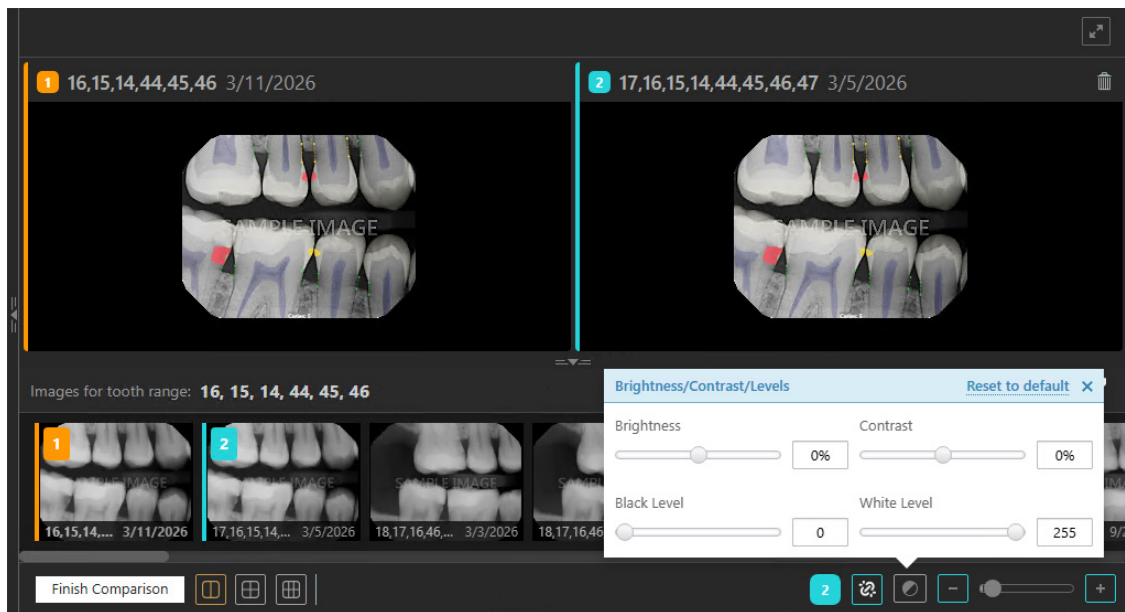
**Note:** If you are using Dentrix Detect AI, those results will also appear when you compare images.

4. If needed, you can filter the Images for tooth range panel to display only the images that match the filter criteria that you specify.
  - a. Click the Filter images icon (at the top of the panel) to view the available filters.



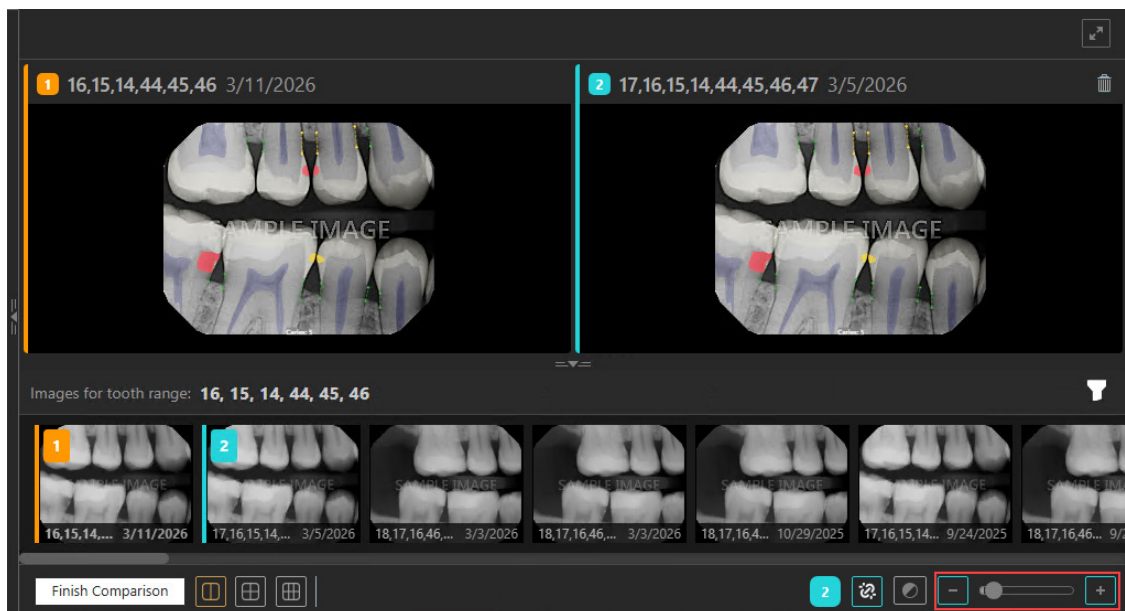
- b. Set up any of the following filters:
  - **Date** – To view the images according to a different date, select the desired date in the list under **Show images taken on**. To view all images that have been acquired on and after the selected date, select the **All since that day** check box. To view the images that were acquired only on the selected date, clear the **All since that day** check box.
  - **Type** – To view images in any category (intraoral X-rays, intraoral photos, intraoral photos without tooth numbers assigned, extraoral X-rays, extraoral photos, CAD/CAM/iOS scans, and 3D volumes), select the **All types** check box. To view images in only certain categories, make sure the check boxes of only those categories are selected; the other check boxes must be cleared.
  - **Teeth** – If the Intraoral X-ray and/or Intraoral photo check boxes are selected, to view those types of images for specific teeth, select the desired teeth on the Tooth Chart. The tooth filter does not apply to intraoral photos that do not have tooth numbers assigned to them and extraoral X-rays (which apply to all teeth), and extraoral photos (which apply to all teeth). To clear all tooth selections, click the **Clear selected** link.
  - **Show everything** – To set the filter options to their default states and display all the patient's images, click the **Show everything** link.
- c. To close the menu, click the X in the upper-right corner of or anywhere outside of the **Narrowing Down the Results** menu.
5. The first image on the Images for tooth range panel is selected by default, but you can select a different image to compare with the original.
6. To modify how an image is being viewed, in the Compare panel, click the desired numbered image (1-6), and then do any of the following for the selected image:
  - **Adjust the brightness, contrast, and black /white levels icon** – Click to change the brightness, contrast, and black and white levels of the selected image.



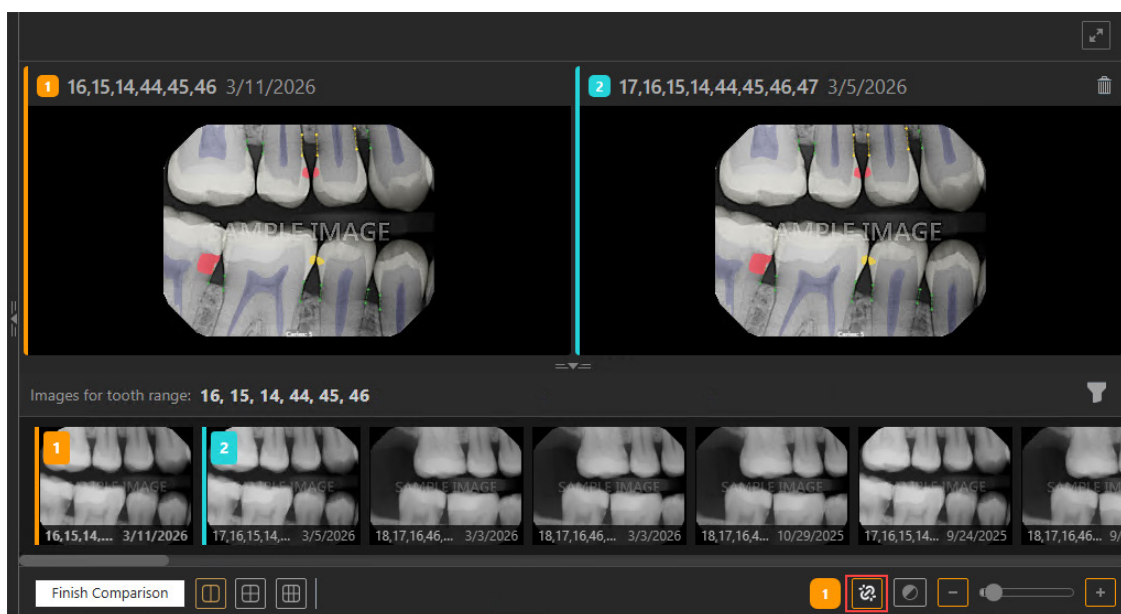


**Note:** You can perform brightness/contrast adjustments over the entire image area canvas. The zoomed size of the image does not affect the range of the brightness/contrast adjustments you make.

- Zoom slider – Use the Zoom slider to zoom in and out.



7. Linking the images being compared allows the zooming and panning of one image to be synchronized with the other. To link images, do the following:
  - a. Click the desired image (zoomed and panned or not).

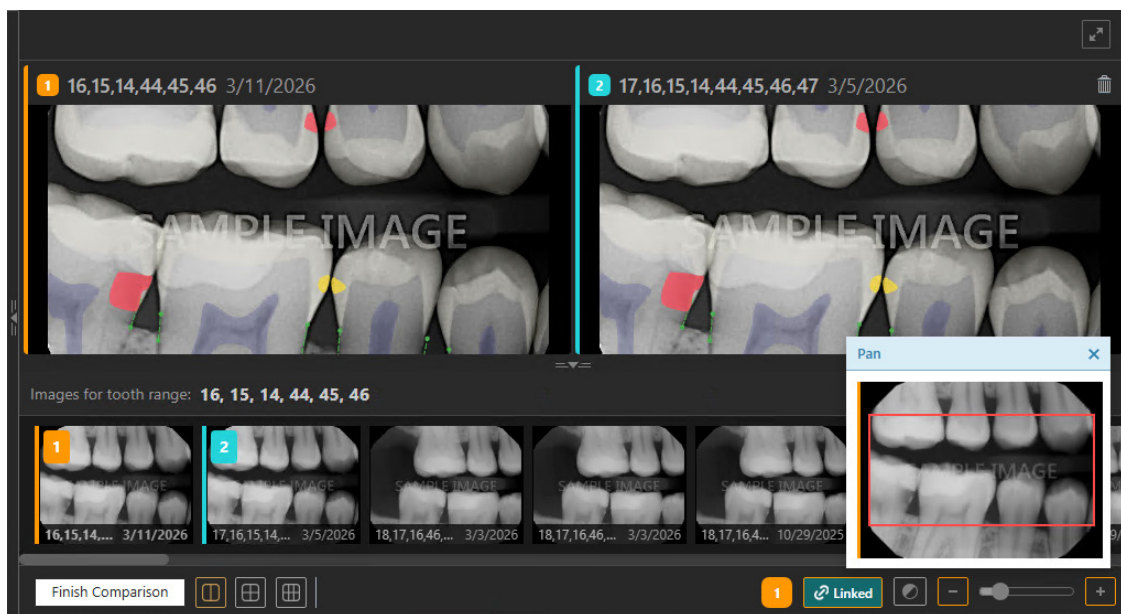


- b. Click the Link/unlink zoom factor icon.

The images are linked.

**Note:** If you alter the zoom and/or pan of an image before linking it to the other, when you link them, the zoom factor and the position of the pan box (red box) of the other image is synchronized to be the same as the first.

Now, as you zoom in and out and pan, both images are affected.



**Note:** To unlink the images, click the Linked button.

8. Click Finish Comparison.





## **Dentrix 26.4 Canada**

# Overview and New Features

This Dentrix 26.4 Canada Release Guide provides information about the Dentrix 26.4 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.4 Canada.

**Note:** For information about using the new features in Dentrix 26.4 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.4 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.4 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

The redesigned Family File is now available for all Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Family File](#) in the Dentrix Help.

### THE REDESIGNED LEDGER

The redesigned Ledger is available to a limited number of Beta offices to view and try out. We invite your feedback. For more information, please refer to [Previewing the new Ledger](#) in the Dentrix Help.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (Contact Information, Patient Information, Continuing Care, Primary Dental Insurance, Notes, Billing Information, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Allard, Nathalie J [-]**

File Edit Help

What's New

ALLARD, Nathalie J (Nat)

Patient HEALTH HISTORY ?

| Contact Information                     |               | Appointment Details |                     | Patient Information |                |                |                  |
|-----------------------------------------|---------------|---------------------|---------------------|---------------------|----------------|----------------|------------------|
| Home Phone #                            | Work Phone #  | First Visit         | Last Visit          | Chart #             | Gender         | Birthday       | SIN              |
| (514)555-8596                           | (514)555-4985 | 2003-02-24          | 2025-11-13          | -                   | Female         | 1988-04-01, 37 | 595-745-856      |
| Email                                   |               | Next Visit          | Missed Appointments | Provider            | Fee Schedule   | DL #           | HofH / Guarantor |
| -                                       |               | -                   | 0 Missed, 0 Broken  | MJL1                | <Prov Default> | -              | Yes              |
| Address                                 |               |                     |                     | Ins. Subscriber     | Position       |                |                  |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               |                     |                     | Yes                 | Single         |                |                  |

| Primary Dental Insurance |            |           |              | Continuing Care |         |
|--------------------------|------------|-----------|--------------|-----------------|---------|
| Company                  | Group Plan | Group #   | Fee Schedule | 2026-02-16      | SCALING |
| Zurich                   | Y M C A    | 44587     | -            | 2026-08-14      | RECALL  |
| Coverage                 | Used       | Ded S/P/O | Met          |                 |         |
| 2500.00                  | 0.00       | 0/0/0     | 0/0/0        |                 |         |
| Other Coverage           |            |           |              |                 |         |
| -                        |            |           |              |                 |         |

| Payment & Billing Information |                 |              |              |         | Employer |  |
|-------------------------------|-----------------|--------------|--------------|---------|----------|--|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment |         | Y M C A  |  |
| -                             | -               | 3            | 9.45         |         |          |  |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | Balance |          |  |
| 132.87                        | 0.00            | 0.00         | 0.00         | 132.87  |          |  |

**Notes**

There is no note information on file for this patient.

ADD NOTE

**Emergency Contact**

| Contact Name  | Relationship | Phone #       |
|---------------|--------------|---------------|
| Pierre Allard | Father       | (515)555-1789 |

**Upcoming Appointments**

**Referrals**

| Referred | Referral Type  | Individual or Source | Date of Referral |
|----------|----------------|----------------------|------------------|
| To       | Doctor / Other | Dr. Corbett, Janic   | 2006-09-07       |

## Previewing the Redesigned Ledger

At Henry Schein One, we're redesigning the Ledger window to make it more intuitive and easier to use.

To preview the redesigned Ledger

1. Open the legacy Ledger, and select a patient.

The Ledger window appears.

| Date       | Name              | Tooth | Surface | Cheque # | Code  | Description                      | N | R | Amount | Prov | Ins | Balance |
|------------|-------------------|-------|---------|----------|-------|----------------------------------|---|---|--------|------|-----|---------|
| 2023-01-31 | Nathalie J Allard |       |         |          | -Bal- | --- Patient Balance Forward ---  |   |   | 0.00   |      |     | 0.00    |
| 2025-11-13 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                   |   |   | 56.94  | MJL1 | No  | 56.94   |
| 2025-11-13 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                 |   |   | 75.93  | MJL1 | No  | 132.87  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 01103 | Exam Permanent                   |   |   | 56.94  | MJL1 |     | 189.81  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 02142 | Radiographs, Bitewing, 2 images  |   |   | 25.25  | MJL1 |     | 215.06  |
| 2026-02-03 | Nathalie J Allard |       |         |          | 11112 | Scaling, 2 units                 |   |   | 75.93  | MJL1 |     | 290.99  |
| 2026-03-11 | Nathalie J Allard |       |         |          | Ins   | Pr Dental Claim - Batched 158.12 |   |   |        |      |     | 290.99  |

| 0->30  | 31->60 | 61->90 | 91-> | Family Balance | Today's Charges |
|--------|--------|--------|------|----------------|-----------------|
| 290.99 | 0.00   | 0.00   | 0.00 | 290.99         | 0.00            |

| Billing Type (3) Insured Family-Assignment |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
|--------------------------------------------|--------|------|------------|------------|------------|------------|
| Last Payment                               | 9.45   | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Ins. Payment                          | 77.76  | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Statement Date                        |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Outstanding Billed to Dental               | 158.12 | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Est. In-Network Adjustment *               | N/A    | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Est. In-Network Allowed Amount *           | N/A    | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Expected from Dental Insurance *           | 0.00   | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Family Portion of Balance *                | 290.99 | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |

| Payment Agreement Summary |      | Pmt Amount | N/A Pmt Due | N/A |
|---------------------------|------|------------|-------------|-----|
| Est. Patient Portion      | 0.00 | N/A        | N/A         | N/A |

| Future Due Payment Plans Summary |               | Original Bal. | 0.00 Payment | 0.00 |
|----------------------------------|---------------|---------------|--------------|------|
| Remain Bal.                      | 0.00 Due Date | 0.00          | 0.00         | 0.00 |

2. To preview the new Ledger, click the New Ledger View Beta toggle.

The redesigned Ledger window appears.

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | Description                      | N | R | D | M | Amount     | Provider | Insurance |
|------------|------------|-------------------|-------|---------|---------|-------|----------------------------------|---|---|---|---|------------|----------|-----------|
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Pay   | Insurance Payment-Cheque         |   |   |   |   | (\$125.00) | MJL1     |           |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 | Exam Permanent                   |   |   |   |   | \$56.94    | MJL1     | No        |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 | Scaling, 2 units                 |   |   |   |   | \$75.93    | MJL1     | No        |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 | Exam Permanent                   |   |   |   |   | \$56.94    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 | Radiographs, Bitewing, 2 images  |   |   |   |   | \$25.25    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 | Scaling, 2 units                 |   |   |   |   | \$75.93    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Pay   | Insurance Payment-Cheque         |   |   |   |   | (\$125.00) | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Ins   | Pr Dental Claim - Rec'd 158.12   |   |   |   |   | \$0.00     |          |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Ins   | Sc Dental Claim - Created 158.12 |   |   |   |   | \$0.00     |          |           |

| 0->30  | 31->60 | 61->90 | 91-> | Family Balance | Today's Charges |
|--------|--------|--------|------|----------------|-----------------|
| 165.99 | 0.00   | 0.00   | 0.00 | 165.99         | 0.00            |

| Billing Type (3) Insured Family-Assignment |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
|--------------------------------------------|--------|------|------------|------------|------------|------------|
| Last Payment                               | 9.45   | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Ins. Payment                          | 125.00 | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Last Statement Date                        |        | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Outstanding Billed to Dental               | 158.12 | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Est. In-Network Adjustment *               | N/A    | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Est. In-Network Allowed Amount *           | N/A    | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Expected from Dental Insurance *           | 0.00   | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |
| Family Portion of Balance *                | 165.99 | Date | 2006-11-27 | 2006-11-27 | 2006-10-10 | 2006-10-10 |

| Payment Agreement Summary |      | Pmt Amount | N/A Pmt Due | N/A |
|---------------------------|------|------------|-------------|-----|
| Est. Patient Portion      | 0.00 | N/A        | N/A         | N/A |

| Future Due Payment Plans Summary |               | Original Bal. | 0.00 Payment | 0.00 |
|----------------------------------|---------------|---------------|--------------|------|
| Remain Bal.                      | 0.00 Due Date | 0.00          | 0.00         | 0.00 |

3. To view a claim, double-click it.

If you have switched to the new claim window, the redesigned Insurance Claim window appears.

Allard, Nathalie J - Primary Dental Insurance Claim (2026-03-11) Batched New Claim Window LEAVE FEEDBACK ?

**Allard, Nathalie J** **Primary** [+ SECONDARY](#) [PLAN DETAILS](#) [ENTER PAYMENT](#) [SUBMIT](#)

**Primary Insurance**  
 Subscriber: Allard, Nathalie  
 Employer: Y M C A  
 Carrier: Zurich  
 Group Plan: Y M C A  
 Release of Info  
 Assignment of Benefits

**Billing Provider**  
 Lang, Michael J

**Claim Information**  
 Non-Standard

**Procedures**

| Tooth | Surface | Description                     | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|---------------------------------|----------------|-------|---------|-----------|
|       |         | Radiographs, Bitewing, 2 images | 2026-02-03     | 02142 | \$25.25 | \$0.00    |
|       |         | Exam Permanent                  | 2026-02-03     | 01103 | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units                | 2026-02-03     | 11112 | \$75.93 | \$0.00    |

**Attachments**

| Type            | Description        |
|-----------------|--------------------|
| Radiology Films | Imaging Attachment |

**Payments**  
 When a payment is made, it will appear here.

**Adjustments**  
 When an adjustment is made, it will appear here.

**Claim Status**

| Created    | Sent | Partial Payment |
|------------|------|-----------------|
| 2026-03-11 |      |                 |

**Insurance Plan Note**  
 Click to add a note.

**Remarks For Unusual Services**  
 Click to add a remark.

4. To view all the transactions for the selected patient, click the **Ledger + History** tab.

Dentrix Ledger + History - Allard, Nathalie J(Nat)

File Options View Transaction Insurance Print Task Scheduler Close Month Help

**Allard, Nathalie J (Nat)** **Ledger** **Ledger + History** **Treatment Plan** **New Ledger View Beta** ☒

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                     | N | R | D | M | Amount     | Provider | Insurance |
|------------|------------|-------------------|-------|---------|---------|-------|---|---------------------------------|---|---|---|---|------------|----------|-----------|
| 2006-02-08 | 2006-09-28 | Nathalie J Allard | 46    | MODL,   |         | 21224 | * | Perm Amalgam Molars 4 surface   |   |   |   |   | \$97.21    | MJL1     |           |
| 2006-02-08 | 2006-09-28 | Nathalie J Allard |       |         |         | Pay   | * | Cash Payment - Thank You        |   |   |   |   | (\$10.00)  | MJL1     |           |
| 2006-11-08 | 2008-03-05 | Nathalie J Allard |       |         |         | Pay   | * | Insurance Payment-Cheque        |   |   |   |   | (\$77.76)  | MJL1     |           |
| 2006-11-08 | 2006-09-28 | Nathalie J Allard |       |         |         | Ins   | * | Pr Dental Claim - Rec'd 97.21   |   |   |   |   | \$0.00     |          |           |
| 2006-11-27 | 2008-03-05 | Nathalie J Allard |       |         |         | Pay   | * | MasterCard Payment - Thank You  |   |   |   |   | (\$9.45)   | MJL1     |           |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                  |   |   |   |   | \$56.94    | MJL1     | No        |
| 2025-11-13 | 2025-11-13 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                |   |   |   |   | \$75.93    | MJL1     | No        |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 01103 |   | Exam Permanent                  |   |   |   |   | \$56.94    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 02142 |   | Radiographs, Bitewing, 2 images |   |   |   |   | \$25.25    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | 11112 |   | Scaling, 2 units                |   |   |   |   | \$75.93    | MJL1     |           |
| 2026-02-03 | 2026-02-03 | Nathalie J Allard |       |         |         | Pay   |   | Insurance Payment-Cheque        |   |   |   |   | (\$125.00) | MJL1     |           |

| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance | Today's Charges                | 0.00 |
|--------|---------|---------|-------|----------------|--------------------------------|------|
| 165.99 | 0.00    | 0.00    | 0.00  | 165.99         | Est. In-Network Adjustment     | N/A  |
|        |         |         |       |                | Est. In-Network Allowed Amount | N/A  |
|        |         |         |       |                | Est. Dental Ins. Portion       | 0.00 |
|        |         |         |       |                | Est. Patient Portion           | 0.00 |

**Billing Type** (3) Insured Family Assignment  
**Last Payment** 9.45 **Date** 2006-11-27  
**Last Ins. Payment** 125.00 **Date** 2026-02-03  
**Last Statement Date** 2006-10-10  
**Outstanding Billed to Dental** 158.12  
**Est. In-Network Adjustment \*** N/A  
**Est. In-Network Allowed Amount \*** N/A  
**Expected from Dental Insurance \*** 0.00  
**Family Portion of Balance \*** 165.99  
**\* Based on Pending Claims and Today's Charges**

**Payment Agreement Summary**

| Pmt Amount | N/A Pmt Due  | N/A |
|------------|--------------|-----|
| 158.12     | N/A Pmt Due  | N/A |
| 125.00     | N/A Due Date | N/A |

**Future Due Payment Plans Summary**

| Original Bal. | 0.00 Payment  | 0.00 |
|---------------|---------------|------|
| 158.12        | 0.00 Due Date | 0.00 |

5. To view the selected patient's treatment plans, click the **Treatment Plan** tab.

Dentrix Ledger, Treatment Plan - Allard, Nathalie J(Nat)

FileOptionsViewTransactionInsurancePrintTask SchedulerClose MonthHelp

Allard, Nathalie J (Nat)

LedgerLedger + HistoryTreatment Plan

New Ledger View Beta ON

| Date       | Entry Date | Name              | Tooth | Surface | Check # | Code  | * | Description                    | N | R | D | M | Amount   | Provider | Insurance |
|------------|------------|-------------------|-------|---------|---------|-------|---|--------------------------------|---|---|---|---|----------|----------|-----------|
| 2008-02-29 | 2008-02-29 | Nathalie J Allard |       |         |         | Ins   |   | Pr Dental PreAuth- Sent 657.33 |   |   |   |   | \$0.00   |          |           |
| 2012-02-29 | 2006-09-28 | Nathalie J Allard | 36    |         |         | 27211 |   | Crown P/C/PG Fused to Metal +L |   |   |   |   | \$438.38 | MJL1     |           |
| 2012-02-29 | 2006-09-28 | Nathalie J Allard |       |         |         | 99111 |   | Commercial Lab Procedures      |   |   |   |   | \$280.00 | MJL1     |           |

|        |         |         |       |                |
|--------|---------|---------|-------|----------------|
| 0-->30 | 31-->60 | 61-->90 | 91--> | Family Balance |
| 165.99 | 0.00    | 0.00    | 0.00  | 165.99         |

Billing Type (3) Insured Family-Assignment

Last Payment9.45Date2006-11-27

Last Ins. Payment125.00Date2026-02-03

Last Statement Date2006-10-10

Outstanding Billed to Dental158.12

Est. In-Network Adjustment \*N/A

Est. In-Network Allowed Amount \*N/A

Expected from Dental Insurance \*0.00

Family Portion of Balance \*165.99

\* Based on Pending Claims and Today's Charges

Treatment Plan Total718.38

Payment Agreement Summary

|               |      |          |      |
|---------------|------|----------|------|
| Pmt Amount    | N/A  | Pmt Due  | N/A  |
| Amt Past Due  | N/A  | Due Date | N/A  |
| Original Bal. | 0.00 | Payment  | 0.00 |
| Remain Bal.   | 0.00 | Due Date |      |

## **Dentrix 26.3 Canada**

# Overview and New Features

This Dentrix 26.3 Canada Release Guide provides information about the Dentrix 26.3 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.3 Canada.

**Note:** For information about using the new features in Dentrix 26.3 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.3 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.3 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

At Henry Schein One, we’re redesigning the Family File to make it more intuitive and easier to use.

### CLAIMS MANAGER

The Claims Manager icon was redesigned to be more visible and distinctive in the Office Manager and Ledger toolbars. It also appears in the legacy Insurance Claim window and the taskbar when you minimize the Claims Manager.

### MISCELLANEOUS

In Dentrix Chat, you can now open hyperlinks sent through Chat.

### THE REDESIGNED INSURANCE CLAIM AND PREAUTHORIZATION WINDOWS

The redesigned Insurance Claim and Preauthorization windows are now available to select Beta offices to view and try out. We invite your feedback.



# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Allard, Nathalie J [-]**

File Edit Help

What's New

ALLARD, Nathalie J (Nat)

Patient HEALTH HISTORY ?

| Contact Information                     |               | Appointment Details |                     | Patient Information |                |                |                  |
|-----------------------------------------|---------------|---------------------|---------------------|---------------------|----------------|----------------|------------------|
| Home Phone #                            | Work Phone #  | First Visit         | Last Visit          | Chart #             | Gender         | Birthday       | SIN              |
| (514)555-8596                           | (514)555-4985 | 2003-02-24          | 2025-11-13          | -                   | Female         | 1988-04-01, 37 | 595-745-856      |
| Email                                   |               | Next Visit          | Missed Appointments | Provider            | Fee Schedule   | DL #           | HofH / Guarantor |
| -                                       |               | -                   | 0 Missed, 0 Broken  | MJL1                | <Prov Default> | -              | Yes              |
| Address                                 |               |                     |                     | Ins. Subscriber     | Position       |                |                  |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               |                     |                     | Yes                 | Single         |                |                  |

| Primary Dental Insurance |            |           |              | Continuing Care |         |
|--------------------------|------------|-----------|--------------|-----------------|---------|
| Company                  | Group Plan | Group #   | Fee Schedule | 2026-02-16      | SCALING |
| Zurich                   | Y M C A    | 44587     | -            | 2026-08-14      | RECALL  |
| Coverage                 | Used       | Ded S/P/O | Met          |                 |         |
| 2500.00                  | 0.00       | 0/0/0     | 0/0/0        |                 |         |
| Other Coverage           |            |           |              |                 |         |
| -                        |            |           |              |                 |         |

| Payment & Billing Information |                 |              |              |         | Employer |  |
|-------------------------------|-----------------|--------------|--------------|---------|----------|--|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment |         | Y M C A  |  |
| -                             | -               | 3            | 9.45         |         |          |  |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | Balance |          |  |
| 132.87                        | 0.00            | 0.00         | 0.00         | 132.87  |          |  |

**Notes**

There is no note information on file for this patient.

ADD NOTE

**Emergency Contact**

| Contact Name  | Relationship | Phone #       |
|---------------|--------------|---------------|
| Pierre Allard | Father       | (515)555-1789 |

**Upcoming Appointments**

**Referrals**

| Referred | Referral Type  | Individual or Source | Date of Referral |
|----------|----------------|----------------------|------------------|
| To       | Doctor / Other | Dr. Corbett, Janic   | 2006-09-07       |

# Claims Manager

The Claims Manager icon was redesigned to be more visible and distinctive in the Office Manager and Ledger toolbars. It also appears in the legacy Insurance Claim window and the taskbar when you minimize the Claims Manager.

## To open the Claims Manager

- 1. In the Ledger toolbar, click the Claims Manager icon . The Claims Manager window appears.

Appointments

Office Manager

Collections Manager

Pmt Agreement Manager

Resource Center

Claim Management

Rejected0

Needs Attention0

Sent Date: 2026-02-04 - 2026-02-18

Search

CUSTOMIZE TABLE

| Sent/Batched | Last Updated | Patient Name        | Carrier Name       | Status  | Pre-Auth | Status Note | EOB |
|--------------|--------------|---------------------|--------------------|---------|----------|-------------|-----|
| N/A          | N/A          | Young, David        | Manulife           | Created |          |             | No  |
| N/A          | 2025-12-09   | Dawson, Barbara     | Canada Life        | Created | Yes      |             | No  |
| N/A          | 2025-12-09   | Frazier, James      | First Canadian Hea | Created |          |             | No  |
| N/A          | N/A          | Frazier, James      | Pacific Blue Cross | Created |          |             | No  |
| N/A          | 2026-01-27   | Dawson, Barbara     | Canada Life        | Created |          |             | No  |
| N/A          | N/A          | Allard, Nathalie J. | Canada Life        | Created |          |             | No  |
| N/A          | 2025-08-11   | Dawson, Barbara     | Canada Life        | Created |          |             | No  |

Claims Loaded: 7

Patient Information

Chart

Family File

Claim

Ledger

Document Center

Insurance Data

Benefits and Coverage

Type: Primary/Dental

Treatment Date: 2015-02-17

Current Status: Created

Sent Date: N/A

EOB Received: No

Age (days): N/A

Patient: Young, David

DOB: 1991-04-10

Subscriber: Young, Stephen

Subscriber ID: 452169587

Billing Provider: JLD1 Davidson, James L

Billing Unique #: 0678765500

Insurance: Manulife

Carrier ID: 123456

Carrier Phone: (306)458-1258

Claim Sequence #:

Procedures: Billed Amount: 818.40

| Date       | Procedure | Fee   | Tooth/Surface | Ins Paid |
|------------|-----------|-------|---------------|----------|
| 2015-02-17 | 01202     | 37.96 |               | 0.00     |
| 2015-02-17 | 12101     | 18.03 |               | 0.00     |
| 2015-02-17 | 11101     | 36.07 |               | 0.00     |

Attachments - None

Claim Status Notes

Date

Status

Notes

## **Dentrix 26.2 Canada**

# Overview and New Features

This Dentrix 26.2 Canada Release Guide provides information about the Dentrix 26.2 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.2 Canada.

**Note:** For information about using the new features in Dentrix 26.2 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.2 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.2 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

At Henry Schein One, we’re redesigning the Family File to make it more intuitive and easier to use.

### THE REDESIGNED INSURANCE CLAIM AND PREAUTHORIZATION WINDOWS

The redesigned Insurance Claim and Preauthorization windows are now available to select Beta offices to view and try out. We invite your feedback.

- The **Itemize Payment** dialog box is now called the **Itemize By Procedure** dialog box. You can use the **Itemize By Procedure** dialog box to know which procedure you are entering itemized payments for.
- Procedures now remain highlighted in the Insurance Claim and Pre-authorization windows when you enter itemized payments or pre-estimates.

### DENTRIX IMAGING

- The **Compare**, **Share**, **Delete**, **Reassign**, and **Retake** buttons in Dentrix Imaging have been redesigned to be more visible.
- You can now use a keyboard shortcut (X) to start acquiring intraoral X-rays in either advanced or simple acquisition mode.

### MISCELLANEOUS

- You can now set a date range when you run the Family Ledger Report.
- A new Family Ledger Report was added to the Dentrix Reports window.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. Most recently, a Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

**Dentrix Family File - Allard, Nathalie J [-]**

File Edit Help

What's New

ALLARD, Nathalie J (Nat)

Patient HEALTH HISTORY ?

| Contact Information                     |               | Appointment Details |                     | Patient Information |                |                |                  |
|-----------------------------------------|---------------|---------------------|---------------------|---------------------|----------------|----------------|------------------|
| Home Phone #                            | Work Phone #  | First Visit         | Last Visit          | Chart #             | Gender         | Birthday       | SIN              |
| (514)555-8596                           | (514)555-4985 | 2003-02-24          | 2025-11-13          | -                   | Female         | 1988-04-01, 37 | 595-745-856      |
| Email                                   |               | Next Visit          | Missed Appointments | Provider            | Fee Schedule   | DL #           | HofH / Guarantor |
| -                                       |               | -                   | 0 Missed, 0 Broken  | MJL1                | <Prov Default> | -              | Yes              |
| Address                                 |               |                     |                     | Ins. Subscriber     | Position       |                |                  |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               |                     |                     | Yes                 | Single         |                |                  |

| Primary Dental Insurance |            |           |              | Continuing Care    |  |
|--------------------------|------------|-----------|--------------|--------------------|--|
| Company                  | Group Plan | Group #   | Fee Schedule | 2026-02-16 SCALING |  |
| Zurich                   | Y M C A    | 44587     | -            | 2026-08-14 RECALL  |  |
| Coverage                 | Used       | Ded S/P/O | Met          |                    |  |
| 2500.00                  | 0.00       | 0/0/0     | 0/0/0        |                    |  |
| Other Coverage           |            |           |              |                    |  |
| -                        |            |           |              |                    |  |

| Payment & Billing Information |                 |              |              |         | Employer |  |
|-------------------------------|-----------------|--------------|--------------|---------|----------|--|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment |         | Y M C A  |  |
| -                             | -               | 3            | 9.45         |         |          |  |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | Balance |          |  |
| 132.87                        | 0.00            | 0.00         | 0.00         | 132.87  |          |  |

**Notes**

There is no note information on file for this patient.

ADD NOTE

**Emergency Contact**

| Contact Name  | Relationship | Phone #       |
|---------------|--------------|---------------|
| Pierre Allard | Father       | (515)555-1789 |

**Upcoming Appointments**

**Referrals**

| Referred | Referral Type  | Individual or Source | Date of Referral |
|----------|----------------|----------------------|------------------|
| To       | Doctor / Other | Dr. Corbett, Janic   | 2006-09-07       |

## Entering Itemized Payments in the Redesigned Insurance Claim Window

At Henry Schein One, we've redesigned the Insurance Claim window to make it more intuitive and easier to use. If you are participating in the Beta, you can preview the proposed changes.

**Note:** These changes also apply to the Preauthorization window.

To enter itemized payments in the redesigned Insurance Claim window

1. In the Ledger, open an insurance claim.

The legacy Insurance Claim window appears.

Primary Dental Insurance Claim (2025-08-11) Created

File
Create Secondary
Enter Payment
Remarks
Submit
Benefits/Cov
Help

Try the New Claim Window  
You can switch back anytime if it's not the right fit.

☐ Try the New Claim Window

**Patient:** Dawson, Barbara  
**Subscriber:** Dawson, Brian  
**Employer:** Vancouver Sun

**Carrier:** Canada Life  
**Group Plan:** Vancouver Sun-Management  
(Release of Info/Assign of Benefits)

**Billing Provider:** Lang, Michael J

**Claim Information:** Non-Standard

| Tooth | Surface | Description        | Date       | Code  | Fee   | Ins Paid |
|-------|---------|--------------------|------------|-------|-------|----------|
|       |         | Exam Permanent     | 2025-08-11 | 01103 | 56.94 | 0.00     |
|       |         | Polishing, 2 units | 2025-08-11 | 11102 | 72.14 | 0.00     |

**Attachments**  
Include Attachment(s)

| Type            | Description( or Names) |
|-----------------|------------------------|
| Radiology Films | Imaging Attachment     |
| Radiology Films | Imaging Attachment     |
| Radiology Films | Imaging Attachment     |

**Total Billed:** 129.08  
**Est Ins Portion:** 0.00  
**Itemized Total:** 0.00  
**Total Paid:** 0.00  
**Total Credit Adj:** 0.00  
**Total Chrg Adj:** 0.00  
**Ded S/P/O:** 0/0/0

| Pmt Date | Pmt Amt | Description | Prov |
|----------|---------|-------------|------|
|          |         |             |      |

| Adj Date | Adj Amt | Type | Prov |
|----------|---------|------|------|
|          |         |      |      |

**Create:** 2025-08-11  
**Partial Payment:**

**Sent:**

**Insurance Plan Note**  
(No Note)

**Claim Status**  
2025-08-11 Created

Add/Edit Status

**Remarks for Unusual Services**  
(No Note)

2. Click the Try the New Claim Window toggle.

The redesigned Insurance Claim window appears.

Allard, Nathalie J - Primary Dental Insurance Claim (2026-02-03) Created
New Claim Window
LEAVE FEEDBACK

Allard, Nathalie
Primary
+ SECONDARY
PLAN DETAILS
ENTER PAYMENT
SUBMIT
?

**Primary Insurance**  
Subscriber: Allard, Nathalie  
Employer: Y M C A  
Carrier: Zurich  
Group Plan: Y M C A  
Release of Info  
Assignment of Benefits

**Billing Provider**  
Lang, Michael J

**Claim Information**  
Standard

**Procedures**  

| Tooth | Surface | Description                     | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|---------------------------------|----------------|-------|---------|-----------|
|       |         | Radiographs, Bitewing, 2 images | 2026-02-03     | 02142 | \$25.25 | \$0.00    |
|       |         | Exam Permanent                  | 2026-02-03     | 01103 | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units                | 2026-02-03     | 11112 | \$75.93 | \$0.00    |

**Attachments**  
When an attachment is added, it will appear here.

**Payments**  
When a payment is made, it will appear here.

**Adjustments**  
When an adjustment is made, it will appear here.

**Claim Financial Summary**  
Total Billed: \$158.12  
Est. Ins. Portion: \$0.00  
Itemized Total: \$0.00  
Total Paid: \$0.00  
Total Credit Adj.: \$0.00  
Total Charge Adj.: \$0.00  
Ded S/P/O: 0/0/0

**Claim Status**  
Created: 2026-02-03  
Sent  
Partial Payment  
Date: 2026-02-03  
Claim Status: Created

**Insurance Plan Note**  
Click to add a note.

**Remarks For Unusual Services**  
Click to add a remark.

- To make itemized payments, click **Enter Payment**, and then click **Itemize By Procedure**.  
The **Itemize By Procedure** dialog box appears. In the **Procedures** card, the first procedure is selected.

Allard, Nathalie J - Primary Dental Insurance Claim (2026-02-03) Created New Claim Window LEAVE FEEDBACK

**Allard, Nathalie** Primary + SECONDARY PLAN DETAILS ENTER PAYMENT SUBMIT

**Primary Insurance**  
 Subscriber: Allard, Nathalie  
 Employer: Y M C A  
 Carrier: Zurich  
 Group Plan: Y M C A  
 Release of Info  
 Assignment of Benefits

**Billing Provider**  
 Lang, Michael J

**Procedures**

| Tooth | Surface | Description                     | Fee     | Ins. Paid |
|-------|---------|---------------------------------|---------|-----------|
|       |         | Radiographs, Bitewing, 2 images | \$25.25 | \$0.00    |
|       |         | Exam Permanent                  | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units                | \$75.93 | \$0.00    |

**Attachments**

**Payments**  
 When a payment is made

**Adjustments**  
 When an adjustment is made

**Claim Status**  
 Created: 2026-02-03  
 Sent: Partial Payment  
 Date: 2026-02-03  
 Claim Status: Created

**Insurance Plan Note**  
 Click to add a note.

**Remarks For Unusual Services**  
 Click to add a remark.

**Itemize By Procedure (1 of 3)**

Procedure: Radiographs, Bitewing, 2 images

| Tooth | Surface | Procedure Code |
|-------|---------|----------------|
|       |         | 02142          |

Amount Paid: 25.00

Payment Table

Allowed Amount

CANCEL SAVE & FINISH SAVE & NEXT

- To pay the amount under **Amount Paid** and enter a payment for the next procedure, click **Save & Next**.

The next procedure in the **Procedures** card is selected and the payment amount for that procedure appears in the **Itemize By Procedure** dialog box.

- Continue to advance through the payment list until a payment has been entered for each procedure, and then click **Save & Finish**.

The **Total Insurance Payment** dialog box appears.



Allard, Nathalie J - Primary Dental Insurance Claim (2026-02-03) Created New Claim Window LEAVE FEEDBACK

**Allard, Nathalie** **Primary** [+ SECONDARY](#) [PLAN DETAILS](#) [ENTER PAYMENT](#) [SUBMIT](#)

**Primary Insurance**  
 Subscriber: Allard, Nathalie  
 Employer: Y M C A  
 Carrier: Zurich  
 Group Plan: Y M C A  
 Release of Info  
 Assignment of Benefits

**Billing Provider**  
 Lang, Michael J

**Procedures**  
 Tooth: Surface

**Attachments**

**Payments**  
 When

**Adjustments**  
 When an adjustment is made, it will appear here.

**Claim Status**  
 Created: 2026-02-03  
 Sent  
 Partial Payment  
 Date: 2026-02-03  
 Claim Status: Created

**Insurance Plan Note**  
 Click to add a note.

**Remarks For Unusual Services**  
 Click to add a remark.

**Total Insurance Payment**

Enter Insurance Payment  
 Date: 2026-02-03  
 Payment Type: Cheque Payment  
 Cheque #:   
 Bank/Branch #:   
 Provider Amounts  
 Calculate according to:  
☒ Family Balance ☐ Patient Balance  

| Prov | Itemized | Balance - Amt Paid = New Bal |
|------|----------|------------------------------|
| MJL1 | 125.00   | 290.99 125.00 165.99         |

 Payment Total: 125.00  
 Add Edit Re-apply Amt Paid using FIFO  
 Deductible Applied For Claim  

| Standard | Preventive | Other |
|----------|------------|-------|
| 0.00     | 0.00       | 0.00  |

**Claim Totals**  
 PreAuth Number:   
 Coverage Amount: 0.00  
 Total Amount Billed: 158.12  
 Itemized Total: 125.00  
 Total Amount Paid: 125.00

**Enter Adjustment**  
 None ☒ \$ ☐ % Type:   
 Total Amount:   
☐ Split Adjustment by Provider Prov Amts...  
☐ Claim is partially paid  
 Delete  
 OK/Post  
 Cancel

- Select the **Payment Type**, enter any other necessary information, and then click **OK/Post**.  
 If the patient has secondary insurance, a message appears.

**Dentrix**

Secondary insurance claim has not been created. Create secondary insurance claim now?

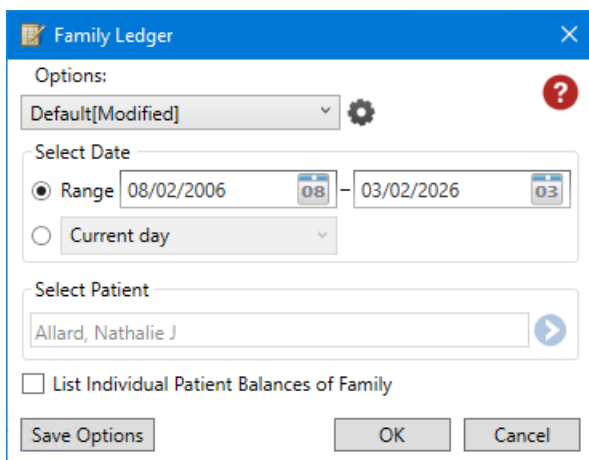
- To create a secondary claim, click **Yes**.
- To view the secondary claim, click the **Secondary** tab.
- To submit the claim, click **Submit**.

## Running the Family Ledger Report

You can now set a date range when you run the Family Ledger Report, and this report now appears in the Dentrix Reports window.

### To run the Family Ledger Report

- Open the Ledger, click **Print**, and then click **Family Ledger (Dentrix Reports)**.  
 The **Family Ledger** dialog box appears.



**Family Ledger**

Options:

Default[Modified] [gear icon] [help icon]

Select Date

☒ Range 08/02/2006 [calendar icon] - 03/02/2026 [calendar icon]

☐ Current day [dropdown arrow]

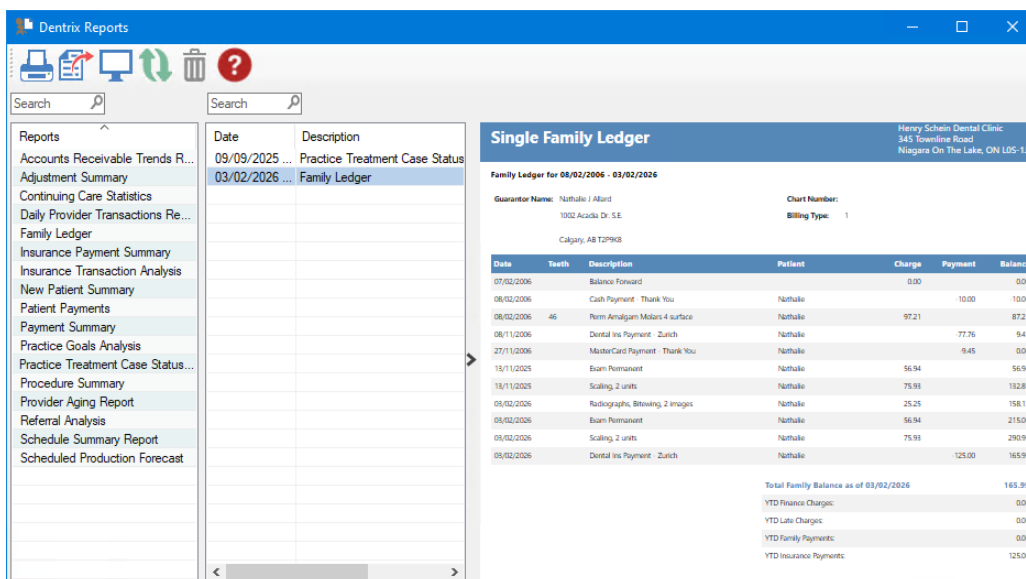
Select Patient

Allard, Nathalie J [dropdown arrow]

☐ List Individual Patient Balances of Family

Save Options OK Cancel

- Under **Select Date**, set a date range for the report, and then click **OK**.  
The Dentrix Reports window appears.



**Dentrix Reports**

Search [text box] [magnifying glass icon]

Reports

- Accounts Receivable Trends R...
- Adjustment Summary
- Continuing Care Statistics
- Daily Provider Transactions Re...
- Family Ledger
- Insurance Payment Summary
- Insurance Transaction Analysis
- New Patient Summary
- Patient Payments
- Payment Summary
- Practice Goals Analysis
- Practice Treatment Case Status...
- Procedure Summary
- Provider Aging Report
- Referral Analysis
- Schedule Summary Report
- Scheduled Production Forecast

Date Description

09/09/2025 ... Practice Treatment Case Status

03/02/2026 ... Family Ledger

**Single Family Ledger**

Henry Schein Dental Clinic  
345 Taveline Road  
Niagara On The Lake, ON L0S 1J0

Family Ledger for 08/02/2006 - 03/02/2026

Guarantor Name: Nathalie J Allard Chart Number:  
1002 Acadia Dr. S.E. Billing Type: 1  
Calgary, AB T2P9K8

| Date                                  | Tooth | Description                     | Patient  | Charge | Payment | Balance |
|---------------------------------------|-------|---------------------------------|----------|--------|---------|---------|
| 07/02/2006                            |       | Balance Forward                 |          | 0.00   |         | 0.00    |
| 08/02/2006                            |       | Cash Payment - Thank You        | Nathalie |        | 10.00   | -10.00  |
| 08/02/2006                            | 46    | Pain Amalgam Midline 4 surface  | Nathalie | 97.21  |         | 87.21   |
| 08/11/2006                            |       | Dental Ins Payment - Zurich     | Nathalie |        | 77.76   | 9.45    |
| 27/11/2006                            |       | MasterCard Payment - Thank You  | Nathalie |        | 9.45    | 0.00    |
| 13/11/2025                            |       | Exam Permanent                  | Nathalie | 56.94  |         | 56.94   |
| 13/11/2025                            |       | Scaling, 2 units                | Nathalie | 75.93  |         | 132.87  |
| 05/02/2026                            |       | Radiographs, Bitewing, 2 images | Nathalie | 25.25  |         | 158.12  |
| 05/02/2026                            |       | Exam Permanent                  | Nathalie | 56.94  |         | 215.06  |
| 05/02/2026                            |       | Scaling, 2 units                | Nathalie | 75.93  |         | 290.99  |
| 05/02/2026                            |       | Dental Ins Payment - Zurich     | Nathalie |        | 125.00  | 165.99  |
| Total Family Balance as of 03/02/2026 |       |                                 |          |        |         | 165.99  |
| YTD Finance Charges:                  |       |                                 |          |        |         | 0.00    |
| YTD Late Charges:                     |       |                                 |          |        |         | 0.00    |
| YTD Family Payments:                  |       |                                 |          |        |         | 0.00    |
| YTD Insurance Payments:               |       |                                 |          |        |         | 125.00  |

## Dentrix Imaging

The Compare, Share, Delete, Reassign, and Retake buttons in Dentrix Imaging have been redesigned to be more visible.



## **Dentrix 26.1 Canada**

# Overview and New Features

This Dentrix 26.1 Canada Release Guide provides information about the Dentrix 26.1 Canada software release. The overview section includes important notes regarding the release, followed by a brief description of the new features and enhancements available in Dentrix 26.1 Canada.

**Note:** For information about using the new features in Dentrix 26.1 Canada, refer to “Using the New Features and Enhancements” in this section of the Release Guide or “What’s New in Dentrix 26.1 Canada?” in the Dentrix Help. For information on installing Dentrix Canada, refer to the Installation Guide.

## New Features

Dentrix 26.1 Canada includes the following enhancements:

### THE REDESIGNED FAMILY FILE WINDOW

- A Help menu was added allowing you to view the Help, connect to the Resource Center, leave feedback, or submit ideas for improving Dentrix

### THE REDESIGNED INSURANCE CLAIM AND PREAUTHORIZATION WINDOWS

The redesigned Insurance Claim and Preauthorization windows are now available to select Beta offices to view and try out. We invite your feedback.

### MISCELLANEOUS

- Tool tips were added to the single-letter icons in the **Progress Notes** panel in the Patient Chart.
- By default, the **Imaging** panel appears automatically whenever you open the Patient Chart.
- The text of the message that appears when you click **No** in the **Claims Attachment** dialog box was updated.
- The Edit icon (pencil) in the **Claim Status Notes** dialog box is now enabled.

# Using the New Features and Enhancements

The following information will help you understand how to use the features and enhancements in this release. For a more complete explanation of features and enhancements, refer to the Dentrix Help.

## Opening the Redesigned Family File

At Henry Schein One, we're redesigning the Family File to make it more intuitive and easier to use. The cards in the redesigned Family File have now been rearranged to mirror the layout of the legacy Family File window.

**Note:** The new Family File window consists of several cards (**Contact Information**, **Patient Information**, **Continuing Care**, **Primary Dental Insurance**, **Notes**, **Billing Information**, and so on).

### To open the redesigned Family File

1. From your desktop, double-click the Family File icon, and then from the **Select Patient** dialog box, select the desired patient.

The redesigned Family File appears.

Dentrix Family File - Allard, Nathalie J [-]

New Family File LEAVE FEEDBACK

File Edit Help

What's New

Allard, Nathalie J (Nat) Patient HEALTH HISTORY ?

| Contact Information                     |               | Appointment Details |                     | Patient Information |                |                |                  |
|-----------------------------------------|---------------|---------------------|---------------------|---------------------|----------------|----------------|------------------|
| Home Phone #                            | Work Phone #  | First Visit         | Last Visit          | Chart #             | Gender         | Birthday       | SIN              |
| (514)555-8596                           | (514)555-4985 | 2003-02-24          | 2025-11-13          | -                   | Female         | 1988-04-01, 37 | 595-745-856      |
| Email                                   |               | Next Visit          | Missed Appointments | Provider            | Fee Schedule   | DL #           | HofH / Guarantor |
| -                                       |               | -                   | 0 Missed, 0 Broken  | MJL1                | <Prov Default> | -              | Yes              |
| Address                                 |               |                     |                     | Ins. Subscriber     | Position       |                |                  |
| 4253 Wilson Ave., Montreal, PQ, R3D-9J7 |               |                     |                     | Yes                 | Single         |                |                  |

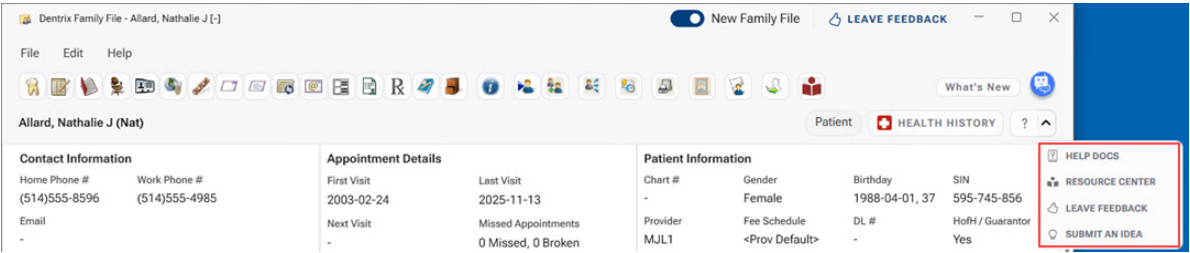
| Primary Dental Insurance |            |           |              | Continuing Care |         |
|--------------------------|------------|-----------|--------------|-----------------|---------|
| Company                  | Group Plan | Group #   | Fee Schedule | 2026-02-16      | SCALING |
| Zurich                   | Y M C A    | 44587     | -            | 2026-08-14      | RECALL  |
| Coverage                 | Used       | Ded S/P/O | Met          |                 |         |
| 2500.00                  | 0.00       | 0/0/0     | 0/0/0        |                 |         |
| Other Coverage           |            |           |              |                 |         |
| -                        |            |           |              |                 |         |

| Payment & Billing Information |                 |              |              |         | Employer |  |
|-------------------------------|-----------------|--------------|--------------|---------|----------|--|
| Payment Amount                | Amount Past Due | Billing Type | Last Payment |         | Y M C A  |  |
| -                             | -               | 3            | 9.45         |         |          |  |
| 0 --> 30                      | 31 --> 60       | 61 --> 90    | 91 -->       | Balance |          |  |
| 132.87                        | 0.00            | 0.00         | 0.00         | 132.87  |          |  |

| Notes                                                  |  |  | Emergency Contact |              |               |
|--------------------------------------------------------|--|--|-------------------|--------------|---------------|
| There is no note information on file for this patient. |  |  | Contact Name      | Relationship | Phone #       |
| ADD NOTE                                               |  |  | Pierre Allard     | Father       | (515)555-1789 |

| Upcoming Appointments |  |  |  | Referrals |                |                      |                  |
|-----------------------|--|--|--|-----------|----------------|----------------------|------------------|
|                       |  |  |  | Referred  | Referral Type  | Individual or Source | Date of Referral |
|                       |  |  |  | To        | Doctor / Other | Dr. Corbett, Janic   | 2006-09-07       |

2. Click the Down arrow next to the Help icon.  
A menu appears.



3. Click the desired option.

## Previewing the Redesigned Insurance Claim Window

At Henry Schein One, we've redesigned the Insurance Claim window to make it more intuitive and easier to use. If you are participating in the Beta, you can preview the proposed changes. The selected patient's last name, first name, and middle initial now appear on the left side of the title bar.

To preview the redesigned Insurance Claim window

1. In the Ledger, open an insurance claim.

The legacy Insurance Claim window appears.

Primary Dental Insurance Claim (2025-08-11) Created

File Create Secondary Enter Payment Remarks Submit Benefits/Cov Help

**Try the New Claim Window**  
You can switch back anytime if it's not the right fit.

**Patient:** Dawson, Barbara  
**Subscriber:** Dawson, Brian  
**Employer:** Vancouver Sun

**Carrier:** Canada Life  
**Group Plan:** Vancouver Sun-Management  
(Release of Info/Assign of Benefits)

**Billing Provider:** Lang, Michael J  
**Claim Information:** Non-Standard

| Tooth | Surface | Description        | Date       | Code  | Fee   | Ins Paid |
|-------|---------|--------------------|------------|-------|-------|----------|
|       |         | Exam Permanent     | 2025-08-11 | 01103 | 56.94 | 0.00     |
|       |         | Polishing, 2 units | 2025-08-11 | 11102 | 72.14 | 0.00     |

**Attachments**  
Include Attachment(s)

| Type            | Description( or Names) |
|-----------------|------------------------|
| Radiology Films | Imaging Attachment     |
| Radiology Films | Imaging Attachment     |
| Radiology Films | Imaging Attachment     |

| Total Billed:     | 129.08 | Pmt Date | Pmt Amt | Description | Prov |
|-------------------|--------|----------|---------|-------------|------|
| Est Ins Portion:  | 0.00   |          |         |             |      |
| Itemized Total:   | 0.00   |          |         |             |      |
| Total Paid:       | 0.00   |          |         |             |      |
| Total Credit Adj: | 0.00   |          |         |             |      |
| Total Chrg Adj:   | 0.00   |          |         |             |      |
| Ded S/P/O:        | 0/0/0  |          |         |             |      |

| Adj Date | Adj Amt | Type | Prov |
|----------|---------|------|------|
|          |         |      |      |

**Create:** 2025-08-11  
**Sent:**  
**Partial Payment:**

**Claim Status**  
2025-08-11 Created

**Insurance Plan Note**  
(No Note)

**Remarks for Unusual Services**  
(No Note)

2. Click the Try the New Claim Window toggle.

The redesigned Insurance Claim window appears.

Allard, Nathalie J - Primary Dental Insurance Claim (2025-11-13) Batched
New Claim Window
LEAVE FEEDBACK

Allard, Nathalie
Primary
+ SECONDARY
PLAN DETAILS
ENTER PAYMENT
SUBMIT
?

**Primary Insurance**  
Subscriber: Allard, Nathalie  
Employer: Y M C A  
Carrier: Zurich  
Group Plan: Y M C A  
Release of Info  
Assignment of Benefits

**Billing Provider**  
Lang, Michael J

**Claim Information**  
Standard

**Procedures**  

| Tooth | Surface | Description      | Procedure Date | Code  | Fee     | Ins. Paid |
|-------|---------|------------------|----------------|-------|---------|-----------|
|       |         | Exam Permanent   | 2025-11-13     | 01103 | \$56.94 | \$0.00    |
|       |         | Scaling, 2 units | 2025-11-13     | 11112 | \$75.93 | \$0.00    |

**Attachments**  

| Type | Description |
|------|-------------|
|------|-------------|

**Payments**  

| Date | Description | Provider | Amount |
|------|-------------|----------|--------|
|------|-------------|----------|--------|

**Adjustments**  

| Date | Description | Provider | Amount |
|------|-------------|----------|--------|
|------|-------------|----------|--------|

**Claim Financial Summary**  
Total Billed: \$132.87  
Est. Ins. Portion: \$0.00  
Itemized Total: \$0.00  
Total Paid: \$0.00  
Total Credit Adj.: \$0.00  
Total Charge Adj.: \$0.00  
Ded S/P/O: 0/0/0

**Claim Status**  

| Created    | Sent       | Partial Payment |
|------------|------------|-----------------|
| 2025-11-13 | 2025-11-13 |                 |

**Insurance Plan Note**  
Click to add a note.

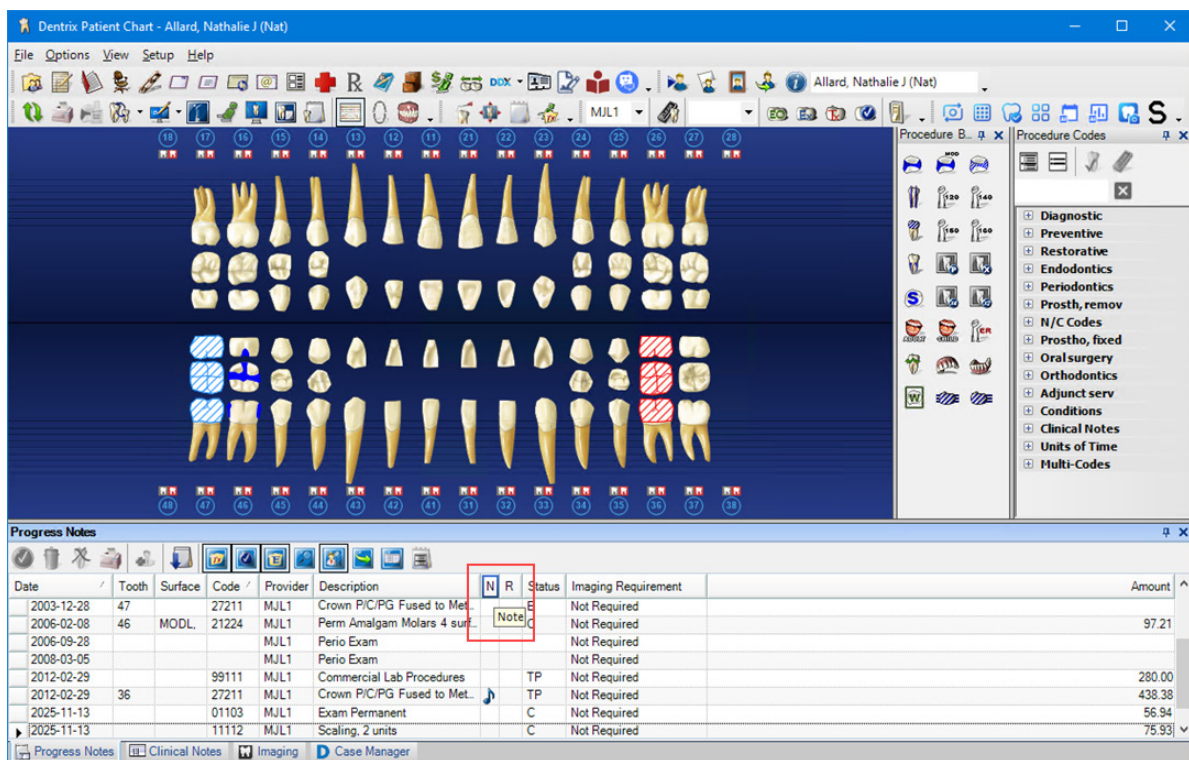
**Remarks For Unusual Services**  
Click to add a remark.

- To submit the claim, click **Submit**, and then click **Send to Batch** or **Send Electronically**.
- To provide feedback on the redesigned Primary Dental Insurance Claim window, click **Leave Feedback**.

## Patient Chart

Tool tips were added to the single-letter icons in the **Progress Notes** panel in the Patient Chart.





By default, the Imaging panel appears automatically whenever you open the Patient Chart.

